

# *Developing a 'whole council' approach to disruption and safeguarding: the case of Croydon Council*

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*21 November 2018*

# Prevention of Modern Slavery in Croydon Sub-Group

- The National Referral Mechanism (NRM) 2009 & Salvation Army support
- First responder organisations and the referral process
- Establishment of the Prevention of Modern Slavery in Croydon Sub-Group
- Development of adult and child trafficking protocols and process map
- Awareness raising events
- The Modern Slavery Act 2015 & Duty to Notify (NRM/MS1)

# The Modern Slavery Act 2015 & the Croydon Action Plan

- The Home Office published the UK Modern Slavery Strategy in 2014  
‘The Four P’s’ - Pursue, Prevent, Protect & Prepare
- The Prevention of Modern Slavery in Croydon Sub-Group works to a multi-agency action plan to adhere to the Strategy and the Modern Slavery Act 2015
- The key points of the Croydon Action Plan:
  - Raising awareness of modern slavery with:
    - Practitioners
    - Members of the public
    - Estate agents and hotels (and other organisations which may come into contact with victims of trafficking)
    - Schools
    - Community and Faith Groups

# The Modern Slavery Act 2015 & the Croydon Action Plan

- The key points of the Croydon Action Plan (continued):
  - Working with partner organisations to identify properties where modern slavery may be taking place
  - Development of referral process with A&E for suspected cases
  - Duty to report
  - Establishment of Modern Slavery champions
  - Development of NRM / duty to report procedure on AIS and CRS databases
  - Supply chains and commissioning

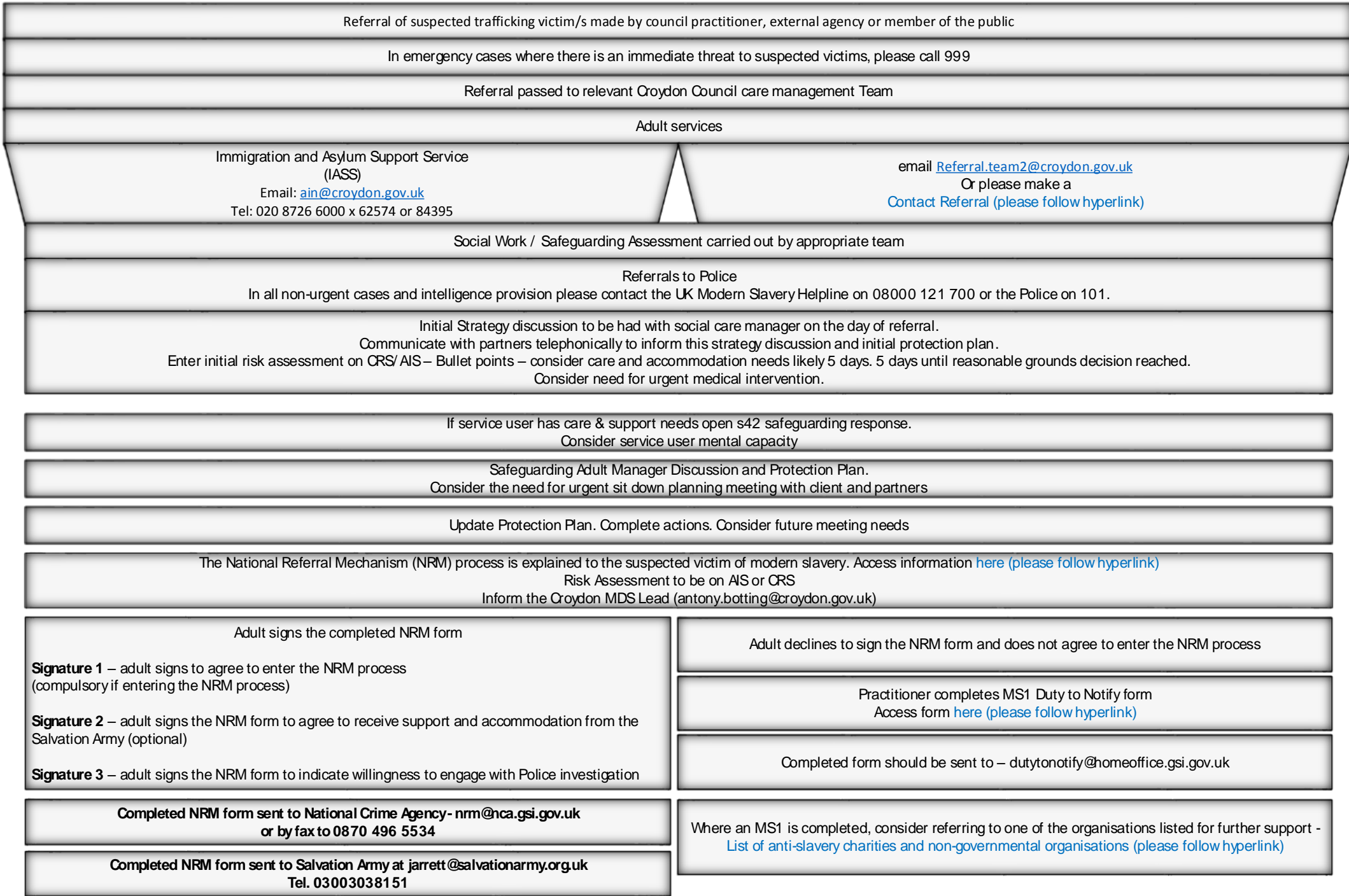
# Non-safeguarding Related Response to Modern Slavery

