

This is Jenny...



Problem statement

How might digital tools and technology enabled care (TEC) be used to increase the independence of adults with LD (specifically those in the transition from children's social care to adult's social care)

Research activity



Research sharing session

Pain points and problems



People don't trust
technology



Independence is
unique to everyone



Bad experiences
can knock people
back



Budget restrictions
limit availability of
tech at day centres

Opportunities



TRUST

- Users have phones, tablets, consoles and PCs
- Apps used for travel & weather
- Users support each other



UNIQUE

- Accessibility is everything
- Core needs for the cohort exist
- Scalable design is possible
- Prototype!



BAD EXPERIENCE

- Reassuring TEC team
- Positive reinforcement & achievements work
- Vent frustrations



BUDGET

- Build confidence with peer support
- Increase other skills
- TEC at home

Insights: How might we ensure that...



TRUST

...professionals are aware of TEC's possibilities and trust it to enable a service user's independence



UNIQUE

...TEC is accessible to as wider selection of young adults with LD as possible



BAD EXPERIENCE

...users feel comfortable and safe when trying a new piece of TEC and can celebrate their successes



BUDGET

...users have access to TEC wherever they need it

Next steps...

