

# Somerset's Single Digital View of a Child and Family - Transform Family View

**Gill Bawler**

Service Manager Partnership Transformation



**Somerset**  
Council

# Version 1 – Transform Data View

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## Key learnings:

1. Built without users – Designed without practitioners shaping it
2. Assumed insight - Thinking we knew the information colleagues needed
3. Data displayed in a binary form, with no visuals
4. Not having corporate ownership of the system – Lack of clear corporate accountability

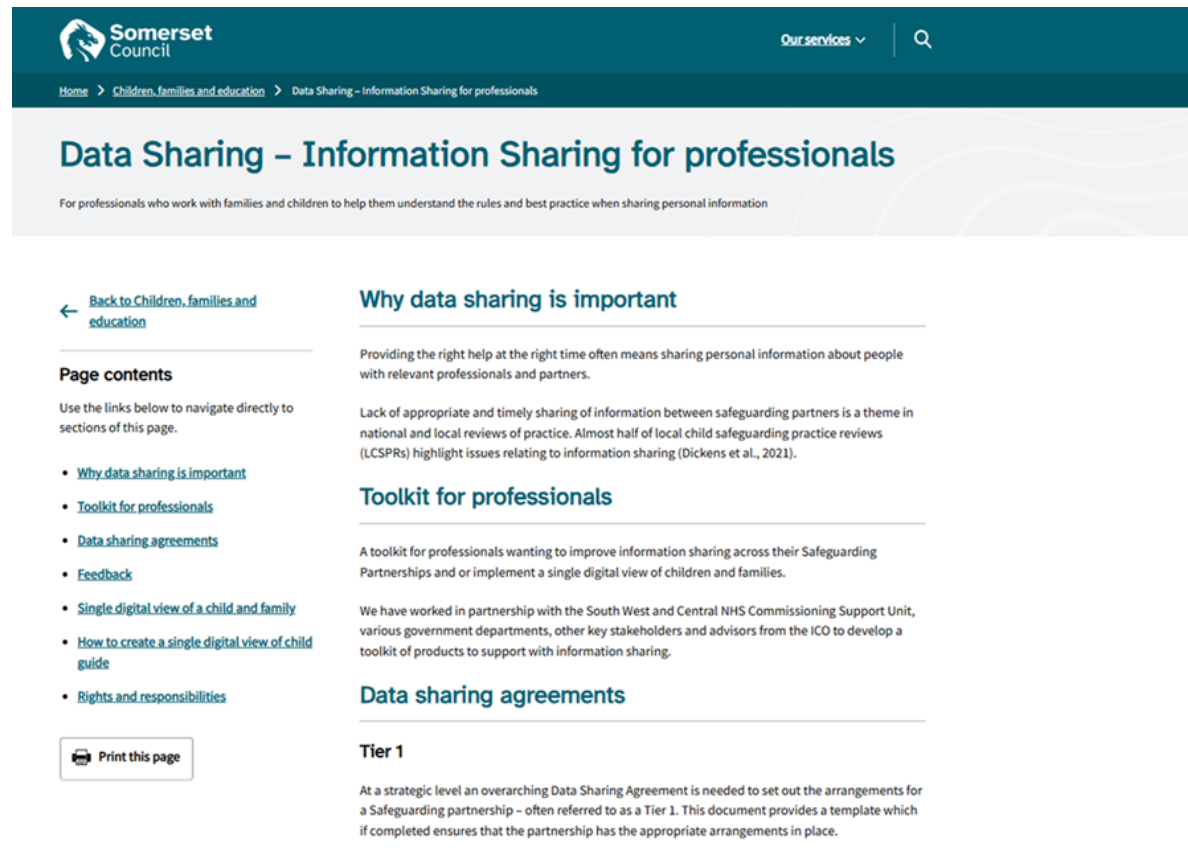

# DfE's Digital & Data Solutions Fund



## How to Create a Single Digital View of a Child Guide

**Project Manager**

An overview and guide to implementing a single digital view of a child in your local authority



**Somerset Council** Our services

Home > Children, families and education > Data Sharing – Information Sharing for professionals

## Data Sharing – Information Sharing for professionals

For professionals who work with families and children to help them understand the rules and best practice when sharing personal information

[Back to Children, families and education](#)

### Page contents

Use the links below to navigate directly to sections of this page.

