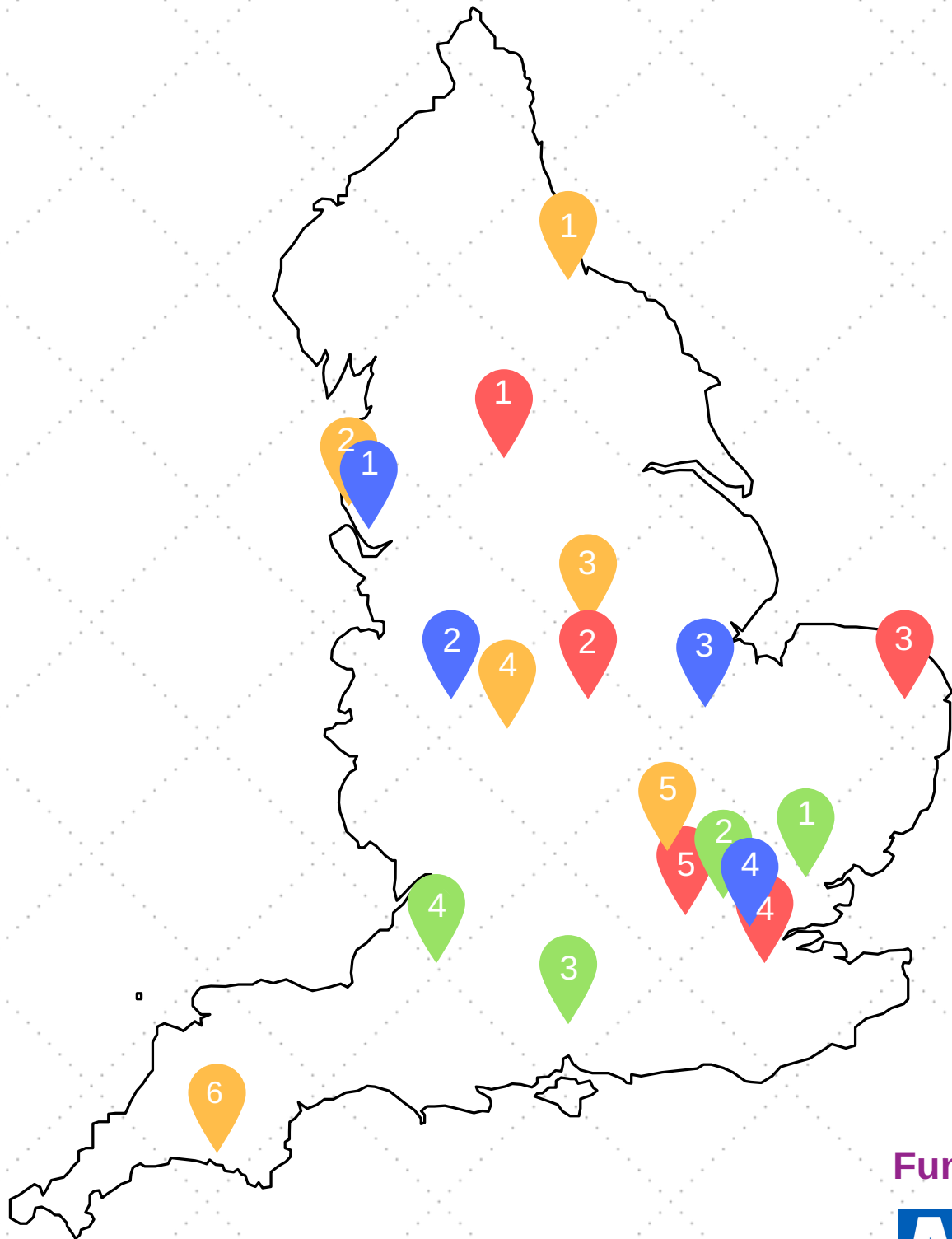


# LOCAL INVESTMENT PROGRAMME 2017/18

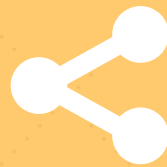


Funded by:



Digital

# SHARING RECORDS



## 1. STOCKTON-ON-TEES

**Project Summary:** Online Care Plan tool shared with all professionals (with consent) in order that clients only have to tell their story once

**Outcomes:** Up-to-date care plans (My Voice, My Choice) uploaded onto partners' systems to enable better care planning and improved choices

