



# CQC Local Systems Review Data Profile

Christine Bennett & Alex George

## What is it?

To support the review, CQC developed a local authority-level data profile containing analysis of various quantitative data sources across sectors.

- Includes CQC's own data, nationally available data collections and DHSC analysis undertaken to select areas for review.
- Data centred on older population and presented at LA level.
- Broad, concise system overview. Simple, impactful visualisations

## Purpose

- Primarily directed at CQC review team
- Aid review team's understanding of the local area
- Prompt lines of enquiry
- Provide supporting evidence for the local area report.



- Local systems being reviewed received copies of the profile ahead of fieldwork and then again to support factual accuracy checking of their local report.

## Reflections from a local system

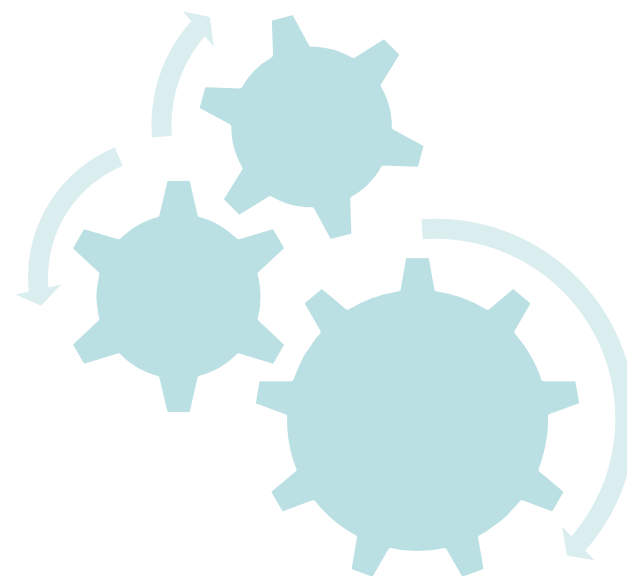
- DHSC request to produce cut-down version for all systems ahead of Winter 2017. These were produced and disseminated to chairs of health and wellbeing boards in December 2017.



## Automation and new profiles



- Ambition to automate production of profiles and share them on a frequent basis both internally and externally.
- First iteration to be shared with local systems in October 2018 via the CQC website. Further work to fully automate. Schedule for ongoing sharing yet to be agreed.
- First iteration reduced in content. Further development of content ongoing.



# New profile - Content changes



## Demographics

- Age
- Ethnicity
- Deprivation

## Quality of services

- ~~CQC Area ratings scores~~
- CQC Ratings by sector/service type (ASC and Acute trust only)
- ~~Change in CQC ratings~~
- NHS E CCG ratings

## Funding

- ~~Acute trust financial performance~~
- Average GP funding per patient
- ~~ASC self-funders vs. LA funded~~

## Staffing

- ~~Acute trust staff turnover~~
- ASC turnover and vacancy

## Flow through acute hospitals for older people

- A&E Attendances
- A&E 4 hour target performance
- Emergency admissions
- ~~Avoidable admissions from care homes~~
- LoS over 7 days
- 90<sup>th</sup> percentile LoS
- Weekend discharges

## Service Provision

- Acute hospital overnight bed occupancy
- GP Extended Access
- ASC care home beds per population
- Percentage change in ASC beds
- Rate of admissions to care homes
- ~~NHS Continuing Healthcare~~
- ASC direct payments

- Total DToC, DToC attributable to NHS/ASC/Both, DToC by reason, ~~DToC by trust~~
- People receiving reablement and still at home 91 days after discharge following reablement
- Emergency readmissions
- ~~Ambulance System Indicators~~

## Experience

- ~~Health related quality of life - LTC~~
- ~~People feeling supported to manage LTC~~
- ~~Social care related quality of life~~
- Satisfaction with ASC
- ~~ASC service users ease of access to information~~

# Look & Feel



## Ratings - adult social care



This map shows the overall ratings of active adult social care locations in [redacted]. There may be multiple locations in one position so not all location may be visible.