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- [Toolkit for professionals](#)
- [Data sharing agreements](#)
- [Feedback](#)
- [Single digital view of a child and family](#)
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- [Rights and responsibilities](#)

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### Why data sharing is important

Providing the right help at the right time often means sharing personal information about people with relevant professionals and partners.

Lack of appropriate and timely sharing of information between safeguarding partners is a theme in national and local reviews of practice. Almost half of local child safeguarding practice reviews (LCSPRs) highlight issues relating to information sharing (Dickens et al., 2021).

### Toolkit for professionals

A toolkit for professionals wanting to improve information sharing across their Safeguarding Partnerships and or implement a single digital view of children and families.

We have worked in partnership with the South West and Central NHS Commissioning Support Unit, various government departments, other key stakeholders and advisors from the ICO to develop a toolkit of products to support with information sharing.

### Data sharing agreements


#### Tier 1

At a strategic level an overarching Data Sharing Agreement is needed to set out the arrangements for a Safeguarding partnership – often referred to as a Tier 1. This document provides a template which if completed ensures that the partnership has the appropriate arrangements in place.

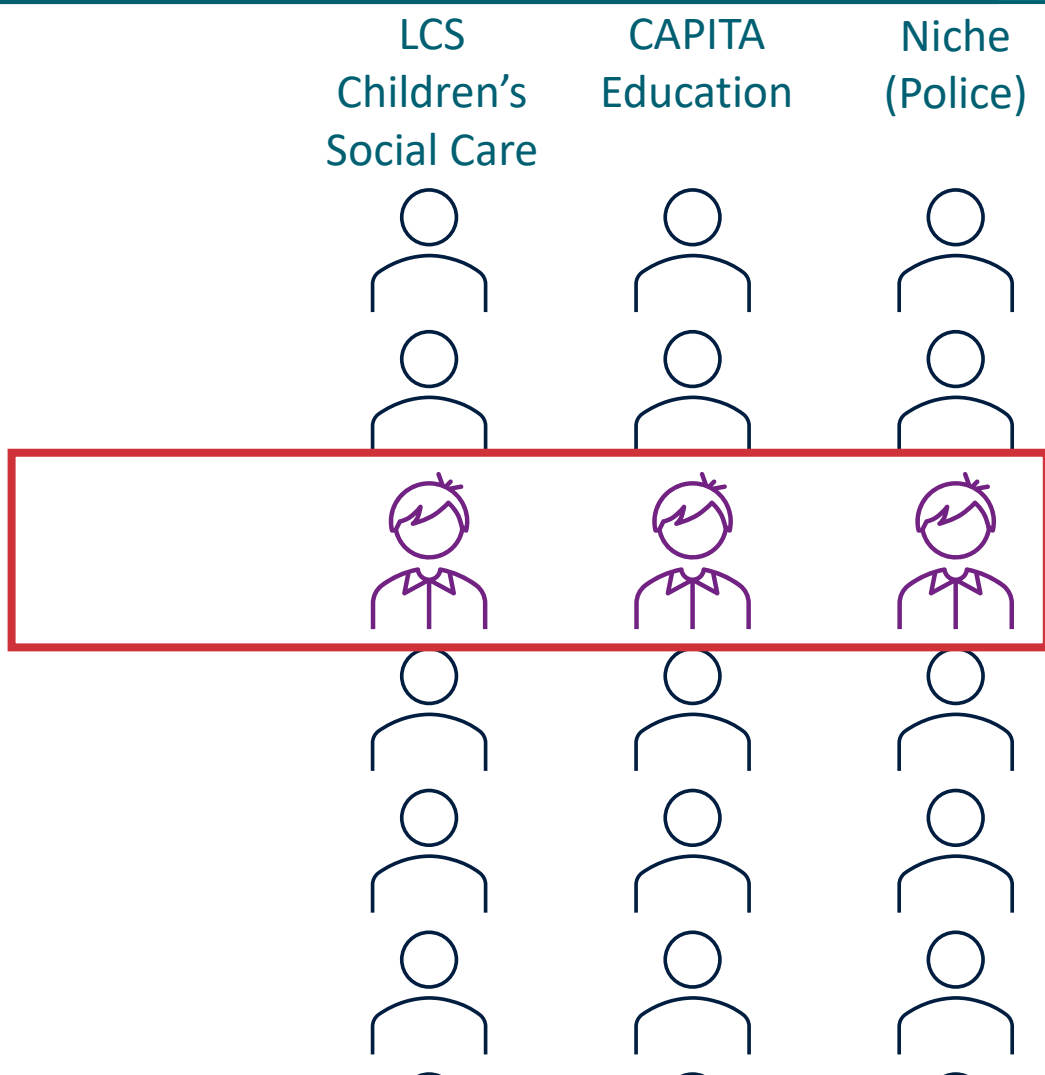
## How to Create a Single Digital View of a Child Guide