- Referrals through the NRM/MS1 process is the responsibility of every officer working within one of the first responder organisations (including local authorities)
- Most victims of modern slavery will not meet the eligibility criteria to receive support under the Care Act
- The 5 step process is used in cases where individuals do not have eligible care and support needs

## **Examples of potentially non-safeguarding MDS reports to Council:**

- Brothels (organised sexual exploitation)
- Victims of modern slavery on building sites
- Victims of modern slavery in nail bars
- Victims of modern slavery at car washes
- Domestic servitude

24 Hours



Referral of suspected trafficking victim/s made by council practitioner, external agency or member of the public

In emergency cases where there is an immediate threat to suspected victims, please call 999

Referral passed to relevant Croydon Council care management Team

Adult services

Immigration and Asylum Support Service (IASS)  
Email: [ain@croydon.gov.uk](mailto:ain@croydon.gov.uk)  
Tel: 020 8726 6000 x 62574 or 84395

email [Referral.team2@croydon.gov.uk](mailto:Referral.team2@croydon.gov.uk)  
Or please make a  
[Contact Referral \(please follow hyperlink\)](#)

Social Work / Safeguarding Assessment carried out by appropriate team

Referrals to Police

In all non-urgent cases and intelligence provision please contact the UK Modern Slavery Helpline on 08000 121 700 or the Police on 101.

Initial Strategy discussion to be had with social care manager on the day of referral.  
Communicate with partners telephonically to inform this strategy discussion and initial protection plan.  
Enter initial risk assessment on CRS/ AIS – Bullet points – consider care and accommodation needs likely 5 days. 5 days until reasonable grounds decision reached.  
Consider need for urgent medical intervention.

If service user has care & support needs open s42 safeguarding response.  
Consider service user mental capacity

Safeguarding Adult Manager Discussion and Protection Plan.  
Consider the need for urgent sit down planning meeting with client and partners

Update Protection Plan. Complete actions. Consider future meeting needs

The National Referral Mechanism (NRM) process is explained to the suspected victim of modern slavery. Access information [here \(please follow hyperlink\)](#)  
Risk Assessment to be on AIS or CRS  
Inform the Croydon MDS Lead ([antony.botting@croydon.gov.uk](mailto:antony.botting@croydon.gov.uk))

Adult signs the completed NRM form

**Signature 1** – adult signs to agree to enter the NRM process (compulsory if entering the NRM process)

**Signature 2** – adult signs the NRM form to agree to receive support and accommodation from the Salvation Army (optional)

**Signature 3** – adult signs the NRM form to indicate willingness to engage with Police investigation

Adult declines to sign the NRM form and does not agree to enter the NRM process

Practitioner completes MS1 Duty to Notify form  
Access form [here \(please follow hyperlink\)](#)

Completed form should be sent to – [dutytonotify@homeoffice.gsi.gov.uk](mailto:dutytonotify@homeoffice.gsi.gov.uk)

Completed NRM form sent to National Crime Agency- [nrm@nca.gsi.gov.uk](mailto:nrm@nca.gsi.gov.uk)  
or by fax to 0870 496 5534

Completed NRM form sent to Salvation Army at [jarrett@salvationarmy.org.uk](mailto:jarrett@salvationarmy.org.uk)  
Tel. 03003038151

Where an MS1 is completed, consider referring to one of the organisations listed for further support - [List of anti-slavery charities and non-governmental organisations \(please follow hyperlink\)](#)