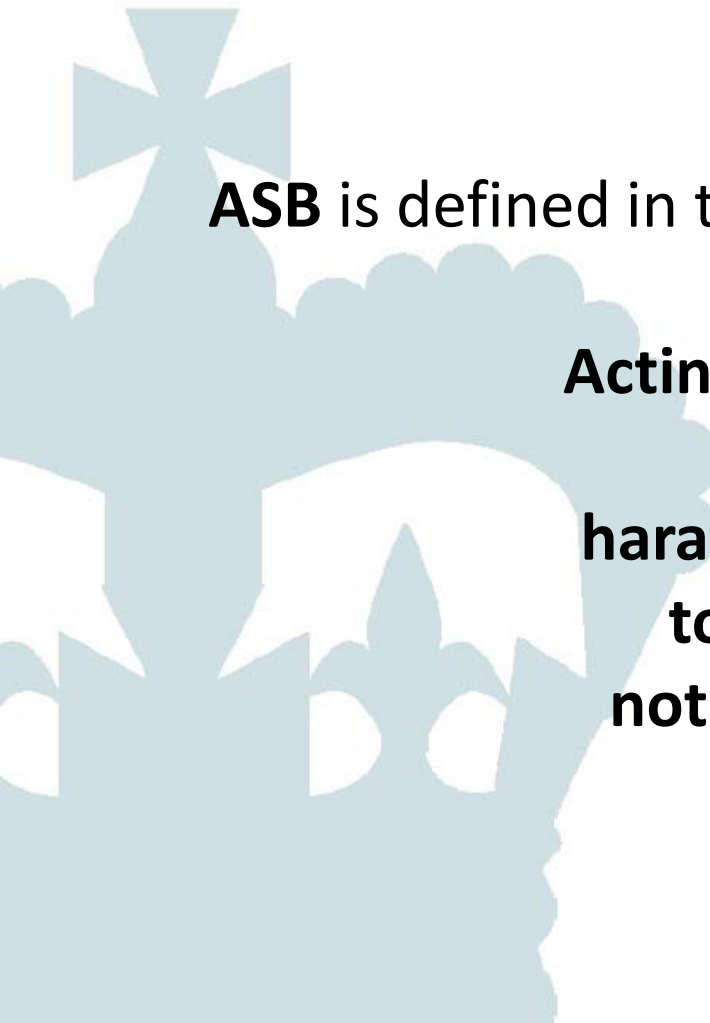




***ASB and the impact of COVID 19***  
***LGA Webinar - 29<sup>th</sup> September 2020***

Assistant Chief Constable Andy Prophet  
NPCC Lead for Anti-Social Behaviour

# What is Anti-Social Behaviour?



**ASB** is defined in the Crime and Disorder Act (1998) as:

**Acting in a manner that causes  
or is likely to cause  
harassment, alarm or distress  
to one or more persons  
not of the same household.**

