

Chief Social Worker for Adults Series Sussex Initiative Webinar

Monday 15 January 2024 - 10:00AM – 11:00AM
Partners in Care and Health

The Local Government Association and Association of Directors of Adult Social Services are Partners in Care and Health (PCH) working with well-respected organisations.

PCH helps councils to improve the way they deliver adult social care and public health services and helps Government understand the challenges faced by the sector.

The programme is a trusted network for developing and sharing best practice, developing tools and techniques, providing support and building connections.

It is funded by Government and offered to councils without charge.

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Digitising and streamlining assessments webinar series – Strengths based and community powered approaches

Hosted by:

- Lyn Romeo, Chief Social Worker for Adults
- Adam Lent, CEO, New Local

Guest speakers:

- Laura Finucane, Consultant Physiotherapist, Clinical Director, Sussex MSK Partnership

Agenda

1. Introduction - Lyn Romeo
2. Strength based and community powered approaches to service delivery, Adam Lent
3. Community Appointment Day initiative in Sussex, Laura Finucane
4. Open discussion



Introduction

Lyn Romeo, Chief Social Worker for Adults

Strength based and community powered approaches to service delivery

Adam Lent, CEO, New Local

Community Appointment Day initiative, Sussex

Laura Finucane, Sussex MSK Partnership

Why the need for change



INCREASED
COMPLEXITY OF
MSK CONDITIONS



INCREASING
NUMBER



LONG WAITS



PERSONALISED
CARE



STAFF WELL BEING



What was the focus- a different model of care

De- medicalise
the intervention

Moving from a
consultation to a
conversation-
WMTY

Enabling people
to take
responsibility for
their own care

Supporting
people beyond
their MSK
condition

Connect with
Community
services

Prevention
&
Health promotion

staff



Here

What were the achievements

Staff well being

Community connection providers and people

Teaching and training opportunity

New model of care

An elbow never walked into a room

Community powered (connection)

PIFU and self booking



Here

What were the outcomes?

572 people seen
in 2 days

50% PIFU pathway

30% conversation
or intervention
with Community
services

10% return from
PIFU at 6/12 point

CollaboRate
score 11.1

4-5 weeks off the
waiting list



Here

Feedback

"Found the new service really useful. What would have taken a few months was made possible in 1.5 hours."

"I found each area really helpful, every member of staff I saw sympathetic, understanding and amazing. I felt listened to and not judged."

"Really good. I liked the having 'everything in one place' setup. Very holistic. Allowed me to raise things I may not otherwise have mentioned."

"Patients all seemed to give good feedback to us and felt empowered that there was such a patient centred approach."

"The collaborative nature of everyone there made this event quite extraordinary. People from Crawley Community Action could not believe that this was our first event."

"Tangible feeling of collaboration to look after others"

"Overall everything was so very good. Loved the variety of service providers here which gives the public choice and opportunity to get information."



Open discussion



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Thank you for your participation. This webinar was brought to you by DHSC, SCIE and Partners in Care and Health working in partnership.