

Care and Health Improvement Programme

Integration support offer for health and care
system leaders



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In November 2018 the LGA with sector partners the Association of Directors of Adult Social Services (ADASS), the Association of Directors of Public Health (ADPH), NHS Confederation, NHS Clinical Commissioners and NHS Providers published 'Shifting the Centre of Gravity: making place-based, person-centred health and care a reality'.

This shared vision for transforming health, care and wellbeing is an update on our collective vision 'Stepping Up To The Place', and builds on the experiences and learning from across the country. It is based on four key vision statements:

- individuals using health and care services experiencing positive outcomes
- individuals, populations and communities maximising their health and wellbeing
- frontline staff using their experience and expertise to shape seamless care
- leaders working effectively across health and care and driving transformation.

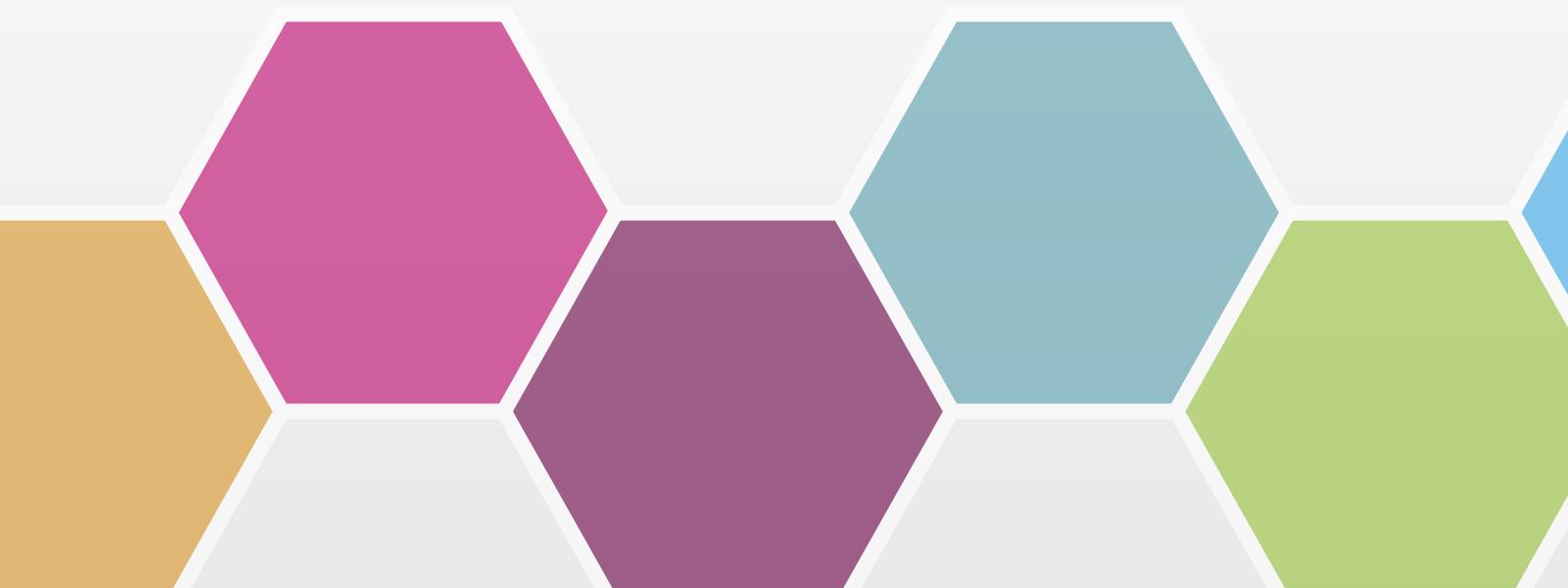
Through the Care and Health Improvement Programme (CHIP), the LGA and a wide range of national partners are supporting councils and their partners to progress their integration ambitions, including sharing learning through good practice guides, case studies, tools, guidance and development programmes.

Making integration happen

Our support spans every step of the journey towards developing a fully integrated health and care system. It builds on our years of experience supporting systems across the country, and seeks to support local systems to implement the shared vision described in 'Shifting the Centre of Gravity'.

