

## Knowledge: Examples and innovations

Many platforms exist to aid consultation and resident participation, and more are being developed all the time:

Some can be used for proposing, discussing and voting on initiatives, such as [Loomio](#), [DemocracyOS](#), [Polco](#), [LiquidFeedback](#), [CrowdGauge](#) and [Poll Everywhere](#). In the UK, [Commonplace](#) and [Delib](#) have been particularly valued by government institutions as ways of making engagement more straightforward and digital-friendly.

Budget simulators also exist and the most popular version is currently provided by [Delib](#), allowing residents to give their opinions on financial priorities and budget allocations.

[Delib's Citizen Space](#) tool helps with organising and publishing consultations, as does [Kahootz](#), [Snap Surveys](#) and [Bang the Table](#).

[VOiCE](#) provides technology for recording and executing four steps of engagement – analyse, plan, do, review.

[Nation Builder](#) combines a website with a Customer Relationship Management (CRM) system into one integrated service. Unlike other CRMs, [NationBuilder](#) is highly social and designed for advocacy and effective community building.

Contents

Foreword

Introduction

Which hat are you wearing?

Context

**Section 1:**  
The Basics

**Section 2.1:**  
Trust and democracy

**Section 2.2:**  
Trust in the community

**Section 2.3:**  
Trust in the system