**Technical Leads - Architectural Elements**

An overview and guide to implementation in your local authority



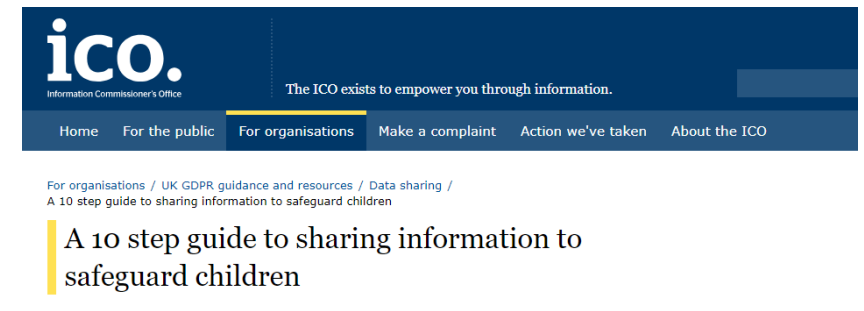
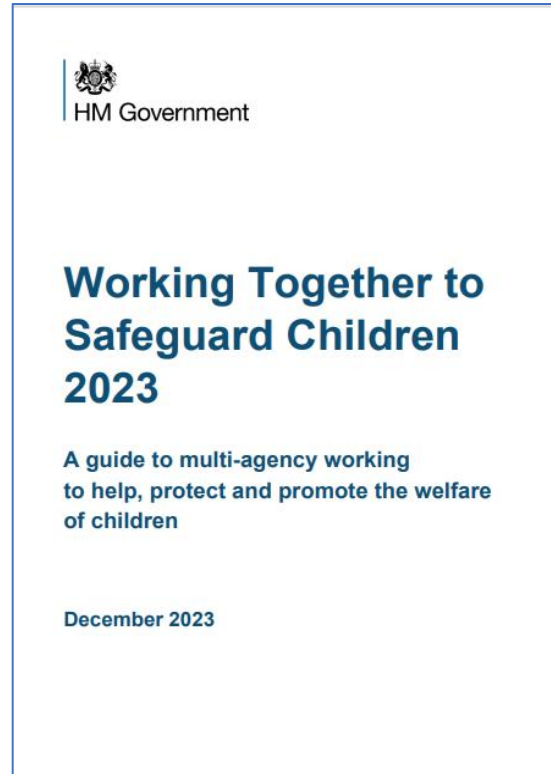
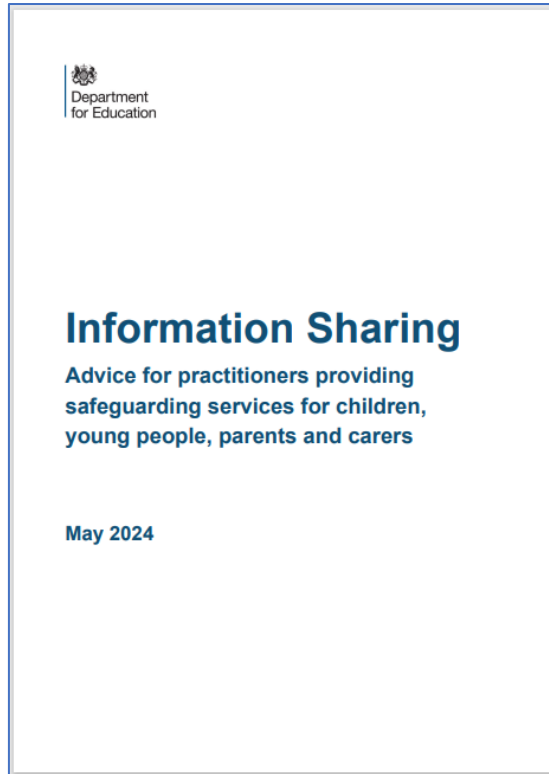
# Version 2 – Transform Family View



