

Safeguarding Voice

“Listening to adults at risk of abuse, helping them speak up and keeping everyone safe”

2011

May: SAB’s Communication & Engagement Sub-group sets up a task group to set up a service user group.

July: First meeting of the SAB’s new service user group - members agree on name ‘Voice’; Voice works on ground rules.

November: Speakers from the Adult Protection Unit (Safeguarding Adults Team) talk to Voice about reporting adult abuse in Bradford; Voice reviews current publicity materials; Voice learns about advocacy.

2012

February: Speaker from Bradford & Airedale Mental Health Advocacy Group talks to Voice about Advocacy; Voice starts work on co-producing publicity materials: easy read leaflet and contact cards.

April: Voice agrees on a vision: “Listening to adults at risk of abuse, helping them to speak up and keeping everyone safe”; Voice creates a new flyer for the group to encourage new members to join; Voice continues work on producing publicity materials.

May: Voice members speak about their own experiences and where people can get help; Voice continues work on producing publicity materials.

June: Voice receives training on ‘Keeping Ourselves Safe’ a presentation on different types of abuse; the work on the easy read leaflet and contact cards is completed; Voice starts work on producing a new adult abuse poster; Voice holds an information stall at Learning Disability Week’s big event at Victoria Hall in Keighley.

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2013

July to August: Voice gets involved in the recruitment and selection process for the post of new Independent Chair to the Safeguarding Adults Board.

August: Voice has a creative session with Bradford Council’s design team to complete work on producing the new Stop Adult Abuse Poster.

March: Voice launches new ‘Stop Adult Abuse’ Public Awareness Campaign; Voice starts work on creating new event banners; Voice consulted on the Communication and Engagement draft Strategy.

May: Voice speaks about issues on public transport and the need for training of staff; Voice has creative session on working on new event banners; Voice discuss possible safeguarding issues about people with LD who want to go on holiday; Voice gets involved in holding an information stall at the Easier Access event (370 people attended) and Voice members use surveys to engage the public on Adult Abuse.

July: WY Police (DG - Chair of Communication & Engagement Sub-group & colleague from crime stoppers) talk to Voice about neighbourhood policing, how they keep people safe and support for victims; Voice review Spam leaflet and provided feedback to Bradford Talking Media; Voice continue work on banners.

September: Speaker from the Safer Project talks to Voice on doorstep crime and scams.

November: Jonathan Phillips new Chair to the Safeguarding Adults Board

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attends Voice and says the SAB will now have a specific agenda item for Voice at every SAB meeting; Voice is consulted on 1st draft of banners by Council’s Marketing Team; Voice learn about Hate Crime Reporting Centres; Voice hold information stall at the Big Mad experience (event); some Voice members attend the Hate Crime workshops run by Mind the Gap.

December: Voice member spoke at the Disabled Peoples Forum to raise awareness on Adult Abuse; Voice members distributed publicity materials at BACC’s BME Community Event; Voice talk about Council’s Budget cuts and not being happy with the proposed cuts to the local council Ward Officers and the Police’s PCSOs both which make people feel safer when out and about; Hate Crime incidents at Bradford interchange brought to Voice and taken to the SAB; Single Access Point concern brought to Voice and taken to the Manager of Access Point; Voice continues work on banners; Voice meets MN Safeguarding and Performance Manager from Bradford Council.

2014

February: Voice feedback the group’s response to the budget cuts; banners printed; Voice works on a new flyer for the group; Voice talk about how they can get involved in Safeguarding Week via Bingo workshops.

May: Voice meets Collingwood learning and learns about ‘Real Safeguarding Stories’ - Anisha’s story was told and then filmed; Voice reviewed the on-line reporting system and together completes a feedback report; WY Police TR (new Chair of Communication and

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Engagement Sub-Group) meets Voice and speaks about 999 calls and hate crime reporting.

June: Jonathan Phillips, SAB Chair attends meeting and tells the group about the Care Act 2014; Voice speak about Hate Crime issues; Bradford Council’s photographer takes photos of Voice with the new banners; Voice learns how to play and run the Safeguarding Bingo workshops.

September: Voice takes laptop to Easier Access event to consult people on the on-line reporting form; Voice runs Safeguarding Bingo workshop at Easier Access event; Voice talks about reporting on-line issues; Voice talks about ‘not putting yourself in danger’; Voice raise issues on hate crime; Voice (Bradford People First member) runs session on ‘Safety Online’.

October: Voice holds stall at Barclays Bank; Voice runs Safeguarding Bingo workshops during Safeguarding Week.

November: Bradford University come to Voice to work with group on new research about people who have been through the adult protection process; Voice (Bradford People First) raise issue about the Quick Guide and the need for information to be made more accessible for everyone; Voice (Bradford People First) raise issue about volunteers who may also be at risk but then might abuse others. Voice agrees clearer guidance on safeguarding everyone is needed, Bradford People First start work on creating a new Toolkit; Voice watch DVD on Mate Crime.

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2015

December: Two Magistrates attend Voice to explain what happens if you go to court; MN attends meeting to talk to Voice about SAB’s Business Plan; Voice continues work on the new Toolkit which will explain how to keep ‘everyone safe’.

February: Voice runs a session on the Safeguarding Adults Board’s Business Plan - ‘what we want to see in it’; Voice learns about the six Safeguarding Principles.