Data accessed from CQC data on: 17/09/18

### Nursing homes - see circles on map

	Inadequate	R1	Good	Outstanding	Unrated
This LA	0% (0)	11% (1)	67% (6)	0% (0)	22% (2)
Comparators	2%	31%	56%	3%	8%
England	2%	23%	66%	3%	6%

### Residential care homes - see squares on map

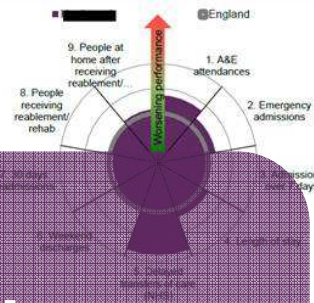
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# Demo of dummy profile

## Activity - acute hospital pathway



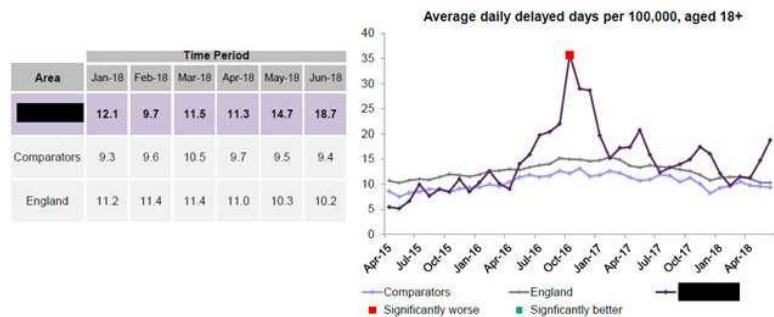
	[redacted]	England
1. A&E attendances per 100,000 population (aged 65+)	60,298	44,225
2. Emergency admissions per 100,000 population (aged 65+)	22,184	18,865
3. % of admissions that last longer than 7 days (aged 65+)	31.6%	29.7%
4. 50th percentile length of stay for non-elective admissions (in days, aged 65+)	23.0	19.7*
5. Daily delayed transfers of care attributable to NHS per 100,000 population (aged 18+)	13.1	7.1
6. % of weekend discharges, post-emergency admissions	18.7%	19.6%*
7. Emergency readmissions within 30 days of discharge (aged 65+)	17.7%	19.1%
8. Older people who receive re-ablement services post-hospital discharge (aged 65+)	2.7%	2.7%
9. People still at home 91 days post-discharge from hospital into re-ablement/ rehabilitation services (aged 65+)	76.2%	82.5%

\*England averages calculated from percentages rather than raw values.  
 Performance relative to the average performance across England, which is denoted by the line then the performance of the LA is worse than the England average. Moving from hospital pathway, through A&E attendance, to admission, discharge and re-ablement  
 Full details can be found in the technical appendix.

## Activity - delayed transfers of care



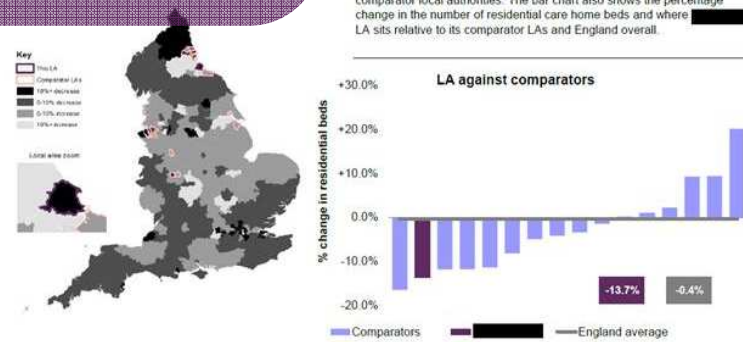
This slide shows the daily average number of days transfers of care have been delayed across [redacted] in 2015 and June 2018. Delayed transfers of care reflect the ability of the system to ensure a smooth interface between health and social care services. Analysis is based on data from NHS England.



## Service provision - change in residential care bed numbers



This map represents the change in the number of residential care home beds between April 2015 and April 2018, as recorded by CQC's Health and Social Care Act register. [redacted] is outlined in bold as well as its 15 comparator local authorities. The bar chart also shows the percentage change in the number of residential care home beds and where [redacted] LA sits relative to its comparator LAs and England overall.



## Content development – your ideas!



On your table is a sheet listing some of the indicators we are considering adding in future.

- Working in small groups, review the indicators and identify those you think we should prioritise.
- Comment on any sources/indicators that are missing from our list
- Add any comments/questions/feedback about the profiles

[Christine.Bennett2@cqc.org.uk](mailto:Christine.Bennett2@cqc.org.uk)

[Alexander.George@cqc.org.uk](mailto:Alexander.George@cqc.org.uk)