

COVID-19 Workforce Survey

Research Report

17 June 2020



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Summary

Background

This report is part of a series of bi-weekly surveys of all councils in England, Wales and Northern Ireland collecting key workforce data on how the sector is responding to COVID-19. An online survey is emailed to heads of human resources, or a nominated contact, in councils from England, Wales and Northern Ireland on alternate Wednesdays. The data requested relates to the week ending the preceding Friday. The intention is that this collection is the single national source through which such data is gathered and it will, as appropriate, be shared with government departments and others in addition to providing comparator information for councils.

This report relates to the survey sent out on 3 June. The overall response rate was 67 per cent, and covered over a third of the total workforce.

Key findings

- Some 27 per cent of councils reported recruiting additional staff (of any type including casual, agency, contingent, etc) in the week ending 29 May 2020. In total 1238 additional staff had been recruited: the median number of staff per authority was five and the mean was 22.
- A third of councils (88) recorded deaths in service since lockdown. A total of 153 deaths were reported (cause not specified).
- Twenty-five per cent of councils reported that they had furloughed at least one member of staff. In total there were 8561 staff furloughed in the week ending 29 May 2020, which was two per cent of the current workforce. Of those councils that had furloughed staff, the median number furloughed was 70 and the mean was 140 but this varied considerably across different types of authority. The main reason given was that the service had stopped (62 per cent) or that funding had stopped (29 per cent).
- Some 85 per cent of councils had redeployed at least one member of staff. In total there were 22,266 staff redeployed in the week ending 29 May 2020, which was four per cent of the current workforce. The median number of staff redeployed was 43 and the mean was 100.
- More than nine out of ten councils (93 per cent) reported that they had at least one member of staff unavailable for work. In total there were 40,284 staff unavailable for work in the week ending 29 May 2020, seven per cent of the current workforce. The median number of staff unavailable for work was 50 and the mean was 177.
- Nearly two-fifths (39 per cent) of staff were unavailable through 'self-isolation' and 31 per cent were unavailable due to 'Non-COVID sickness'.

- When asked whether individual services had enough staff to run them normally or not, the service most badly affected was schools: over a quarter of single tier and county councils reported they were operating with severe disruption due to staffing numbers. Also badly affected were adults and children's services, with two-fifths and a third of councils respectively reporting moderate or severe disruption.
- When asked to assess the council overall, in terms of whether there are enough staff to run services normally or not, 46 per cent of councils report minor disruption.
- Finally, councils were asked about the availability of personal protective equipment (PPE) and COVID-19 testing for staff. Eighty-eight per cent reported they had about the right amount of PPE they needed; while six per cent had less than they needed. Ninety-four per cent said all the staff who need testing can access it; five per cent said it was available to some of their staff who need it.

Introduction

Councils face significant challenges due to the COVID-19 pandemic, which has required a joined-up approach between government departments, health agencies, local resilience fora and national agencies like the Local Government Association (LGA), all working with and trying to support councils. The LGA, National Association of Regional Employers (the collective body comprising all the regional employers organisations) and PPMA (the membership association for HR and OD professionals in the public sector) joined forces to coordinate an approach to workforce data collection in the sector.

To provide councils with the intelligence to effectively compare progress and plan locally, regionally and nationally a short workforce survey was sent out to all heads of human resources in England, Wales and Northern Ireland. Findings from the survey will give councils a stronger position to build capacity in partnership with others; give the LGA and associations the evidence needed to ask government for support and resources; and help shape government thinking as we emerge from lockdown.

Methodology

On the 3 June, the LGA's Research and Information Team sent an online survey to all heads of human resources in England, Wales and Northern Ireland (a total of 372 councils). The survey was in the field for one week. A total of 250 councils responded, which is a response rate of 67 per cent.

