

We want you to continue receiving the best possible care in your home.

So if you are having trouble making payments, don’t panic. You can now organise your payment plan over the phone with one of our advisors. We answer hundreds of calls from Worcestershire residents every month.

What if I can’t pay this month’s invoice?

Simply call Ashley from our dedicated helpline team:





**We are open:**

10 minute consultation

Speak to a human

Organise a payment plan

Monday to Friday   
8:30am – 5:00pm



**Press**

**Option 4**

Xxxx xxx xxx

Lines are usually least busy between 2pm – 3pm

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