- Data is automated into the data lake or is uploaded onto it (via spreadsheets)
- From this data individuals are identified
- For each of these individuals we identify the same individual across many different datasets to create a golden record
- Compiling the golden record across other datasets this enables a deeper understanding of circumstances



# National Guidance

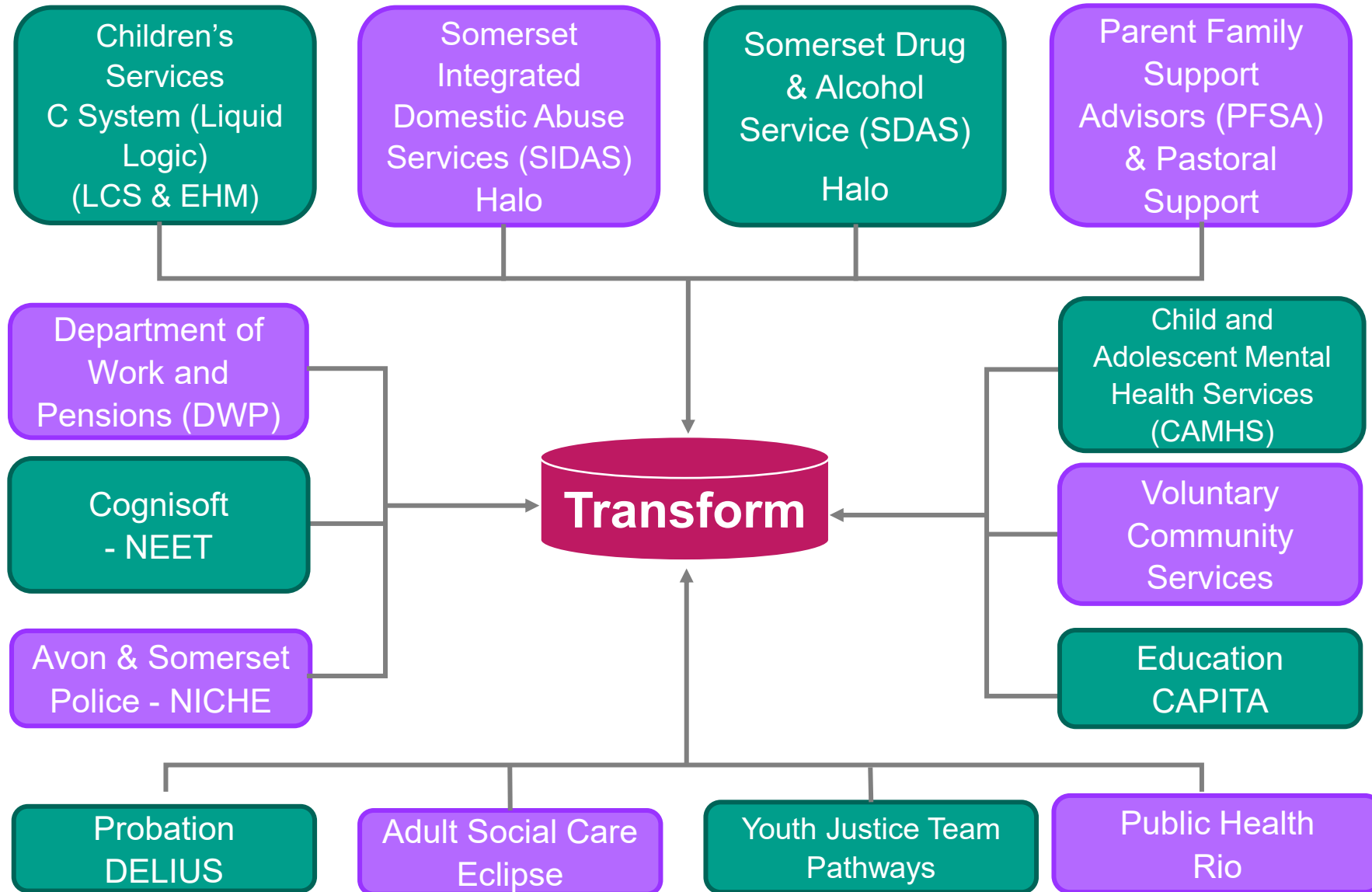


Culture shift from consent as the most appropriate lawful basis to Public Task, the processing of information for the purposes of safeguarding

# Access to Transform Family View (TFV)



# What data is included in TFV?



# Beyond the Local Authority

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It [TFV] is absolutely life changing. For me to understand the back history when I am triaging referrals is so helpful. It's like a jigsaw for safeguarding.

**Caroline McMullan**

School Nurse, Public Health Nursing

LCS

EHM

SIDeR

Lilly Test-01/02/2015 (11 years old)

Search

Address Search

Overview

Contacts

Family

Timeline

Education

Involvements

All Flags

NEET Model

NEET Younger Years

Localities

School Alerts

School Overview

