

# Policy landscape and benefits of CCTV in Taxi/ PHVs

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# What we will cover:

1. Background
  2. Challenges in taxi licensing
  3. Benefits of CCTV
  4. Next steps
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# Background

- Taxis/ PHVs important part of local transport network - as of March 2015 there were 297,600 driver licences in England - increase of 9.3% from 2013
  - Mandating CCTV not a new thing, but recent increase in councils considering this approach
  - DfT suggest support for mandatory CCTV – 2012 survey suggest 62% of responding councils in support and 8% in opposition
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# What are the benefits of CCTV in Taxis/ PHVs

- Benefits both to passengers and drivers
  - CCTV as way to mitigate risk:
    - Deterrence
    - Self-discipline
    - Presence of a capable guardian
    - Detection
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# Safeguarding as key challenge for the sector

- Taxi/PHV licensing in the spotlight
    - Professor Jay report into CSE in Rotherham August 2014.
    - Dame Louise Casey's Rotherham inspection report February 2015
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# Council's response

- Mandating CCTV not a new thing: 9 councils already doing this
  - Brighton and Hove, Herefordshire, Gravesham, Northumberland, Portsmouth, Rossendale, Rotherham, Southampton and Warrington
  - Others are looking at this approach
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# What have we learnt?

- No one size fits all, need to consider the local context: balancing concerns about privacy with safeguarding
  - Information Commissioners Office as regulator have taken keen interest – important to ensure compliance with DPA, some useful guidance from ICO and SSC
  - Opposition from the trade – but benefits for drivers
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## Next steps

- New statutory guidance from DfT will include practical measures that councils can consider around safeguarding - likely to say something about CCTV (Spring 2017?)
  - LGA guidance note published in the summer
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# Questions?

## Contact details

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