# But it's more than just words



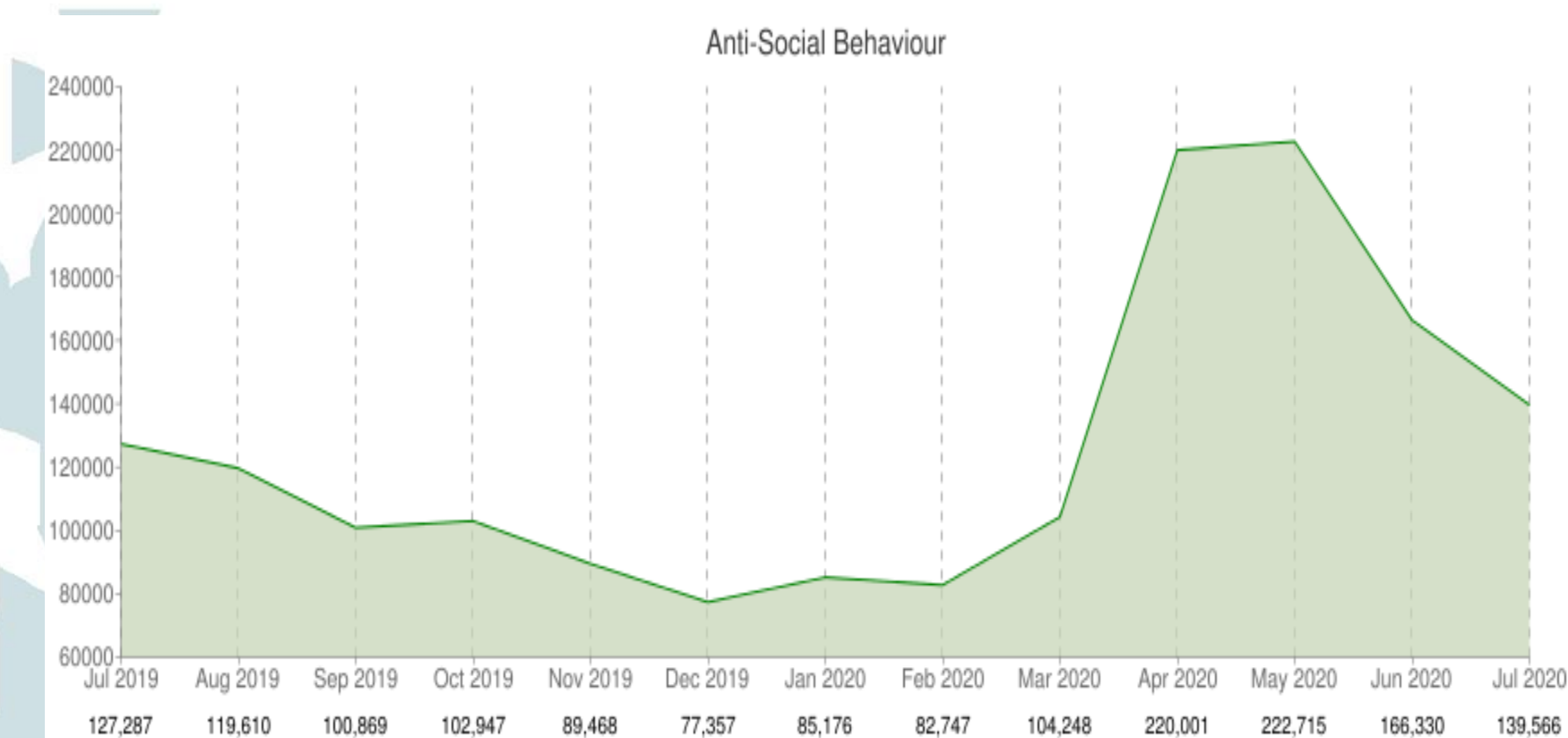
victim



But it's more than just words

The word 'victim' is displayed in a stylized font where each letter is cut out of a white strip of paper with ragged edges. The strips are arranged horizontally against a dark background.

# The scale of the challenge

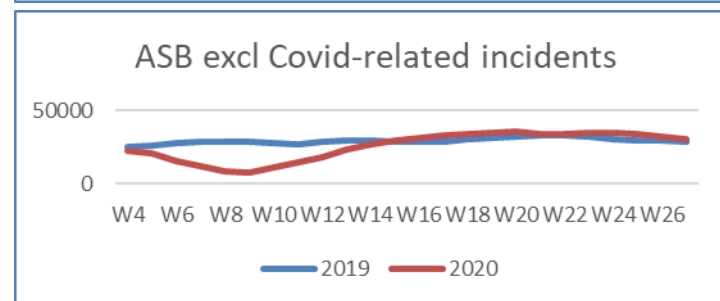
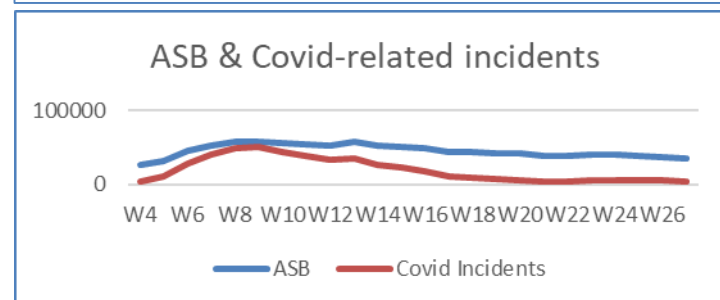
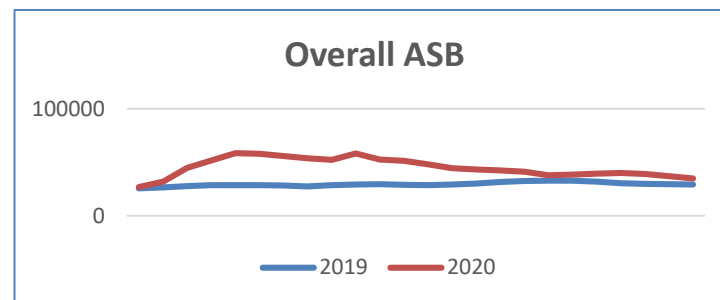


# ASB since March

ASB volumes up by 20% vs 2019.

