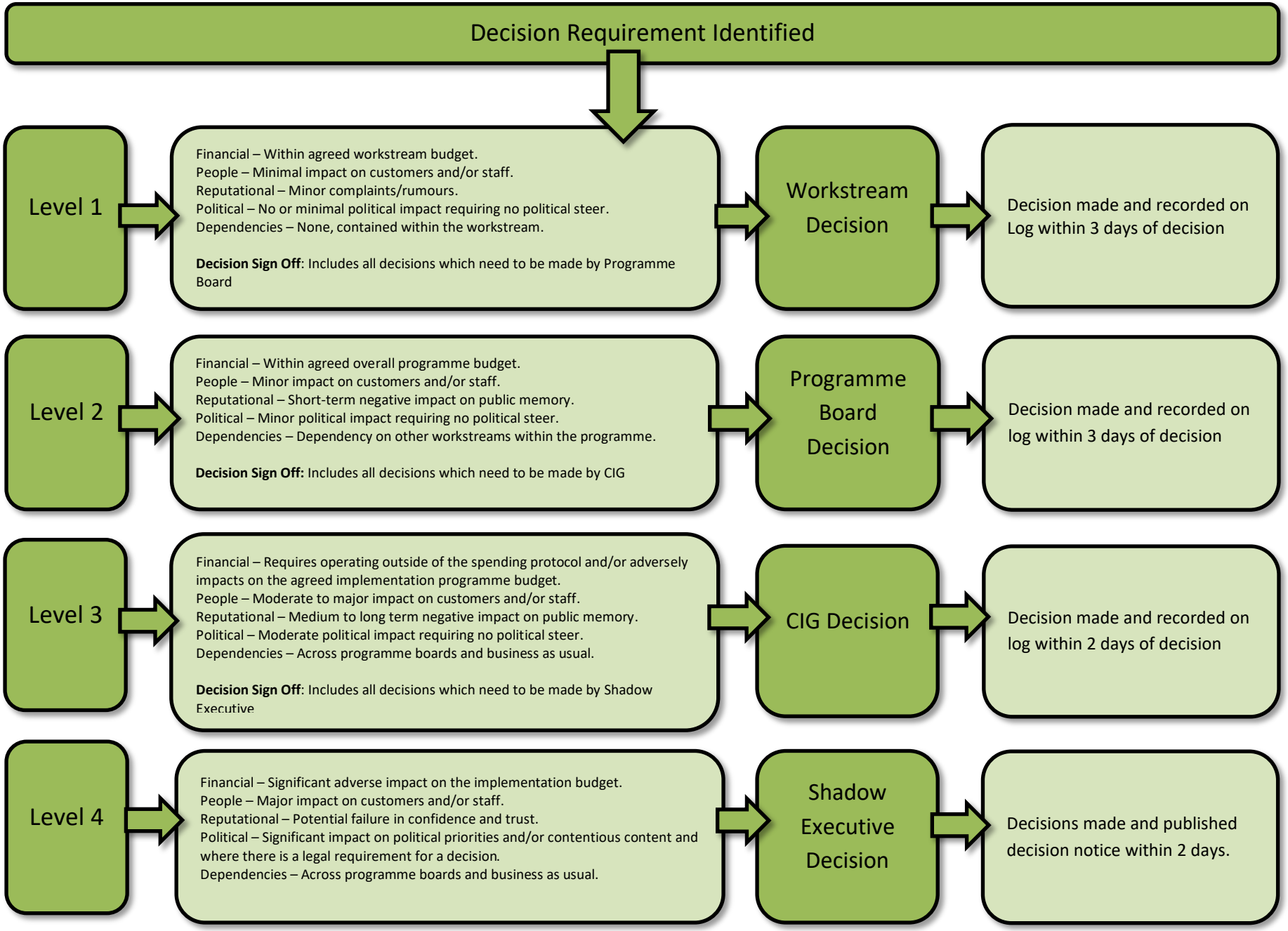Appendix 11 - Decision Making Guide