**Projected Savings:** Reducing duplication of work (£144,000 per annum).

## 2. LIVERPOOL

**Project Summary:** Developing digital medication adherence records to be used in Liverpool's care homes.

**Partners:** Liverpool Care Homes Partnership CIC, Liverpool CCG

**Outcomes:** Reducing medication errors and free up care home staff time

**Projected Savings:** Better home care management (a total saving of £117,120 is possible)

## 3. NOTTINGHAMSHIRE

**Project Summary:** Shared comprehensive record system to allow social care staff access to real-time acute, mental health, primary and community health information

**Partners:** Nottingham University Hospitals NHS Trust, Connected Nottinghamshire

**Outcomes:** Efficient use of practitioners' time to access client data

**Projected Savings:** 5% of social workers' time saved (£2,100 per year) and £25,272 saved in reduction in bed numbers

## 4. SOLIHULL

**Project Summary:** Providing mental health professionals with effective mobile technology to access real time information management

**System Outcomes:** Enabling informed decisions using accurate clinical, social care and risk data with improved outcomes for service users

**Projected Savings:** Increasing productivity of mental health professionals (£47,100 per annum)

## 5. LUTON AND CENTRAL BEDFORDSHIRE

**Project Summary:** Enabling residential/nursing homes to access electronic shared care records with health services.

**Partners:** Central Bedfordshire Council, Skills for Care

**Outcomes:** Prevent avoidable emergency admissions, improve the experience of residents and improve the quality of service.

**Projected Savings:** Reducing non-elective admissions (£366,000) and improving efficiencies in social care (£40,000)

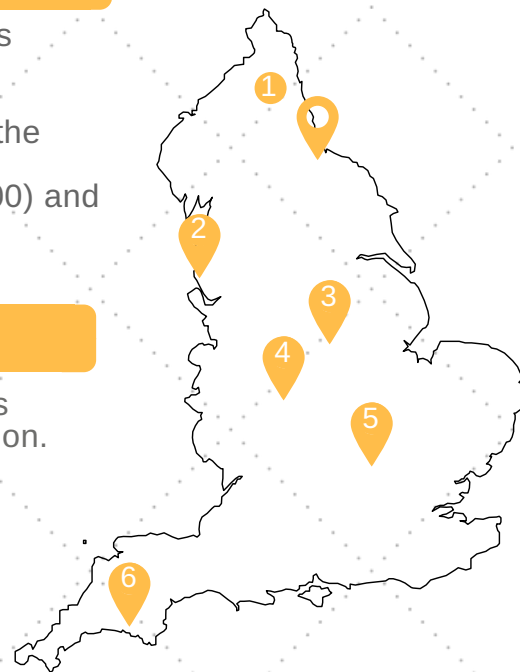
## 6. PLYMOUTH

**Project Summary:** Enabling supported living providers to access care management data, including reporting activity/cost information.

**Partners:** Livewell South West, OLM

**Outcomes:** Help CCG/Council commissioning team monitor performance to improve quality, support outcome based care planning for residents.

**Projected Savings:** 15% on care packages (up to £850,000 for social care and £900,000 for health)





## 1. SEFTON AND KNOWSLEY

**Project Summary:** Proof of concept study with software provider to support a digital pathway to manage homecare provision across Liverpool

**Partners:** Liverpool City Council, Knowsley Council, Strata Health

**Outcomes:** Joined-up process for requesting home care services and a real-time view of service requests, delivery and capacity

**Projected Savings:** Reduced delayed discharges of care and a reduction in permanent residential admissions (minimum of £222,000 saving)

## 2. WOLVERHAMPTON

**Project Summary:** Project to introduce shared data across five councils in the West Midlands covering DTOC and reason for hospital admission

**Partner:** PredictX

**Outcomes:** Reduce DTOC via factor analysis and reduced admission

**Projected Savings:** Reduced admissions from nursing and residential homes, housing engagement and through falls (evaluation partner to quantify)

## 3. PETERBOROUGH

**Project Summary:** Aligning systems using the same social care database (Mosaic) to support integrated working across council boundaries

**Partners:** Cambridgeshire County Council, Servelec

**Outcomes:** Better ways of working across boundaries with a better aligned service for the consumer.

**Projected Savings:** More agile working in social care (£125,000), better information and analytics (£163,000) and reducing high cost placements (£500,000)

