

# Management and Governance Assisting the Scheme Manager

Chaired by Tristan Ashby, Chair of the  
Local Pension Board Effectiveness  
Committee

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  2. Enter G150 to join

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# Who is the Scheme Manager



## Delegation not abdication

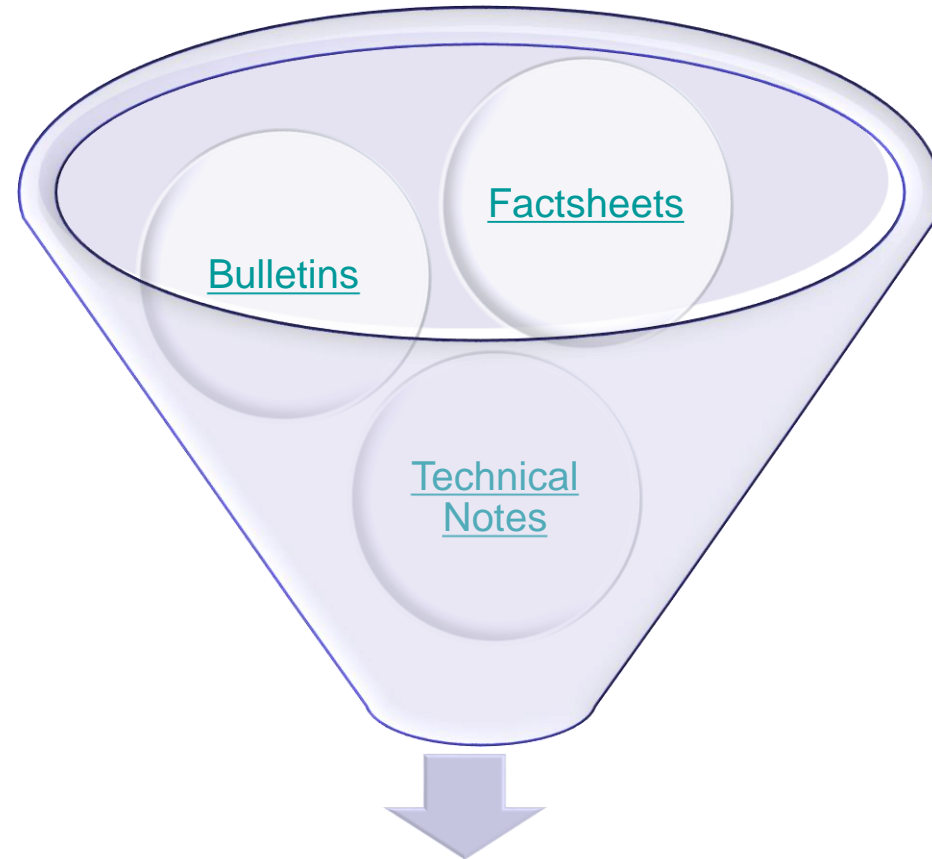
Who  
owns  
pensions

- Is there a natural home for pensions within your organisation?
- Is this part of the senior management team?
- Is it one persons responsibility?

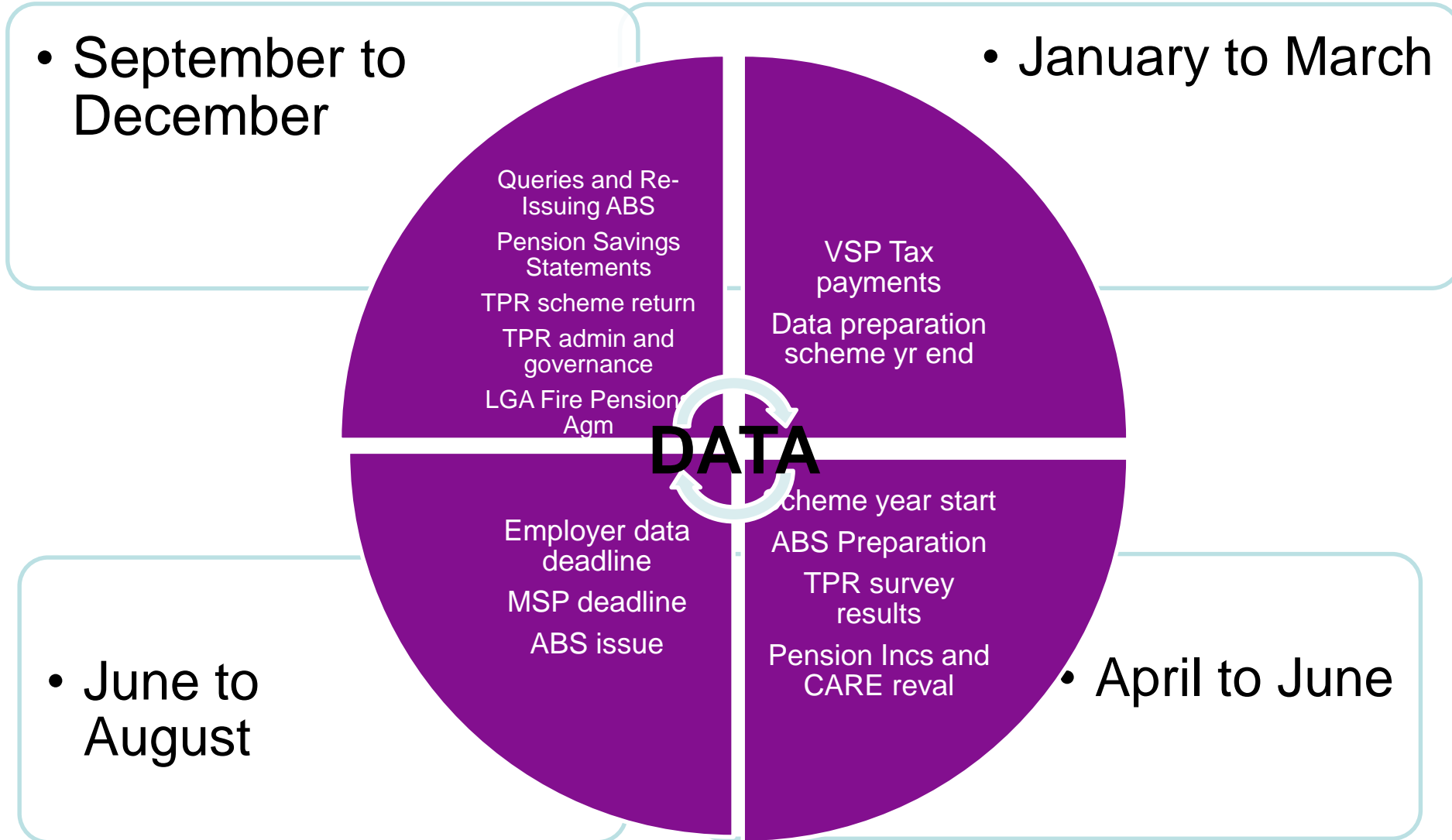
Who  
monitors?

- Regular reports and from whom?
- An understanding of risk?
- Does the Local Pension Board report directly?
- What escalation procedures are there?

# Who acts as a filter?



# Scheme Year Cycle



## Pension board assistance

- Compliance of duties under the regulations and relevant legislation
  - Effectiveness of processes for the appointment of advisors and suppliers
  - Identify improvement of customer services
  - Identifying patterns of complaints
  - Reviewing the performance of administration
  - Reviewing the process for sharing data
-



# Audience Participation



# Engaging the scheme manager is easy because.....



# Engaging the scheme manager is difficult because?