Table 1 and **Table 2** provide a breakdown of responses by authority type and region. Whilst these results should strictly be taken as a snapshot of the views of this group of respondents, rather than representative of all heads of human resources, this level of response means that the results are likely to provide a good indication of the position of the sector more widely.

| Type of authority | Total number | Number of responses | Response rate % |
|---------------------------------|--------------|---------------------|-----------------|
| District | 188 | 127 | 68 |
| County | 25 | 18 | 72 |
| London borough | 33 | 21 | 64 |
| Metropolitan district | 36 | 25 | 69 |
| Unitary | 57 | 48 | 84 |
| Welsh unitary | 22 | 11 | 50 |
| Local government districts (NI) | 11 | 0 | 0 |
| All | 372 | 250 | 67 |

Table 2: Response rate by region

| Region | Total number | Number of responses | Response rate % |
|----------------------|--------------|---------------------|-----------------|
| Eastern | 50 | 38 | 76 |
| East Midlands | 45 | 33 | 73 |
| London | 33 | 21 | 64 |
| North East | 12 | 12 | 100 |
| North West | 41 | 32 | 78 |
| South East | 70 | 47 | 67 |
| South West | 33 | 21 | 64 |
| Wales | 22 | 11 | 50 |
| West Midlands | 33 | 15 | 45 |
| Yorkshire and Humber | 22 | 20 | 91 |
| Northern Ireland | 11 | 0 | 0 |

Technical notes

- Where tables and figures report the base, the description refers to the group of people who were asked the question. The number provided refers to the number of respondents who answered each question. Please note that bases vary throughout the survey.
- Throughout the report percentages in figures and tables may add to more than 100 per cent due to rounding.

COVID-19 Workforce Survey: week ending 29 May 2020

This section contains analysis of the full results from the survey.

Size of local authority workforce

Workforce as at 1 March 2020

In order to establish a baseline, councils were asked the number of staff employed by the council on the 1st March 2020, pre-lockdown. The councils that responded to the survey employed 579951 staff or approximately a third of the total local government workforce.

184 single tier and county councils have responsibility for schools. As it is not always possible to separate out school-based staff from human resources (HR) systems, a supplementary question was asked to determine how many returns included school-based staff.

Of the 123 councils that responded to the survey and had responsibility for schools, 22 (18 per cent) reported that their return included school-based staff. For expediency this report doesn't separate those that included/excluded schools-based staff as it was felt that it would add significantly to the burden on councils returning the data and would have little effect on the overall findings.

Recruitment week ending 29 May 2020

Councils are at the forefront of the response to the COVID-19 pandemic and to continue to deliver vital services to their communities they have had to be flexible in how they deploy their workforce in order to increase capacity in high demand services or to fill gaps in services caused by the pandemic.

One option available to councils is the recruitment of additional staff. To understand the scale of recruitment, councils were asked whether they had recruited additional staff (of any type including casual, agency, contingent, etc) during the week 29 May 2020.

Of the councils that responded 68 (27 per cent) reported recruiting additional staff, in total 3807 additional staff were recruited during the week ending 29 May 2020. The median number of staff per council was 5 and the mean was 22.

Table 3: Has the council recruited additional staff (of any type including casual, agency, contingent, etc during week ending 29 May 2020)?

| | No | % | Total | Median | Mean |
|--|----|----|-------|--------|------|
| County | 7 | 39 | 652 | 9 | 93 |
| District | 13 | 10 | 226 | 3 | 19 |
| Local government district (Northern Ireland) | 0 | 0 | 0 | - | - |
| London borough | 11 | 52 | 71 | 6 | 8 |
| Metropolitan borough | 14 | 56 | 126 | 4 | 13 |
| Unitary | 21 | 44 | 115 | 3 | 7 |
| Welsh unitary | 2 | 18 | 48 | 24 | 24 |
| English single tier | 46 | 49 | 312 | 4 | 9 |
| All councils | 68 | 27 | 1238 | 5 | 22 |

Base: all respondents (250 councils – 18 counties, 127 districts, 0 local government districts, 21 London boroughs, 25 metropolitan boroughs, 48 unitary, 11 Welsh unitary, 94 English single tier)

Current headcount as at 29 May 2020

Total headcount for those councils that responded has increased by 0.3 per cent since the 1 March 2020 and now stands at 581,947 on the 29 May 2020.