## SEARCH

**Step 1:** Enter the individual's forename and click the magnifying glass to lock it in.

**Step 2:** Enter the individual's surname and click the magnifying glass to search.

**Step 3:** Select the individual you would like to view by clicking the box next to their name.

**Step 4:** Select the view individual button.

[↩ RESET SEARCH](#)

### 1 Forename Search

Lilly



### 2 Surname Search

Test



## PERSON SELECT

3

 Lilly Test - (01/02/2015)

There is currently a person selected, please 'RESET SEARCH' before searching for someone new

You have selected **Lilly Test - (01/02/2015)**[VIEW INDIVIDUAL →](#)



# OVERVIEW

LCS

EHM

SIDeR

## Lilly Test-01/02/2015 (11 years old)

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### PERSONAL DETAILS

**Address** 2 The Road, Street, Somerset

**Allocated Case Worker** Andy Helper

**Contact Details** lillytest@gmail.com

**Designated Safeguarding Lead** Katy Horsfall

**Education Establishment** Somerset School

**Ethnicity** White British

**GP Practice** The Doctors Surgery

### TIMELINE

Event	Start Date	End Date	Status
Suspensions	31/03/2024		Open
EHCP CAPITA	01/03/2024		Open
Supported by CAMHS	06/12/2023		Open
Family Intervention Service Episode	01/01/2023		Open
Child In Need	01/07/2022	31/12/2022	Closed
SEND CAPITA	30/06/2022		Open
Child Protection Plan	01/01/2022	30/06/2022	Closed
PFSA	13/03/2020	18/09/2021	Closed

