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| --- | --- | --- | --- | --- | --- |
| Stages | Not yet established | Plans in place | Established | Mature | Exemplary |
| **Information and support to decide care** | No advice or information about discharge options available at admission. | Co-designed information packs are being prepared with patients and their families to ensure that they are helpful resources. | Admission advice and information leaflets in place and being used in different formats to engage with people, regardless of how they fund their care. | People and their family and carers are aware of the value of making timely decisions about discharge. | People and their family and carers, regardless of how they fund their care, are engaged and supported to go home or to a step-down facility to enable them to make a considered choice about future care and support needs. |
| **Choice protocol** | No choice protocol in place. | Choice protocol being written or updated to reduce long length of stay. | New choice protocol implemented and understood by staff. | Choice protocol used proactively to challenge people as necessary. | All staff understand choice and can discuss discharge proactively. There is a reduction in choice delays and people feel empowered to manage their discharge. |

# Change 8: Engagement and choice