Table 4: Change in headcount from 1 March – 29 May 2020

| | At 1 March | At 29 May | % change |
|--|------------|-----------|----------|
| County | 117596 | 119938 | 2.0 |
| District | 56018 | 56031 | 0.0 |
| Local government district (Northern Ireland) | 0 | 0 | 0 |
| London borough | 60509 | 60619 | 0.2 |
| Metropolitan borough | 124488 | 124158 | -0.3 |
| Unitary | 155316 | 155519 | 0.1 |
| Welsh unitary | 66024 | 65682 | -0.5 |
| English single tier | 340313 | 340296 | 0.0 |
| All councils | 579951 | 581947 | 0.3 |

Base: all respondents (250 councils – 18 counties, 127 districts, 0 local government districts, 21 London boroughs, 25 metropolitan boroughs, 48 unitary, 11 Welsh unitary, 94 English single tier)

Death in service

Councils were asked to provide details on the number of staff that have died in service since 24 March 2020 (lockdown). Of the 244 councils that answered this question 88 (33 per cent) recorded a total of 153 deaths in service as of 29 May 2020. Councils were not asked the cause of death, so this figure relates to all causes not only COVID-19 deaths.

Table 5: Since 24 March when lockdown started, how many local authority staff, if any, have died in service?

| | No. deaths | No. of councils recording 1 or more deaths |
|---------------------------|-------------------|---|
| County | 25 | 14 |
| District | 13 | 11 |
| Local government district | 0 | 0 |
| London borough | 21 | 12 |
| Metropolitan borough | 42 | 19 |
| Unitary | 43 | 26 |
| Welsh unitary | 9 | 6 |
| English single tier | 106 | 57 |
| All councils | 153 | 88 |

Base: all responding to question (244 councils – 18 counties, 124 districts, 0 local government districts, 21 London boroughs, 24 metropolitan boroughs, 46 unitary, 11 Welsh unitary, 91 English single tier)

Furloughed staff

Councils were asked to provide details of staff that were furloughed in the week ending 29 May 2020. Of councils that answered the question 61 (25 per cent) reported that they had furloughed at least one member of staff.

In total there were 8561 staff furloughed in responding councils in the week ending 29 May, two per cent of their current workforce. Of those councils that had furloughed staff the median number was 70 and the mean was 140 but this varied considerably across different types of authority.

| Table 6: No. of staff furloughed (week ending Friday) | | | | | |
|--|------------------------|----------------------|------------------------|--|-------------|
| | | | | Of those councils with furloughed staff | |
| | No. of councils | % of councils | Total no. staff | Median | Mean |
| County | 4 | 25 | 1215 | 269 | 304 |
| District | 30 | 24 | 3113 | 66 | 104 |
| Local government district | 0 | 0 | 0 | - | - |
| London borough | 6 | 29 | 619 | 80 | 103 |
| Metropolitan borough | 7 | 28 | 382 | 19 | 55 |
| Unitary | 9 | 20 | 2436 | 255 | 271 |
| Welsh unitary | 5 | 45 | 796 | 178 | 159 |
| English single tier | 22 | 24 | 3437 | 61 | 156 |
| All councils | 61 | 25 | 8561 | 70 | 140 |

Base: all responding to question (245 councils – 16 counties, 127 districts, 0 Local Government Districts, 21 London Boroughs, 25 Metropolitan Boroughs, 45 Unitary, 11 Welsh Unitary, 91 English single tier)

Reason staff were furloughed

The 61 councils that had furloughed staff in the week ending 29 May 2020 were subsequently asked to indicate the reason the member of staff had been furloughed, 59 were able to provide the reason or reasons.

In the week ending 29 May 2020, 62 per cent of staff were furloughed as the 'Service had been stopped' and 29 per cent of staff furloughed as 'Funding had stopped'. The pattern varied across authority types, in Districts 81 per cent of staff were furloughed due to 'services had been stopped' in Metropolitan Boroughs this figure was 76 per cent.