### FLAGS

[See All Flags](#)

Family Intervention Service Case

Average of less than 50% attendance

Average of less than 50% attendance

CAMHS involvement

Child Protection (CP)

Child In Need (CIN)

Child Protection (CP)

Child In Need (CIN)

### SUMMARY

#### Summary

Over the past 12 months this person has had special educational needs or disability, this person is currently to the family intervention service and being supported by CAMHS.

Regarding education this person has had 1 fixed exclusion and less than 50% attendance in the current academic year.



# INVOLVEMENTS

LCS

EHM

SIDeR

## Lilly Test-01/02/2015 (11 years old)

ID

- Search
- Address Search
- Overview
- Contacts
- Family
- Timeline
- Education
- Involvements
- All Flags
- NEET Model
- NEET Younger Years
- Localities
- School Alerts
- School Overview

### INVOLVEMENTS

Involvement Type	Status	Start Date	End Date	Worker	Job Role	Team	Agency
Family Intervention Service Episode	Open	01/01/2023		Amanda Worker	FIS Practitioner	FIS Team 2	FIS Team 2
Child In Need	CLOSED	01/07/2022	31/12/2022	Andy Helper	Allocated Case Worker	Family Safeguarding	Family Safeguard
Child Protection Plan	CLOSED	01/01/2022	30/06/2022	Andy Helper	Allocated Case Worker	Family Safeguarding	Family Safeguard
Early Help Referral	CLOSED	20/03/2019	19/04/2019	Katie Brown	Practitioner	FIS Team 2	FIS Team 2

### OTHER INVOLVEMENTS

Involvement Type	Status	Start Date	End Date	Worker	Job Role	Team	Agency	Phone	Email	Manager
PFSA	CLOSED	13/03/2020	18/09/2021	Kelly Allen	Practitioner	YP Support	PFSA	123456789	<a href="mailto:kelly.allen@somerset.gov.uk">kelly.allen@somerset.gov.uk</a>	
Supported by CAMHS	Open	06/12/2023		Archie Worker	Practitioner	YP Support	YP Support	123456789	<a href="mailto:archie.worker@somerset.gov.uk">archie.worker@somerset.gov.uk</a>	

LCS

EHM

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Lilly Test-01/02/2015 (11 years old)

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## ADDRESS

### Person Select

- Select All
- 10 Acre Field, Scatterbrook Farm, S...
- Father: Liam Test
- Mother: Kelly Test
- Self: Lilly Test
- 5 Strawberry Fields, Somerset
- Aunt: Wendy Test
- Uncle: Tom Test

## INDIVIDUALS IN HOUSEHOLD

Full Name	Relationship	
Liam Test	Father	<a href="#">View</a>
Kelly Test	Mother	<a href="#">View</a>
Lilly Test	Self	<a href="#">View</a>

## INDIVIDUALS NOT IN HOUSEHOLD

Full Name	Relationship	
Tom Test	Uncle	<a href="#">View</a>
Wendy Test	Aunt	<a href="#">View</a>

## FAMILY FLAGS

Adult Crime Offender

Adult Is a Domestic Victim

Adult Is a Domestic Offender

EHCP on CAPITA

Child Protection (CP)

Average of less than 50% atten...

