

# Recruitment and Retention the Right

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#### What colours can you see?





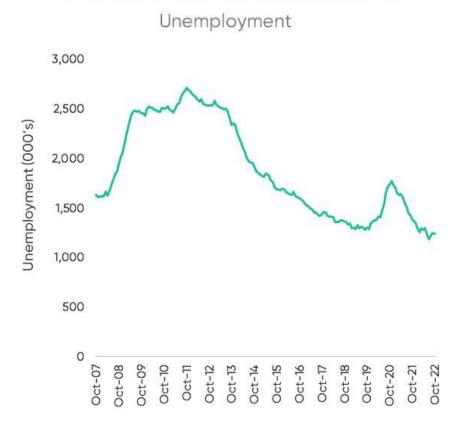
## What is the evidence showing?

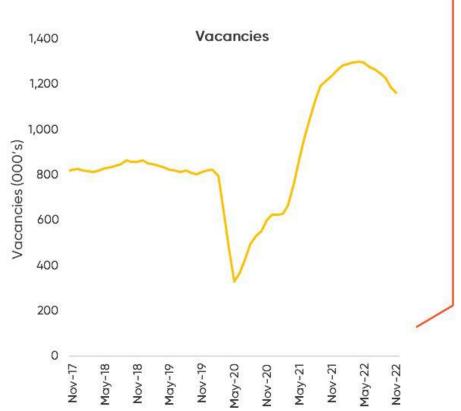
#### The LGA Workforce Survey

- 90% said they had a capability skills gap in a least one area.
- 58% of all county, district and single tier respondents said they were experiencing difficulties recruiting planning officers.
- 27% said they considered flexible working to be the most effective recruitment and retention action.
- 21% said they considered market supplements and 14 per cent said they considered targeted recruitment campaigns most effective
- 21% of respondents said market supplements were most effective for recruitment and retention.
- 14% stated targeted recruitment campaigns as the most useful recruitment and retention method.
- 8% of respondents have stated apprenticeships as the most effective recruitment and retention method.



#### **Labour demand**

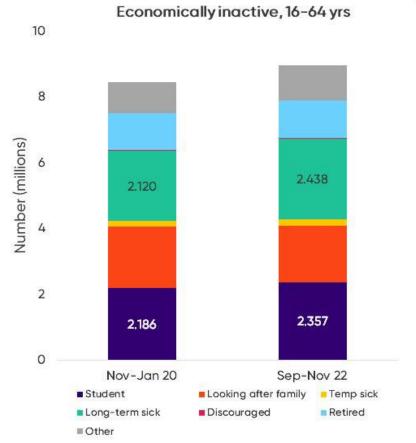


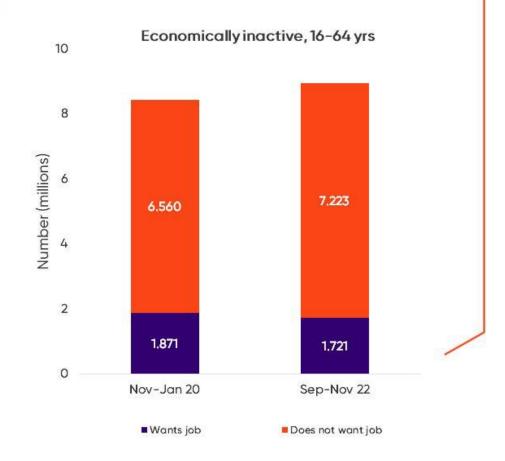


1 @ IGD 2022 Source: ONS, December 2022



### **Economic inactivity**







# A tight situation

- Tight labour market (still)
- Hiring challenges
- Strong demand for workers
- Wage growth is high
- Inflation is even higher
- Cost of living crisis
- Pay and flexibility are at the top of peoples' minds
- Review attraction and retention strategies





#### Recruitment and retention: 6 P strategy

- 1) Plan addressing capacity issues.
  - Workforce Planning
- 2) Promote highlight the varied careers in LG.
  - Reward strategies for local government
- 3) Process innovate your recruitment plan.
  - Timewise approach to flexible hiring
- **4) Partnerships –** engage with stakeholders to promote your service.
  - Leading Places, bringing employers, FE and HR together
- 5) People internal employee focus.
  - T Levels in local government
  - Pledge collaboration and sharing best practice.
  - Further case studies







# Top Tips for Recruitment and Retention in local government in 2023

- 1. Ask questions in your 7 second adverts
- Offer remote work or flexible hours. Being able to work remotely and having the freedom and flexibility to manage their own schedules is quickly becoming expected by applicants
- 3. Broaden the scope of your search. ...look further afield
- 4. Create and nurture a positive culture that people want to be a part of
- 5. Recruit from within Career progression and development
- 6. Look after wellbeing and it will look after you
- 7. Be quick and slick! Good candidates won't wait.
- 8. Engage often with staff and love your leavers
- 9. Encourage collaborative working
- 10. Focus on R&R, the candidate journey and EACH



#### **Future resources**

- Career changers
  - Engaging career changers.
  - Ideas for engaging people returning to work.
- Early Careers toolkit
  - Highlights ideas on engaging young people.
  - Promoting working in local government to young people.
- Creating an effective interview process
  - Reducing the time between advert and job offer.
  - Benefits of assessments.
- Tailoring your job adverts
  - Key statistics for engaging potential employees.
  - Creating a recruitment roadmap.





Please do get in touch for LGA support Suzanne.Hudson@local.gov.uk