At the peak of the pandemic more than double 2019 levels.

Removing incidents recorded as 'COVID-related' – **residual ASB 12% higher than in 2019.**



# The victim's voice?

*“A gang targeted my ordinary working family living in an ordinary street in an ordinary neighbourhood with a campaign of vandalism and violence. It culminated with Garry being kicked to death on our doorstep. It seems implausible that 12 years later, I am still writing about anti-social behaviour. But the truth is, depressingly little has changed.*”

*“ASB is often downplayed as a petty, ‘low-level’ crime. But put yourself in their shoes – to suffer from ASB is an ordeal that causes misery, disturbs sleep, anxiety, work and relationships – leaving victims feeling unsafe and afraid in their own homes. It can feel like you are living a nightmare.*”

**Baroness Newlove**

# 'Living a nightmare' – the key recommendations

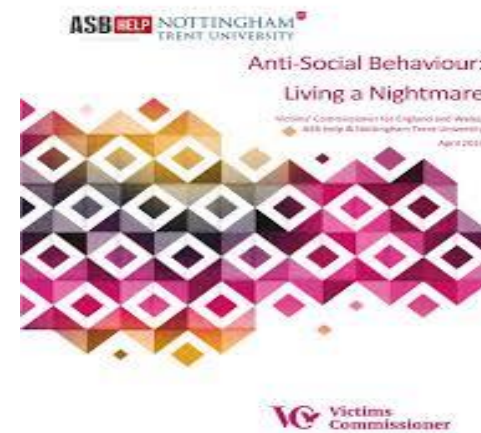
**Revising the Victims' Code of Practice** - same entitlements as crime victims.

**101 service delivery and call charges** – halfway there but work to do.

A **legal requirement** for Local Authorities, Police and Crime Commissioners, Police and housing associations to **prominently display guidance on the Community Trigger** on websites, notice boards and publications, **enabling all victims to seek help**.

**Involving victims** enabling them to attend resolution meetings to explain the impact the behaviour is having on them.

**Make resolution meetings** a real opportunity to challenge having meetings chaired by an independent person, thereby avoiding the impression of police and councils “mark their own homework”.





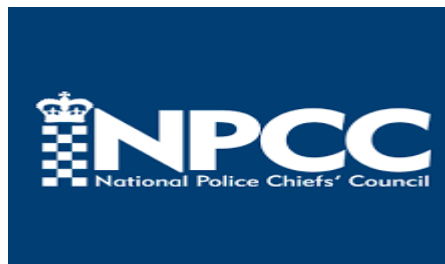
# What are victim's saying now?

- YouGov poll March and August 2020 (NPCC & Resolve ASB)
- **54%** of anti-social behaviour is not reported to anyone
- **30%** of people say it has got worse since lockdown
- **44%** of people say ASB is a problem where they live
- **82%** of ASB victims say more needs to be done
- **76%** of people witnessing ASB say more needs to be done
- **59%** not satisfied with police response
- **69%** not satisfied with landlord / housing association response
- **72%** not satisfied with council / social service response.

# Partnership is everything

How often do we hear agencies failed to:

- Spot the signs
- Share information
- Work collaboratively
- Learn the lessons



# Partnership is everything

How often do we hear agencies failed to:

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NOTTINGHAM  
TRENT UNIVERSITY



# The example of homelessness

Operation Luscombe

Home Office & MHCLG

20 forces and growing

Long term, problem solving focus



# Local delivery

Street based local interventions

Understanding & **breaking the cycle of behaviour**

Escalating enforcement process (green/amber/red)

## Using CPWs / CPNs:

- Required to attend the next intervention hub.
- Must not beg for money (actively or passively).
- Must not remain within 15 meters of a cash machine unless withdrawing money.
- Must not be in possession of articles used to facilitate the consumption of drugs unless prescribed.