CAMHS involvement

EHCP on CAPITA

SEND on CAPITA

Family drug and alcohol abuse

Child Protection (CP)

Child In Need (CIN)

MARAC Perpetrator Marker



TFV

Transform

Transform Family View App

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NEET Model

NEET Younger Years

Localities

Go back



Somerset Council

# TIMELINE

4

Date Last Refreshed: 09/09/2025

LCS

EHM

SIDeR

Name and DoB redacted (16 years old)

ID

## EVENTS

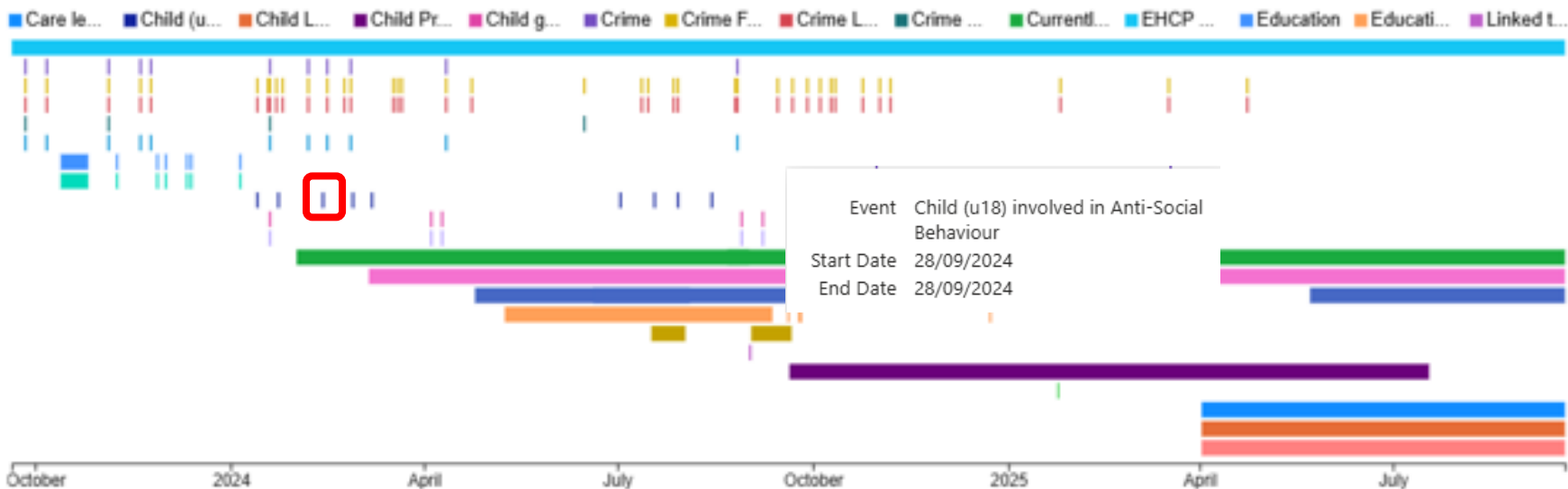
### Event Filter

- Care leaver
- Child (u18) involved in Anti-Social Behaviour
- Child going missing from home
- Child Looked After

