



Department
of Health &
Social Care

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Department of Health and Social Care
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Dear all,

COVID-19: guidance on the provision of home care

Firstly, I wish to thank you for your continued support, cooperation and invaluable feedback as we continue to work through these challenging and unprecedented circumstances. I fully acknowledge the vital services that home care provides on a daily basis to people in their communities, now under even greater pressure caused by the coronavirus pandemic. The challenges of COVID-19 go far beyond anything we have previously experienced, and that is why the full weight of the Government is behind supporting the care sector, including home care at this time.

I am writing today to draw your attention to the updated [guidance](#) on the provision of home care which has been published on GOV.UK. This has been drafted in direct response to questions and concerns that you have raised throughout the coronavirus outbreak, and I wish to thank you for your substantial input into the final product.

This is a resource for registered providers, social care staff, local authorities and commissioners who support and deliver care to people in their own homes (including supported living settings) in England. It covers issues from shielding and care groups, to the implications of hospital discharge and information on governance for the home care sector.

The guidance has been published on the [GOV.UK adult social care coronavirus landing page](#), and is in addition to existing guidance on the provision of care in care homes. It is also complemented by guidance on the use of PPE in home care settings ([‘How to Work Safely in Domiciliary Care in England’](#)) which was published at the end of April.

I hope that this information is useful and provides further clarity on the guidance available to you and your colleagues as you continue to provide essential care to individuals in their communities. We will continue to review the content at regular intervals in response to your feedback and any changes to policy as the pandemic progresses

Yours sincerely,

Rosamond Roughton

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Director-General for Adult Social Care