

# Integrated care model

Support offer

# Background and objectives

- One of the most common themes identified by local leaders is the need for support to better understand new models of health and care. Leaders often reported different stages of understanding and commitment within the same place
- While many local places are building relationships and setting a vision for their local place, many leaders felt there would be value in strengthening shared understanding of what is now possible with modern health and care models and strengthening shared commitment to what is being developed locally
- Recognising the unique circumstance of each local place and differing stages of health and care model development, each workshop is designed with local leaders to build around progress made in that particular place and puts the emphasis where most needed to address local opportunities and challenges
- This support is underpinned by the LGA and partners' vision for integration: Shifting the Centre of Gravity: Making place-based, person-centred health and care a reality:  
<https://www.local.gov.uk/shifting-centre-gravity-making-place-based-person-centred-health-and-care-reality>

# Background and objectives

Our offer draws on interactive sessions, covering:

- Progress made locally. How it feels now, sharing experiences
- Common challenges for leaders across the country in progressing new models of health and care
- What is a sustainable model of health and care ? What are the benefits for local people ?
- What's changed in what we can now do with and for citizens?
- What does a modern delivery model look like across health and care?
- Progressing new health and care models in place
- What are the next steps locally ?
- Signposting is offered throughout the session to the significant resources and support available from national bodies

# Key stages of the support offer

1. An external facilitator jointly chosen by local partners is commissioned to support the work.  
Hold scoping calls to establish objectives for the support offer
2. Local colleagues compile any relevant information and data, and the facilitator interviews key local stakeholders to design the half-day workshop (depending on the scope of the support this can consist of more than 1 workshop)
3. Facilitated workshop held with a range of local stakeholders, typically senior operational, commissioning, intelligence and finance colleagues
4. Next steps are embedded into business as usual governance and owned by a local lead
5. Before the support concludes there is a follow-up call from facilitator after 3 months to establish the impact of the support and where necessary flag further information or support which might be useful to local colleagues

# Further information

- To discuss this offer, and whether it is right for your system, you can:
  - Email [chip@local.gov.uk](mailto:chip@local.gov.uk)
  - Contact your local Care and Health Improvement Adviser; for a list of regional contacts, visit this page: <https://www.local.gov.uk/our-support/our-improvement-offer/care-and-health-improvement/care-and-health-improvement-programme>
  - This offer is also available through the Better Care Support Programme bespoke support offer; a list of regional Better Care Managers is available here: <https://www.local.gov.uk/regional-better-care-leads>