

# **Making Safeguarding Personal Outcomes Framework: 2019/20**

## **Invitation to join the next phase of the project**

### **Purpose of the project**

The Making Safeguarding Personal (MSP) Outcomes Framework is a voluntary Sector Led Improvement initiative. The MSP Outcomes Framework helps to inform practitioners, teams, councils, Safeguarding Adult Boards (SABs), their partners, and service users, of the extent to which they are making a difference to the safety of people who are at risk of, or who have suffered, abuse or neglect in their area.

In 2018/19 a pilot project was undertaken by 14 Local Authorities which successfully established a model for participation, whilst establishing the viability of collecting information nationally to better understand practice. In this next phase of the project we are seeking to roll out the framework and extend participation beyond the 14 Local Authorities, thus providing opportunities to expand the knowledge and benefits that can be gained beyond the initial pilot sites.

### **Benefits from participation**

The MSP Outcomes Framework provides participants with more timely and frequent access on a quarterly basis to safeguarding data with data published with 4 weeks after end of the current quarter. This enables local discussions around benchmarking and areas for improvement to be more responsive than is currently possible from other sources. (The national safeguarding data collection regarding 2018/19 activity is currently scheduled to be published around February 2020.)

In addition, for 2019/20 the project will include two national workshops to share good practice learning focusing on the qualitative information aspects of the MSP Outcome Framework. There are also regular teleconferences to support participants and take forward learning from the project. It is hoped that the framework will enable councils across England to better identify how practice is impacting on outcomes for the local people going through safeguarding processes.

Participation in the project involves an online quarterly data return to LG Inform and access to reports based on the data collected. For further details on the joining process, see below.

### **Background**

Making Safeguarding Personal (MSP) is a sector led initiative which aims to develop an outcomes focus to safeguarding work, and a range of responses to support people to improve or resolve their circumstances. The work is supported by the Local Government Association (LGA) with the Association of Directors of Adult Social Care (ADASS) and other national partners such as Department of Health and Social Care (DHSC), the Care Quality Commission (CQC) and NHS Digital. The MSP programme has been running since 2010: it emphasises that safeguarding adults should be person centred and outcomes focused, centred on conversations with the person about what they would like to happen. The Care Act (2014) guidance incorporated MSP as the recommended approach to safeguarding, alongside the six principles of safeguarding adults. The MSP Temperature Check gathered examples of good practice and areas of challenge<sup>1</sup>. It recommended that: *'Building*

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<sup>1</sup> Cooper et al (2016) *Making Safeguarding Personal Temperature Check*, Association of Directors of Adult Social Services

*on the regional and local developments in evaluating outcome-based performance, an ideal type of outcomes measurement and reporting framework should be agreed, that can be offered as a template and a means for local authorities to measure MSP progress and compare themselves to each other. Further, 'Developments in reporting on outcome measures should be shared and pooled.....in the drive to answer the question 'have we supported people to be any safer?'.'*

In response to these recommendations, Research into Practice for Adults (RiPfa) and Institute of Public Care (IPC) were commissioned by ADASS, on behalf of the LGA Care and Health Improvement Programme, to work with stakeholders and a sample of local authorities to develop the MSP outcomes framework. This framework was endorsed and publicised by LGA and ADASS in June 2018 <https://www.local.gov.uk/our-support/our-improvement-offer/care-and-health-improvement/making-safeguarding-personal> The MSP Outcomes Framework is available at <https://www.local.gov.uk/sites/default/files/documents/msp-outcomes-framework-may-2018-framework.pdf>

It strives to: be integrated, by drawing on existing reporting frameworks including the Safeguarding Adults Collection (SAC) and local / regional work; be proportionate by being mindful of not increasing the burden on councils / business intelligence and performance teams; meeting local information requirements, e.g. the reporting from LG Inform meets local needs; reflecting core principles for safeguarding in the data collected, including principles of the Mental Capacity Act 2005 and Making Safeguarding Personal as outlined in the Care Act 2014 guidance, and the Human Rights Act; be meaningful by recording and measuring what matters and promoting a combination of qualitative alongside quantitative information to understand outcomes.

### **Data Collection Process and support**

During 2018/19, colleagues from the Local Government Association (LGA) and NHS Digital developed an online data submission process to support the MSP Outcomes Framework pilot. 14 local authorities participated in the pilot implementation phase. They voluntarily submitted data for the questions that they had collected locally (i.e. partial returns are acceptable). This data is then pulled into the LG Inform database to feed a set of reports designed as outputs for this pilot. The reports are only accessible to participant LAs and can be downloaded using the LG Inform Tool. These reports will be developed further through consultation with participants to provide useful comparative information for local use. Participants are supported by the project manager (seconded part-time from NHS Digital) There are also regular telephone conferences to support the project as it develops. Additional supporting documentation is available addressing a selection of queries raised by the pilot sites is attached.

### **Invitation to participate**

We are inviting more local authorities and SABs to participate in the MSP Outcomes Framework Project during 2019/20. To get involved, please contact us:

- For details of how to access the LGInform site and processes for data submission, Contact [James.Harman@local.gov.uk](mailto:James.Harman@local.gov.uk)
- For support and further information about the project contact [Dominic Gair](mailto:Dominic.Gair@nhs.net), the project manager [Dominic.Gair@nhs.net](mailto:Dominic.Gair@nhs.net) quoting "MSPOF 2019-20" in the subject title.
- To attend one of the 2 Workshops in 2019, which will provide opportunities to share practice, particularly on the qualitative aspects of the framework, contact [Lisa Smith](mailto:Lisa.Smith@ripfa.org.uk) [Lisa.Smith@ripfa.org.uk](mailto:Lisa.Smith@ripfa.org.uk)