Table 7: For those staff furloughed, what is/are the reason/s?

| | Funding has stopped | Staff are shielding | Caring responsibilities | Service has been stopped | Other reasons |
|---------------------------|----------------------------|----------------------------|--------------------------------|---------------------------------|----------------------|
| | % staff | % staff | % staff | % staff | % staff |
| County | 76 | 0 | 0 | 24 | 0 |
| District | 12 | 4 | 0 | 81 | 2 |
| Local Government District | - | - | - | - | - |
| London borough | 28 | 35 | 0 | 37 | 0 |
| Metropolitan borough | 24 | 0 | 0 | 76 | 0 |
| Unitary | 38 | 4 | 2 | 56 | 0 |
| Welsh unitary | 2 | 21 | 13 | 65 | 0 |
| English single tier | 35 | 6 | 2 | 57 | 0 |
| All councils | 29 | 6 | 2 | 62 | 1 |

Base: all responding to question (59 councils – 4 counties, 30 districts, 0 Local Government Districts, 4 London Boroughs, 7 Metropolitan Boroughs, 9 Unitary, 5 Welsh Unitary, 20 English single tier)

Redeployed staff

Councils were asked to indicate the number of staff that had been redeployed in the week ending 29 May 2020. Of councils that answered the question 190 (85 per cent) reported that they had redeployed at least one member of staff.

In total there were 22,266 staff redeployed in the week ending 29 May, four per cent of the current workforce. The median number of staff redeployed was 43 and the mean was 100.

| | No. of councils | % of councils | Total no. staff | Median | Mean |
|---------------------------|------------------------|----------------------|------------------------|---------------|-------------|
| County | 14 | 88 | 6409 | 135 | 401 |
| District | 94 | 79 | 3508 | 15 | 29 |
| Local government district | 0 | 0 | 0 | - | - |
| London borough | 16 | 94 | 2002 | 105 | 118 |
| Metropolitan borough | 20 | 100 | 3558 | 158 | 178 |
| Unitary | 36 | 88 | 4893 | 76 | 119 |
| Welsh unitary | 10 | 100 | 1896 | 150 | 190 |
| English single tier | 72 | 92 | 10453 | | |
| All councils | 190 | 85 | 22266 | 43 | 100 |

Base: all responding to question (223 councils – 16 counties, 119 districts, 0 local government districts, 17 London boroughs, 20 metropolitan boroughs, 41 unitary, 10 Welsh unitary, 78 English single tier)

Unavailable for work

Councils were asked to indicate the number of staff that were unavailable for work in the week ending 29 May 2020. Of councils that answered the question 212 (93 per cent) reported that they had at least one member of staff unavailable.

In total there were 40,284 staff unavailable for work in responding authorities in the week ending 29 May, seven per cent of the current workforce. The median number of staff unavailable for work was 50 and the mean was 177.

| | No. of councils | % of councils | Total no. staff | Median | Mean |
|---------------------------|------------------------|----------------------|------------------------|---------------|-------------|
| County | 17 | 100 | 6068 | 262 | 357 |
| District | 105 | 89 | 2866 | 15 | 24 |
| Local government district | 0 | 0 | 0 | - | - |
| London borough | 18 | 95 | 2889 | 92 | 152 |
| Metropolitan borough | 24 | 100 | 12370 | 491 | 515 |
| Unitary | 38 | 95 | 10228 | 208 | 256 |
| Welsh unitary | 10 | 100 | 5863 | 412 | 586 |
| English single tier | 80 | 96 | 25487 | | |
| All councils | 212 | 93 | 40284 | 50 | 177 |

Base: all responding to question (228 councils – 17 counties, 118 districts, 0 local government districts, 19 London boroughs, 24 metropolitan boroughs, 40 unitary, 10 Welsh unitary, 83 English single tier)

Reason staff were unavailable for work

The 212 councils that reported that they had at least one or more member of staff unavailable for work in the week ending 29 May 2020 were subsequently asked to indicate the reason for them being unavailable, 191 (90 per cent) were able to provide the reason.

In the week ending 29 May 2020, 39 per cent of staff were unavailable through 'self-isolation' and 31 per cent of were unavailable due to 'Non-COVID sickness'.

