This is Jenny...



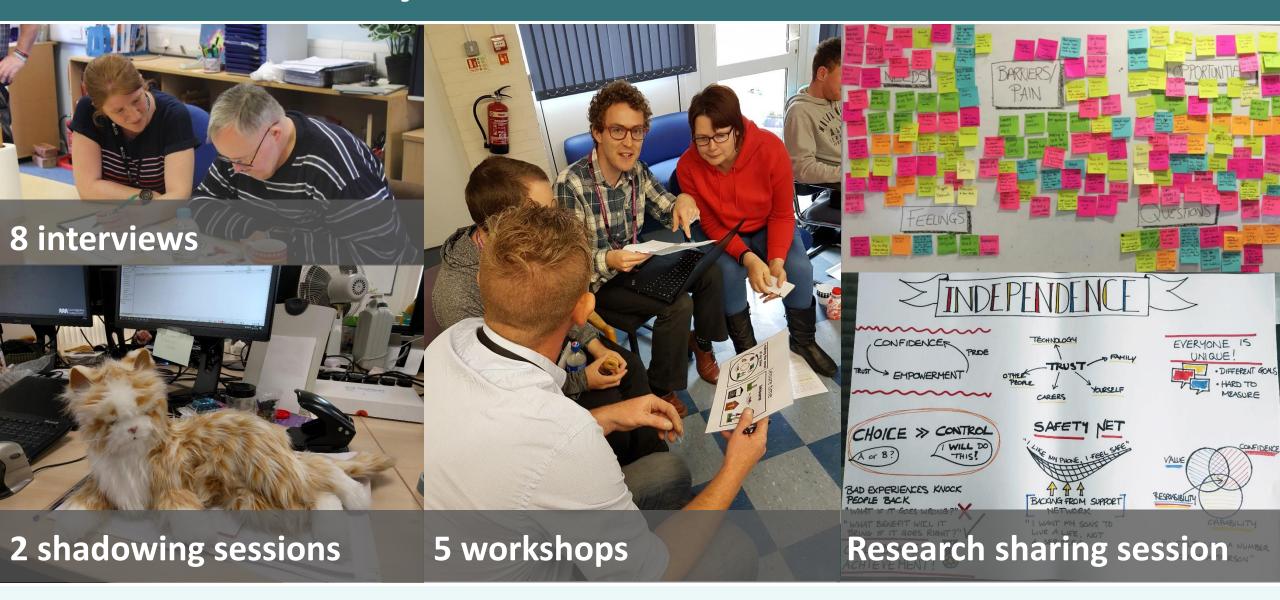


Problem statement

How might digital tools and technology enabled care (TEC) be used to increase the independence of adults with LD (specifically those in the transition from children's social care to adult's social care)



Research activity





Pain points and problems



People don't trust technology



Independence is unique to everyone



Bad experiences can knock people back



Budget restrictions limit availability of tech at day centres



Opportunities



- Users have phones, tablets, consoles and PCs
- Apps used for travel & weather
- Users support each other



UNIQUE

- Accessibility is everything
- Core needs for the cohort exist
- Scalable design is possible
- Prototype!



- Reassuring TEC team
- Positive reinforcement & achievements work
- Vent frustrations

F BUDGET

- Build confidence with peer support
- Increase other skills
- TEC at home



Insights: How might we ensure that...



...professionals are aware of TEC's possibilities and trust it to enable a service user's independence



UNIQUE

...TEC is accessible to as wider selection of young adults with LD as possible



...users feel comfortable and safe when trying a new piece of TEC and can celebrate their successes



...users have access to TEC wherever they need it



Next steps...