### Date Filter

Last  Years

11/09/2023 - 10/09/2025



Event: Child (u18) involved in Anti-Social Behaviour

Start Date: 28/09/2024

End Date: 28/09/2024



# OVERALL USAGE

Date Last Refreshed: 20/02/2026

All

Internal

Schools

Daily

Weekly

Monthly



## FILTERS

### SEARCH BY DATE

Last 2 Years

22/02/2024 - 21/02/2026

### SEARCH BY INDIVIDUAL

All

### SEARCH BY USER

All

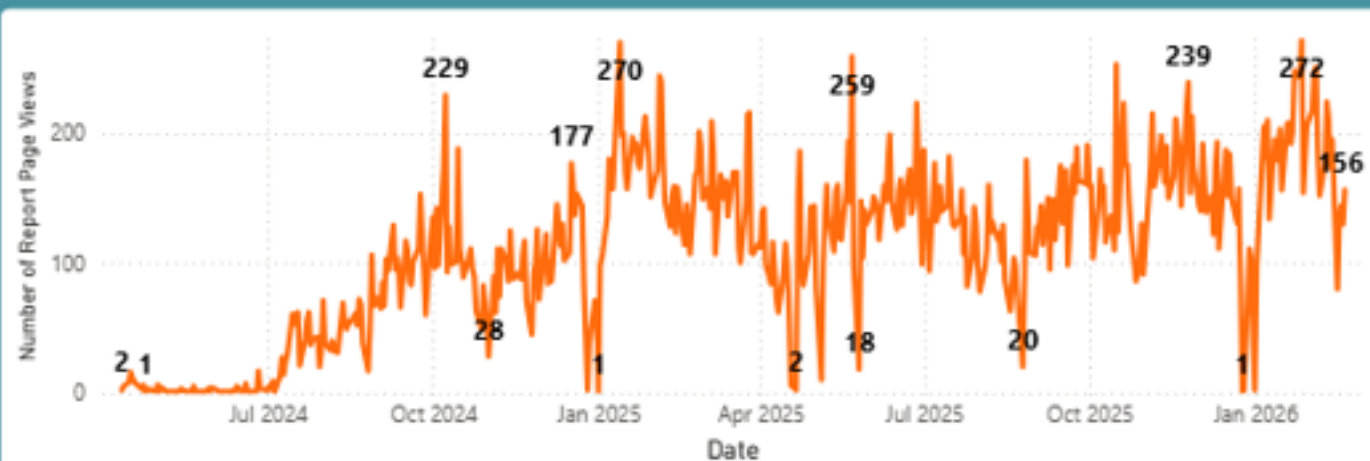
### SEARCH BY JOB TITLE

All

### SEARCH BY ROLE

All

## Number of Unique Individuals Viewed Over Time



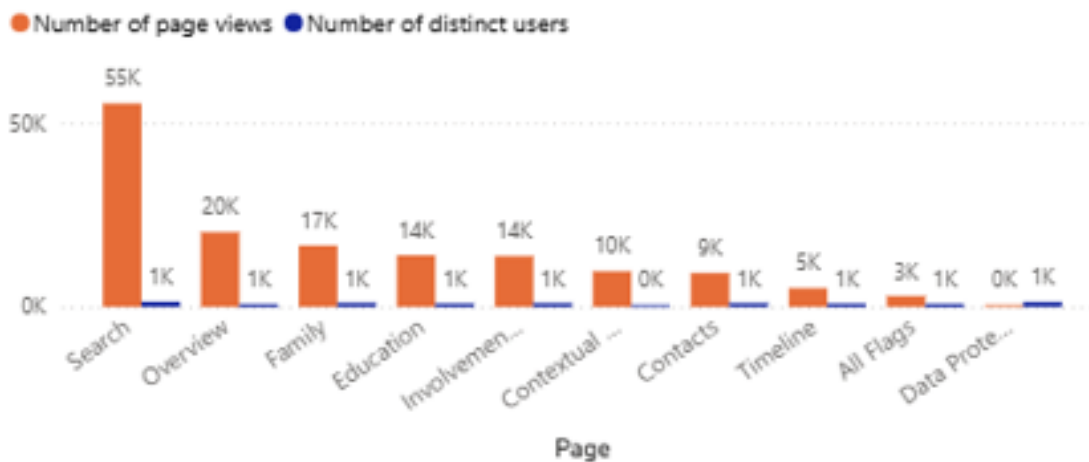
Total Report Page Views

148.18K

Unique Individuals Searched

23.88K

## Report Page Views Per Page



## Page Viewer

Name

Redacted

Number of Users

1483

Number of Job Roles

303

# Corporate Ownership & Consultation



## Helpful Links

Information Sharing Podcast

RIP Podcast

Data Sharing Toolkit and templates

Talking head – Consent Vs Public Task

[SSCP Information Sharing Podcast](#)

[RIP single-digital-view-of-the-child](#)

[Data Sharing – Information Sharing for professionals](#)

[Information Sharing Talking Head](#)