Reasons for self-isolation included being in an at-risk group, because the staff member believed they were symptomatic or because the staff member shared a household with someone who was symptomatic.

The pattern varied across authority types, in Counties eight per cent of staff were unavailable due to 'confirmed/suspected COVID'.

Table 10: For those staff currently unavailable for work, what is/are the reason/s?

| | Non- COVID sickness | Confirme d/Suspect ed COVID | Self- isolation | Caring for dependen ts/at risk relative/s omeone who is sick | Other reason |
|------------------------------|------------------------------------|--|----------------------------|---|-------------------------|
| | % staff | % staff | % staff | % staff | % staff |
| County | 42 | 8 | 36 | 3 | 11 |
| District | 27 | 3 | 44 | 6 | 20 |
| Local government district | - | - | - | - | - |
| London borough | 43 | 8 | 35 | 1 | 13 |
| Metropolitan borough | 26 | 4 | 42 | 2 | 26 |
| Unitary | 32 | 5 | 34 | 3 | 27 |
| Welsh unitary | 22 | 2 | 47 | 14 | 14 |
| English single tier | 31 | 5 | 38 | 2 | 25 |
| All councils | 31 | 4 | 39 | 5 | 21 |

Base: all responding to question (191 councils – 14 counties, 101 districts, 0 local government districts, 16 London boroughs, 20 metropolitan boroughs, 32 unitary, 8 Welsh unitary, 68 English single tier)

Service disruption

When asked whether individual services had enough staff to run them normally or not, the service most badly affected was schools: over a quarter of single tier and county councils reported they were operating with severe disruption due to staffing numbers. Also badly affected were adults and children's services, with two-fifths and a third of councils respectively reporting either moderate or severe disruption.

When asked to assess the council overall, in terms of whether there are enough staff to run services normally or not, 20 per cent of councils reported moderate disruption.

Table 11: Please select the status of the services to the show if there are enough staff to run the service normally or not.

| | Base | Operating normally | Operating with minor disruption | Operating with moderate disruption | Operating with severe disruption |
|---------------------------------------|--------------|--------------------|---------------------------------|------------------------------------|----------------------------------|
| | No. councils | % councils | % councils | % councils | % councils |
| Adult social care (directly employed) | 120 | 26 | 40 | 28 | 6 |
| Bereavement services | 174 | 55 | 31 | 10 | 4 |
| Children's services | 118 | 32 | 40 | 24 | 4 |
| Environment health | 218 | 49 | 32 | 15 | 4 |
| Household waste (doorstep collection) | 195 | 53 | 33 | 10 | 3 |
| Housing and homelessness services | 219 | 55 | 29 | 12 | 4 |
| Planning | 230 | 53 | 36 | 9 | 2 |
| Public Health | 143 | 50 | 31 | 15 | 4 |
| Revenue and Benefits | 214 | 52 | 31 | 14 | 3 |
| Schools | 92 | 20 | 25 | 29 | 26 |
| Trading standards | 116 | 49 | 33 | 14 | 4 |
| Overall council | 240 | 33 | 46 | 20 | 1 |

Base: all responding to question and category applicable to the council, categories presented varied by authority type.

Availability of Personal Protective Equipment (PPE)

Councils were asked to indicate whether they had enough of the correct type of PPE for those staff that needed it. A total of 221 (88 per cent) answered the question, of which 88 per cent reported they had about the right amount of PPE or more than they needed; while six per cent had less than they needed.

Table 12: At present, do you have enough of the correct PPE for those local authority staff who need it or not?

| | More than we need | About what we need | Less than we need | We don't need it |
|---------------------------|--------------------------|---------------------------|--------------------------|-------------------------|
| | % councils | % councils | % councils | % councils |
| County | 6 | 78 | 17 | 0 |
| District | 3 | 88 | 4 | 5 |
| Local Government District | - | - | - | - |
| London borough | 0 | 100 | 0 | 0 |
| Metropolitan borough | 4 | 87 | 9 | 0 |
| Unitary | 5 | 83 | 12 | 0 |
| Welsh unitary | 0 | 100 | 0 | 0 |
| English single tier | 4 | 88 | 9 | 0 |
| All councils | 3 | 88 | 6 | 3 |