37 interventions



2 CPW's

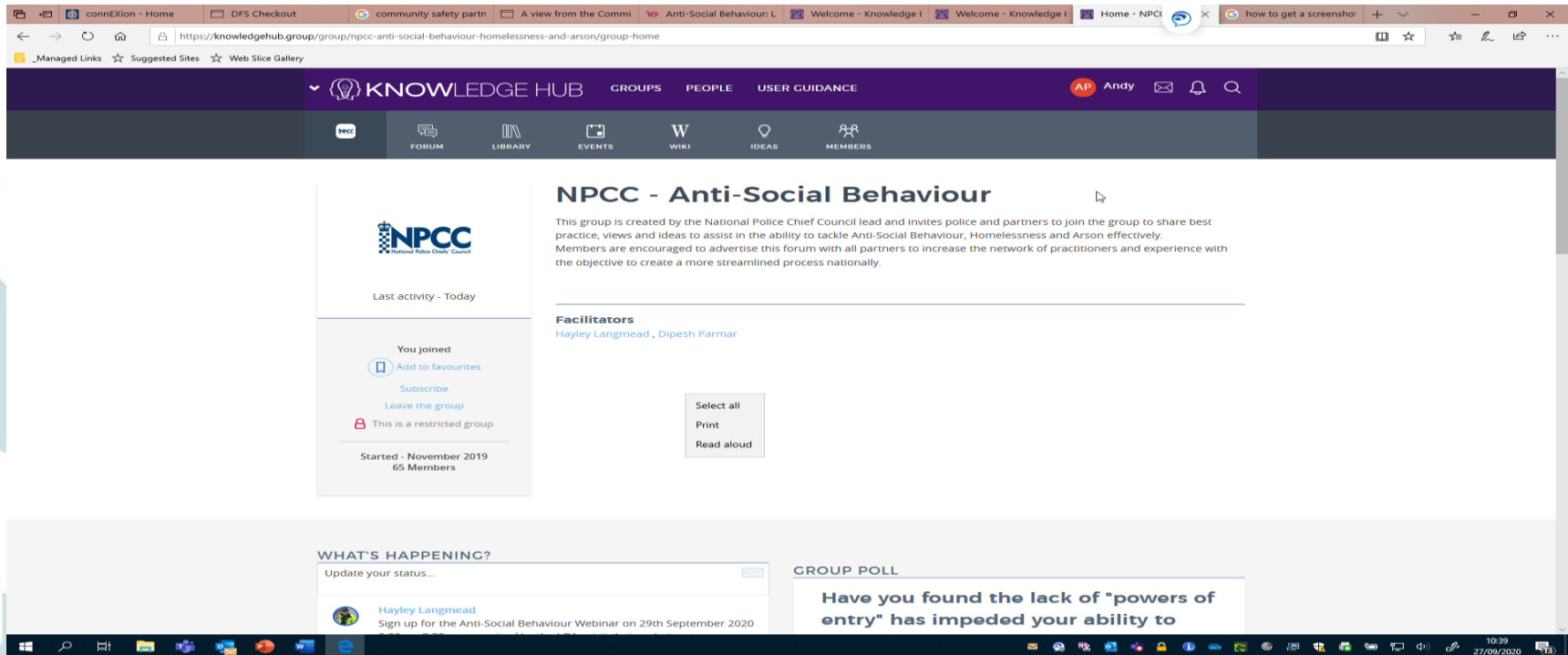


0 CPN's



0 CBO's

# The knowledge hub



The screenshot displays the NPCC Knowledge Hub website. The main navigation bar includes 'KNOWLEDGE HUB', 'GROUPS', 'PEOPLE', and 'USER GUIDANCE'. The user profile 'AP Andy' is visible in the top right. The main content area features the NPCC logo, the group title 'NPCC - Anti-Social Behaviour', and a description: 'This group is created by the National Police Chief Council lead and invites police and partners to join the group to share best practice, views and ideas to assist in the ability to tackle Anti-Social Behaviour, Homelessness and Arson effectively. Members are encouraged to advertise this forum with all partners to increase the network of practitioners and experience with the objective to create a more streamlined process nationally.' Below this, the 'Facilitators' section lists 'Hayley Langmead, Dipesh Parmar'. A sidebar on the left shows 'Last activity - Today', 'You joined' with options to 'Add to favourites', 'Subscribe', and 'Leave the group', and 'Started - November 2019' with '65 Members'. At the bottom, there is a 'WHAT'S HAPPENING?' section with a status update by 'Hayley Langmead' and a 'GROUP POLL' titled 'Have you found the lack of "powers of entry" has impeded your ability to...'. The Windows taskbar at the bottom shows the time as 10:39 on 27/09/2020.

<https://knowledgehub.group/group/npsc-anti-social-behaviour-homelessness-and-arson/group-home>

# The next 12 months

Keep listening / keep caring

Responding to the COVID challenge

Building on our partnerships

Focus on the Community Trigger

National ASB awareness week (April 2021)

Working with / influencing MHCLG / Home Office