The offer includes workshops and bespoke on-site support delivered by experienced system leaders from health, local government and social care who are able to identify where you are now and what more you need to do to accelerate the scale and pace of progress. We also provide a wide selection of tools, guidance and good practice examples. Our support falls broadly into three themes:

- leadership, governance and programme management
- integrated commissioning, including implementing Integrated Commissioning For Better Outcomes framework, and care model development
- integrated finances, and resource allocation to maximise impact on wellbeing.



Better Care Fund bespoke support

The LGA, as a national partner of the Better Care Support Team (BCST), has been commissioned to provide the Better Care Fund (BCF) Bespoke Support Programme. The BCST is a joint initiative between the LGA, the Department of Health and Social Care (DHSC), the Ministry for Housing, Communities and Local Government (MHCLG), and NHS England, charged with delivering the BCF at a national level.

The programme provides on-site, bespoke expertise from across health, local government and social care, including experienced senior leaders and technical experts. Local systems can request support to:

- develop or implement their BCF ambitions
- address performance improvements against BCF metrics
- support greater integration of health and care beyond the requirements of the BCF
- strengthen leadership to lead integration locally.

Health and wellbeing system leadership

As the only statutory forum bringing together local clinical, political and community leaders, health and wellbeing boards (HWBs) are key leaders of 'place', acting as 'anchors' in a fast-changing landscape.

Our offer includes universal and bespoke support across 'place', whether that is on a board footprint or across a larger sustainable and transformation partnership (STP) or regional area:

- HWBs: facilitated workshops, tailored to local needs, to support the development of boards as leaders of place
- leadership: one-to-one support, workshops, annual chairs' summit, national networking, regional leadership sessions, mentoring, research, publications and electronic bulletins
- system-wide health and care peer challenge: a unique review tailored to local needs, run across the health and care partnership landscape with the engagement of key NHS partners
- STPs: a new peer offer from the LGA, NHS Providers, NHS Clinical Commissioners and NHS Confederation, which focuses on helping system partners to forge collaborative relationships and build shared understanding.



Enablers of integration

CHIP provides a range of other offers which support integrated care developments. These include:

Public health, prevention and early intervention

Developed in partnership with Public Health England and ADPH, the offer includes:

- system-wide health and care peer challenges
- bespoke support
- leadership one-to-one support, workshops, training and guidance
- Health in all Policies: a one-day facilitated self-assessment to encourage embedding health improvement into policy decision-making
- Prevention Matters training: how elected members can improve the health of their communities
- support for delivering prevention at scale, or designing innovative solutions to prevention challenges.

Managing transfers of care

The offer is jointly provided by the LGA, ADASS, the BCST, DHSC, MHCLG, NHS England and NHS Improvement. It encompasses written guidance, case studies and good practice examples as well as events, workshops, tools and data, which are available to all. Our support also includes targeted or bespoke help to local systems, such as peer reviews or more enhanced support to some of the most challenged systems.

Supporting innovation and transformation

Councils and health partners are being supported in the design of care and support, innovative use of digital technology and effective information sharing across care and health. The offer includes specific support around:

- Social Care Digital Innovation Programme
- Design in Social Care Programme
- Social Care Data and Cyber Security Discovery Programme
- bespoke support around service design, information sharing, approaches to assistive technology and engaging senior leaders at a strategic level in making better use of digital.

Efficiency and sustainability

Our efficiency and sustainability work seeks to help councils, and care and health partners nationally and locally to develop efficient, effective and sustainable approaches to supporting vulnerable adults within reduced budgets.

In addition we have a range of offers to local leaders to facilitate and shape diverse and sustainable markets for high-quality care and support which benefit the whole population. The support includes the Integrated Commissioning for Better Outcomes framework, which is a practical tool for council and NHS commissioners to support improved outcomes.

Please visit www.local.gov.uk/CHIP for further information about any of the support on offer.

If you have any questions or want to discuss which of these offers could best support your system, please email chip@local.gov.uk

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REF 25.88 October 2018

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