May: Voice starts work on updating the Safeguarding Bingo pack; Voice holds information stall at Bradford Cyrenians event; the banners Voice created were screened on Look North News; Voice learns about the Patient Participation Groups.

June: Bradford People First runs session with Voice on Hate and Mate Crime; Voice (Bradford People First) starts work on making a series of films on reporting Abuse for Safeguarding Week.

September: Jonathan Phillips attends Voice; RS Safeguarding Adults Manager runs session on the Care Act and the changes it brings to the Safeguarding Adults Policy and Procedures; Voice talks about sharing information and learning lessons; Voice discuss issues around patient care at hospitals; Voice learn about the ‘Duty of Candour’; Wales make contact with Voice for a copy of Safeguarding Bingo pack.

October: Voice (Bradford People First) launches two films
<https://youtu.be/MAGI-ePBgss> + <https://youtu.be/qCPXfPE72Ko> on

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reporting abuse; Voice runs Safeguarding Bingo workshops.

November: Voice works on Toolkit ‘Keeping People Safe in Your Organisation’.

December: SI Voice member completes official T4T Safeguarding Training and can now deliver training; SI agrees to attend SAB meetings with GB.

2016

February: Voice learns how to give feedback on NHS services; Voice completes work on refreshing the on-line report form on the website, but due to Systmone change over project was put on hold.

May: Voice attends ADASS’s regional Making Safeguarding Personal Conference held in Bradford.

June: Voice gives feedback on SABs annual report 2015-16 and also gathers feedback from the Accessible Information Group; Voice works on a submission on the group’s work for ADASS Making Safeguarding Personal Temperature Check; Voice starts work to review text on the Safeguarding Adults website pages.

July: The work of the Voice published in ADASS Making Safeguarding Personal Temperature Check; Voice (Bradford Talking Media) publish ‘A Simple Guide to Safeguarding Adults: What staff and volunteers have to do.’

August: ‘Keeping People Safe in your organisation Toolkit published’.

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September: Bradford People First’s (BAME group) talk to Voice about Forced Marriages; Voice gets involved in the ‘Love Bradford World Record’ attempt at City Park.

October: Voice holds 2 sessions on ‘Learn how to deliver Safeguarding Bingo Workshops’ to train others to deliver (29 new trainers join pool of trainers); Voice delivers Safeguarding Bingo workshops; Voice gets involved in the fighting fraud event with Barclays Bank to help people learn to stay safe on social media and using devices; Voice (Bradford People First) deliver ‘Whose risk is it anyway?’ workshop to help people to take positive risks and encourage carers and support staff to encourage positive risk taking. Voice (People First Keighley & Craven) runs a joint session with Care Quality Commission Inspectors about care services in the Bradford District during Safeguarding Week.

November: Speaker from Bradford Council raises awareness at Voice on Prevent (extremism); Voice continues work on website pages – task & finish group agrees bigger, jargon words will be explained better on the website.

December: YV, Safeguarding Manager agrees to meet with Voice representatives prior to SAB meetings to go through agenda to support them more; JC Voice member wins ‘Community Stars’ award photo in Telegraph & Argus; website work continues; Voice (People First Keighley & Craven) leads in running the Trainer Development session for professionals on Making Safeguarding Personal.

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2017

February: Voice talk about change of Chair so that users (members) are empowered to take lead; Voice start work on the group’s Terms of Reference.

March: For Disability Access Day (DAD) Voice works with Barclays Bank to hold Safeguarding Adults information stall.

April to September: Voice starts work on the ‘Working Together with Others’ project and meets with 7 other user led groups. From these groups 3 new members join Voice. The other groups will ensure Safeguarding Adults is added as a standing agenda item to their meetings.

May: Voice starts work on updating the Safeguarding Bingo packs; Voice starts planning for October’s Safeguarding Week Public event; LB Domestic Abuse Trainer presents realsafeguardingstories.com Trevor’s and Grahams story; DP from People First Keighley & Craven new Chair to the Voice with SB’s support.

July: SG Safeguarding Adults Trainer delivers session on the proposed changes to the Safeguarding Adults Policy and Procedures; Safeguarding Adults Website pages updated.

September: Voice holds information stall at the Easier Access Event; Jonathan Phillips attends Voice meeting and requests Voice to look at SABs next three year Plan; PW new Chair to the group with DP.

October: Voice holds ‘Making it Real’ Safeguarding Adults Public Conference; Voice (Bradford People First) holds safeguarding stall at

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Broadway; Voice delivers Safeguarding Bingo workshops; KW takes over Bingo bookings; Voice (People First Keighley & Craven) lead on delivering a session on Making Safeguarding Personal (MSP) and share with staff and professionals what MSP means to them.

November: Issue brought to Voice on abuse and mistreatment of disabled people on buses; Voice works on the group’s Terms of Reference.

December: The work of Voice published in LGA & ADASS resource: Making Safeguarding Personal Supporting increased involvement of service users.

2018

January: Voice launches film on YouTube on ‘Making it Real’ Safeguarding Adults Public Conference <https://www.youtube.com/watch?v=UcWl8-Fnego> ; Voice reviews SAB’s 2016-17 annual report and gives feedback on how to make it more accessible; Voice finalises the groups Terms of Reference; AD agrees to be Deputy Chair to the Voice group. IN tells Voice about writing a book ‘Walking in the dark’; Engagement Officer from Leeds attends Voice meeting to learn about the work of the Voice group; Voice attends and presents at LGA & ADASS Conference in London.