



Department
of Health



Department for
Communities and
Local Government



High Impact Change Model*

Offer of support around new BCF national condition

July 2017

*<https://www.local.gov.uk/our-support/our-improvement-offer/care-and-health-improvement/systems-resilience/high-impact-change-model>

The Better Care Fund



What are the national requirements?

New national condition in 2017-19 BCF Policy Framework:

- “All areas should implement the High Impact Change Model for Managing Transfers of Care to support system-wide improvements in transfers of care”
- BCF narrative plans must set out:
 - Joint approach to funding, implementing and monitoring the impact of these changes
 - Show how all partners are involved, including social care and voluntary sector providers, and relevant Accident and Emergency Delivery Boards
- Schemes and services commissioned as a result will be assured through the BCF planning template, alongside wider BCF schemes
- Quarterly reports on progress will be collected through BCF mechanisms
- Clear expectation that Change Model will support reduced delayed transfers of care, with impact to be set out clearly in BCF plans
- Policy Framework available here:
<https://www.gov.uk/government/publications/integration-and-better-care-fund-policy-framework-2017-to-2019>

What are expectations about implementation?

Implementing the BCF national condition

- Develop shared system-wide view of maturity against each change
- Key to have robust baseline from which to measure progress and impact over lifetime of BCF plan
- Expectation local systems at different stages depending on the change
- Not all changes must be implemented if strong rationale for alternative actions that would deliver same or better outcomes
- But the model must be implemented holistically, not as a 'pick and mix'
- Funding changes can come from outside the BCF – be clear in your narrative plans

Relationship with “improved Better Care Fund” grant

- iBCF grant requires local authorities to work with their CCG(s) to implement the model
- This does not mean iBCF grant can be spent only on the changes in the model; it is up to local areas to decide how best to spend the iBCF and how to implement the Change Model

What is the High Impact Change Model?

Assessment and improvement tool

- Sector-led self assessment and improvement tool, providing practical advice and learning
- Developed by the sector for the sector, by a range of national partners
- Intended for by local systems, rather than individual organisations
- Key to success is underpinning of local relationships and trust at all levels, from system leaders to operational delivery
- Not intended as a performance management tool

Keys to success

- Self-assessment is not an end in itself; part of the improvement journey
- Essential to be undertaken collaboratively
- Must be whole-system, including providers, people who use services, and carers
- Senior buy-in to understanding and applying model

What support is available?

- Expert advice and guidance to systems on using the tool to self-assess local strengths and support next steps for development
- Examples of good practice and learning about implementing individual changes in the model

National support offer

- Developed by Better Care Support Team, the LGA and the Emergency Care Improvement Programme
- National and regional workshops giving overview of tool
- Expert peers and advisers offering bespoke support to local systems to self-assess using the tool and/or implement individual changes
- Resources including good practice examples, care studies, lessons learnt and frequently asked questions
- Signposting to related support, such as National improvement offer on DTOC (under development, due to launch shortly)
- For more information on this national offer, go to [BCF support page](#) or email chip@local.gov.uk