Base: all responding to question (221 councils – 18 counties, 110 districts, 0 local government districts, 17 London boroughs, 23 metropolitan boroughs, 42 unitary, 11 Welsh unitary, 82 English single tier)

Availability of testing

Councils were also asked to indicate whether staff who needed it were able to access testing or not. A total of 236 (94 per cent) answered the question, of which nearly nine out of ten councils (94 per cent) said all or most of the staff who need testing can access it; only one per cent said it was available to none of their staff who need it.

Table 13: And would you say that, currently, the staff who need testing are able to access it or not?

| | All the staff that need testing can access it | Most of the staff that need testing can access it | Some of the staff that need testing can access it | None of the staff that need testing can access it | None of our staff need testing |
|---------------------------|--|--|--|--|---------------------------------------|
| | % councils | % councils | % councils | % councils | % councils |
| County | 78 | 11 | 11 | 0 | 0 |
| District | 87 | 7 | 0 | 1 | 5 |
| Local government district | - | - | - | - | - |
| London borough | 52 | 48 | 0 | 0 | 0 |
| Metropolitan borough | 75 | 21 | 4 | 0 | 0 |
| Unitary | 77 | 19 | 5 | 0 | 0 |
| Welsh unitary | 91 | 9 | 0 | 0 | 0 |
| English single tier | 70 | 26 | 3 | 0 | 0 |
| All councils | 81 | 14 | 2 | 0 | 3 |

Base: all responding to question (236 councils – 18 counties, 119 districts, 0 local government districts, 21 London boroughs, 24 metropolitan boroughs, 43 unitary, 11 Welsh unitary, 88 English single tier)

Annex A: Questionnaire

COVID - 19 Workforce Collection

Q1.1 Thank you for taking the time to complete this survey.

If you would like to see **an overview of the questions** before completing the survey online, you can access a PDF here: [Covid 19 workforce collection](#)

You can navigate through the questions using the buttons at the bottom of each page. If you stop before completing the return, you can come back to this page using the link supplied in the email and you will be able to continue where you left off.

All responses will be treated confidentially. In order that councils do not get multiple requests for such data, the Local Government Association will share the data provided by you in this survey in confidence with the following organisations:

- Other councils (including in LG Inform, via sign-in)
- Regional employers' organisations
- Welsh Local Government Association
- Northern Ireland Local Government Association
- Relevant government departments
- Welsh Government
- Northern Ireland Assembly
- All local resilience fora (LRFs) (through the medium of the LRF dashboard)
- Bain and Company (purely for the purpose of updating the LRF dashboard)

Any information that is published or shared outside of that arrangement will be aggregated, and no authority will be identified without your consent. The information used within the LGA will be held and processed in accordance with our [privacy statement](#); and we will not share it with the organisations listed above unless we have ensured they have the right controls in place to use your information responsibly and only for the reasons for which we have given permission. We are

undertaking this survey in line with the legitimate interests of the LGA in supporting and representing authorities. It will also:

- allow you to compare key data with other authorities
- minimise the number of data requests you respond to from other organisations
- assist in recovery planning, workforce testing and risk profiling, and
- help the LGA evidence our government asks for support and resources.

If you have any queries or problems, please contact roopal.shah@local.gov.uk.

Q2.1 How many staff did you have on 1 March 2020 (that is the usual headcount before COVID -19) and how many staff in the week ending 29 May 2020

Please enter a whole number without a comma or decimal place. Please only include permanent and fixed term staff. If you answered this question for 1 March previously, your answer is already added below.

| | Number of staff (headcount) |
|--|-----------------------------|
| Headcount of staff at 1 March 2020 | |
| Headcount of staff week ending 29 May 2020 | |

Q2.2 Do the figures you are providing for this return include or exclude school staff?

- Include schools staff
- Exclude schools staff
- Don't know

Q2.3 Have you recruited any additional excluding permanent and fixed term staff in the week ending 29 May?

