# LGA recruitment campaign

30 April 2024



Storycatchers



Crown Commercial Service Supplier We're here to help those that want to change things...change things.

Hello, we're Storycatchers, an award-winning independent agency founded in 2013.

We bring together a wealth of diverse strategic and creative brand, behavioural science and storytelling expertise.





#### Finding the right talent

There are many barriers and preconceptions we need to overcome, and we need to give potential candidates compelling reasons to apply.

We carried out extensive research and testing to understand our audience and discover which messages would resonate most effectively with potential new recruits.

The research helped us create an overarching brand/campaign thought, as well as specific messaging that could be used across the campaign.

Attracting the right people to work in local government is vital if we're to deliver the best service to the people who live and work in our communities.



### Developing a working campaign proposition

The 2016 'Outside the box' research states that 'Public service ethos' is the number one motivator for working in local government, closely followed by 'work-life' balance.

With that in mind, we focused our initial creative thinking around the motivational proposition of 'Making a difference'.

Making a difference to your local community.

Making a difference to your career prospects.

Making a difference to your work/life balance.

Choosing a career in local government makes a difference.

**Working proposition** 

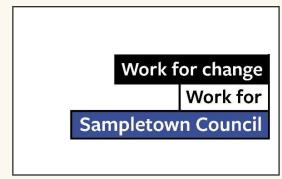
"Choosing a career in local government makes a difference"



## One proposition, explored in 3 deliberately very different creative expressions









Make a difference
Work for your
local community



Route A Route B Route C

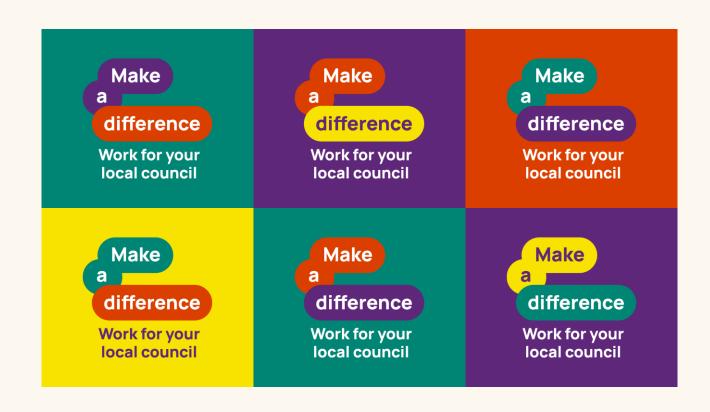


#### The research

Two stage research combining qualitative focus groups and quantitative online surveys during both phases of fieldwork.

National research with 2,300+ participants

- Representative sample group based on ONS census data
- Demographics, education, employment, geography
- Perceptions of local government careers, and motivators





## Creative development to reflect audience and stakeholder feedback







## Supporting our audience targeting

Intended campaign target audience remains broad – but some interesting findings emerged from the research.

- Most receptive audience found to be welleducated, 30-39 year olds, not white British and may or may not have children.
- 42% likely or very likely to investigate jobs with their local authority.
- Dissatisfaction with a current role wasn't driving stronger intent to investigate council roles.

A warm audience to go after – but a clear need to push our motivating messages around council roles to pull people to consider them in the mix.



#### Image to represent diversity

Diversity and inclusion is important when selecting images. For the purposes of this campaign the diversity we seek to represent also includes that of job role, age and environment.











### Testing the campaign in the real world

The campaign has been piloted in the North East with 12 authorities and ran between January – March 2024.

- Multi channel paid campaign
  - Social media
  - Digital banners
  - Outdoor billboards and posters
  - Radio and podcasts

Supported by a toolkit for councils to activate the campaign across their own channels and opportunities.

Darlington, Durham, Gateshead, Hartlepool, Middlesbrough, Newcastle-upon-Tyne, Northumberland, North Tyneside, Redcar and Cleveland, South Tyneside, Stockton and Sunderland.



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