

Localised testing summary (in addition to national and employer portals)

EAST HAM WALK UP

- Pilot in partnership with DHSC and Deloitte.
- Targeting residents who struggle to access drive through or home test kits. (Over 50% of residents don't have access to a vehicle).
- Located in back car park of East Ham GP practice.
- Location chosen because of distance from main station to discourage travelling across the borough via public transport when symptomatic
- Opened on 23 June 2020. 180 tests a day, fully booked

PRIMARY CARE PROTOTYPE

- Health/LBN partnership where GPs can refer patients who they think will struggle with national system to Home Monitoring service
- Home Monitoring service send patient a test and offer telephone, video support.
- Barts Lab provide test results back to GP and patient

ASYMPTOMATIC TESTING

- 2 hours a day at East Ham set aside for asymptomatic testing of key professionals

HOLISTIC WRAPAROUND SUPPORT

- All local testing supported by 7 day a week wraparound support line and email – set up as prototype
- Health champions – 200+ recruited

COVID-19 Helpline – VCS Wrap Around

- Open 7 days a week
- Provided by VCS partners
- Business cards with contact details in each test kit at Walk Through test site, publicised via Health champions, on council website, via GPs, hospital.

HELPLINE PROVIDES:

- Information about COVID-19 and how to stay safe
- Encourages participation in Test & Trace programme
 - Why it is important
 - Trigger memory of who they have been in touch with
 - Suggest they inform close contacts of symptoms
 - Especially if unwilling to take part in national Test & Trace
- Access to a micro-grant which covers equivalent of statutory sick pay for people for whom finance is the reason they will not isolate
- Signpost/handhold to services (Financial advice, food, bereavement, mental health, housing)- live map
- Running for 3 weeks – most questions about trips abroad, food, and testing – little about self isolation



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of Everything We Do**