Yes

- No

Q2.4 How many additional staff have you recruited excluding permanent and fixed term staff?

Please enter a whole number. If you do not know please leave blank. If you answered this question previously, your answer is already added below.

| | Number of staff (headcount) |
|-------------------------------------|-----------------------------|
| Additional staff week ending 29 May | |

Q2.5 Since 24 March when lockdown started, how many local authority staff, if any, have died in service (from all causes)?

Please enter the number of staff. If none, please enter "0". If you do not know please leave blank.

| | Number of staff (headcount) |
|---------------------------------|-----------------------------|
| Number of staff died in service | |

Q3.1 How many staff, if any, do you currently (week ending 29 May 2020) have in the categories below?

Please enter the headcount. If none, please enter zero. If you do not know please leave blank.

| | Number of staff (headcount) |
|--|-----------------------------|
| Number of staff furloughed | |
| Number of staff redeployed (both formal and informal, and either internally or externally) | |
| Number of staff unavailable for work | |

Q4.1 For those staff furloughed, what is/are the reason/s?

Please provide the number of staff furloughed broken down by reason for week ending 29 May 2020. If zero please enter "0". If you do not know please leave blank.

| | Number of staff (headcount) |
|--|-----------------------------|
| Total number of staff furloughed | |
| Funding has stopped | |
| Number of staff unavailable for work | |
| Shielding (or relevant health reasons) | |
| Caring responsibilities | |
| Service has been stopped | |
| Other | |

Q5.1 For those staff currently unavailable for work, what is the primary reason?

Please provide the number of staff unavailable broken down by reason for week ending 29 May 2020.

If zero please enter "0". If you do not know please leave blank.

**Self-isolating can be due to any of the following:*

Being in an at-risk group

Believe they are symptomatic

Share a household with someone who is symptomatic

| | Number of staff (headcount) |
|--|-----------------------------|
| Total number of staff unavailable for work | |
| Non-COVID sicknesses | |
| Confirmed / Suspected COVID | |
| Self-isolation | |
| Caring for dependants/at-risk relative/someone who is sick | |
| Other | |

Q6.1 Please select the status of the services to show if there are enough of the right staff to run the service normally or not (at the current level of demand).
This is to allow us to understand whether staff capacity (including redeployed staff) is enough to run the service. It will give us a feel of the pressure points for some of the highest profile service areas.

| | Operating normally | Minor disruption | Moderate disruption | Severe disruption | Don't know | Not applicable |
|--|--------------------|------------------|---------------------|-------------------|------------|----------------|
| Adult social care (directly employed) | | | | | | |
| Bereavement services (cemeteries and crematoria) | | | | | | |
| Children's services | | | | | | |
| Environmental health | | | | | | |
| Household waste (doorstep collection) | | | | | | |
| Housing and homelessness services | | | | | | |
| Planning | | | | | | |
| Public health | | | | | | |
| Revenue and benefits | | | | | | |
| Schools | | | | | | |
| Trading standards | | | | | | |

Q6.2 In summary, how would you assess the council overall, in terms of whether there are enough staff overall to run services normally or not?

- Operating normally
- Minor disruption
- Moderate disruption
- Severe disruption
- Don't know

Q7.1 At present, do you have enough of the correct PPE for those local authority staff who need it or not?

- More than we need
 - About what we need
 - Less than we need
 - We don't need it
 - Don't know
-

Q7.2 And would you say that, currently, the staff who need testing are able to access it or not?

- All the staff who need testing can access it
- Most of the staff who need testing can access it
- Some of the staff who need testing can access it
- None of the staff who need testing can access it
- None of our staff need testing
- Don't know

Q8.1 Please enter the details of the person nominated to provide this data for your authority or amend the details we hold below if necessary.

- Name _____
- Authority _____
- Job title _____
- Email address _____

Q9.1

Once you press the 'Submit' button below, you will have completed the survey.

Many thanks for taking the time to complete this survey. You are in control of any personal data that you have provided to us in your response. You can contact us at all times to have the information changed or deleted. You can find our full privacy policy here: [click here to see our privacy policy](#)



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