

Opportunities and risks of assurance: the role of local democratic leadership

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Themes that may be explored with you

- Top line strategy (golden thread) from the Leader through to front line staff
- How members know whether local people are getting the right outcomes.
- How the whole council works with social care (eg employment, housing)
- How members listen to those who draw on social care
- The added value of HWBs and scrutiny
- How members promote partnership working and ensure it's effective
- Top line financial narrative as it applies to social care
- Safeguarding and management of risk to people (including waiting lists)
- How do local people know how well they are served by social care?
- Do members see and understand performance and outcomes data/intelligence?



Suggestions for getting ready

- Be prepared to respond to the themes and have examples/evidence to use
- See any self assessment done and have it explained (PCH have produced a self assessment framework)
- Review how social care appears on member meetings and to what purpose
- Consider a peer challenge (as many of you are)
- Ensure regular ways of listening to people and supporting co-production
- CQC should not find major things that are a surprise to members: have a full picture of strengths and areas for development
- Know your performance data and evidence
- From the self assessment, be aware of what your staff, service users and partners may say