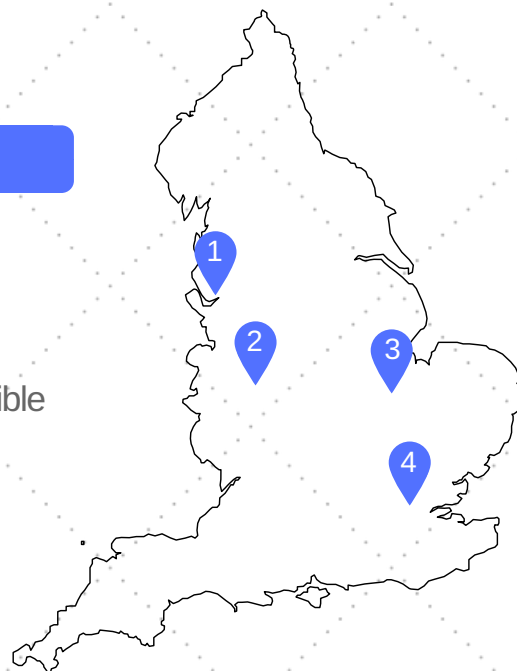
## 4. HACKNEY

**Project Summary:** Linking council, health and VCS datasets to identify residents with specific long term conditions to generate uptake in a new digital CBT tool

**Partners:** Silvercloud and NHS Hackney CCG

**Outcomes:** Better behavioural insights intelligence and more eligible residents signed up to the digital CBT tool

**Projected Savings:** Not projected but likely reduction in service reliance for users





PERSONALISED CARE &

# SUPPORT PLANNING

## 1. BRADFORD

**Project Summary:** Improve information, advice and guidance web offer by developing a virtual assistant service on their Connect to Support platform

**Partner:** University of Bradford

**Outcomes:** Better assistance for self-assessments and support for decision making about the care needs of themselves or others

**Projected Savings:** Prevention/delay of uptake to traditional services (£275,000)

## 2. LEICESTERSHIRE

**Project Summary:** Developing Leicestershire's methodology for measuring and supporting prevention and non-medical interventions by mapping customer the experience and creating user personas.

**Outcomes:** Impact measured by number of non-medical interventions reducing need for health services

**Projected Savings:** Linked to STP savings of £3,000,000 in 2017/18 (evaluation work will separate any savings)

## 3. NORFOLK

**Project Summary:** Customer service client referral system to generate, track and follow-up social care client referrals to local organisations

**Partners:** Norfolk Community Advice Network

**Outcomes:** Improving the quality of information and advice; improved customer experience, and helping users remain independent for longer

**Projected Savings:** Projected to keep 52 people independent for longer and achieve savings of £238,000

## 4. KENT

**Project Summary:** Creating a digital tool for assessing individuals outcomes of voluntary sector care navigation approach

**Partner:** Leicestershire Health Informatics Service

**Outcomes:** Enhanced independence of residents by identification of most effective community resources

**Projected Savings:** 10% saving on their homecare spend (£2.8m pa) and delay uptake of statutory services by 4-6 months (£850k pa)

## 5. HARROW

**Project Summary:** Extend My Community ePurse system (which supports purchasing social care/equipment via personal budgets) to people with personal health budgets (PHBs)

**Partner:** IBM (Watson Care Manager)

**Outcomes:** Better coordinated and personalised care

**Projected Savings:** 7% cost saving per Personal Health Budget - £70,000 in project period



# TECHNOLOGY IN THE HOME



## 1. ESSEX

**Project Summary:** Piloting video calls as part of care packages amongst individuals in the short-term support and reablement service

**Partners:** Essex Cares Limited, Breezie, SpeakSet

**Outcomes:** Improved health and medicine management and better access to community support

**Projected Savings:** 40% reduction in physical visits projected (saving dependent on scalability).

## 2. BARNET

**Project Summary:** Assistive technology to support 18 service users with complex learning disabilities based in supported living facilities and to train the workforce to look for assistive technology when planning all care

**Partner:** Argenti

**Outcomes:** More personalised, independence enhancing support and quicker response to issues

**Projected Savings:** £2,000 per user

## 3. HAMPSHIRE

**Project Summary:** Trialing the use of the Amazon Echo (voice-activated home audio speaker) with 50 adult social care service users

**Partners:** Argenti, Amazon

**Outcomes:** Reduced social isolation, increased reassurance of family

**Projected Savings:** £7,700 of cashable savings for the 6-month pathfinder project. Estimate of £66,300 for 50 users (full year)

## 4. BATH AND NORTH EAST SOMERSET

**Project Summary:** Piloting a range of assistive technology (AT) apps and devices within their reablement and rehabilitation service

**Partners:** TSA, Virgin Care

**Outcomes:** Users remain in their own home for longer, non-elective admissions reduced

**Projected Savings:** 0.8% reduction in residential admissions (£165,000 p/a) and contribute to reduction in non-elective admissions (£187,000 p/a).

