



**NFCC**

Fire Central  
Programme Office

# Taking a portfolio approach to managing fire transformation: introducing the CPO

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# The Programme

An online catalogue of fire service guidance that:

- Is easy to search
- Is written in plain English
- Replaces the thousands of pieces of previous guidance



# What we achieved with NOGP

**21** Pieces of Guidance



OPERATIONAL GUIDANCE

OPERATIONAL GUIDANCE


OPERATIONAL GUIDANCE

OPERATIONAL GUIDANCE

**22** Training Specifications



**27** Scenarios



# Who was involved?



# What helped?

Cups of tea drunk

**170280**



**56760**

Biscuits consumed



**3 Babies**



# How did we achieve that?

- Support from fire and rescue authorities
- Clear scope agreed
- Investment in a core programme and project management team
- Applied recognised project management standards (Prince2)
- Applied robust assurance and good governance



# What difference has NOG made?

- Common set of guidance achieving effectiveness and efficiency
- Easier to measure and compare for inspection
- Improved confidence nationally in working together
- Improve firefighter safety and public safety?



# Collaboration can work!

- Managing projects centrally ensures:
  - Agreed priorities delivered
  - Best information shared
  - Everyone's voice is heard
  - Conflicts and challenges identified and managed
  - Consistency and flexibility

**By the service – for the service!**





# Building on a proven model

- NOG acknowledged as effective and useable “professional practice”
- NFCC using & enhancing capacity to support fire transformation through change
- Fire Central Programme Office (CPO) in place 1 April 2018

National Operational  
Guidance Programme

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# From now on

- Maintenance
- Benefits realisation
- New good practice



# New good practice

- NFCC Strategic Commitments to deliver the best service to communities
- Delivered through core programmes
- CPO provides programme and project management service - ***national change portfolio***

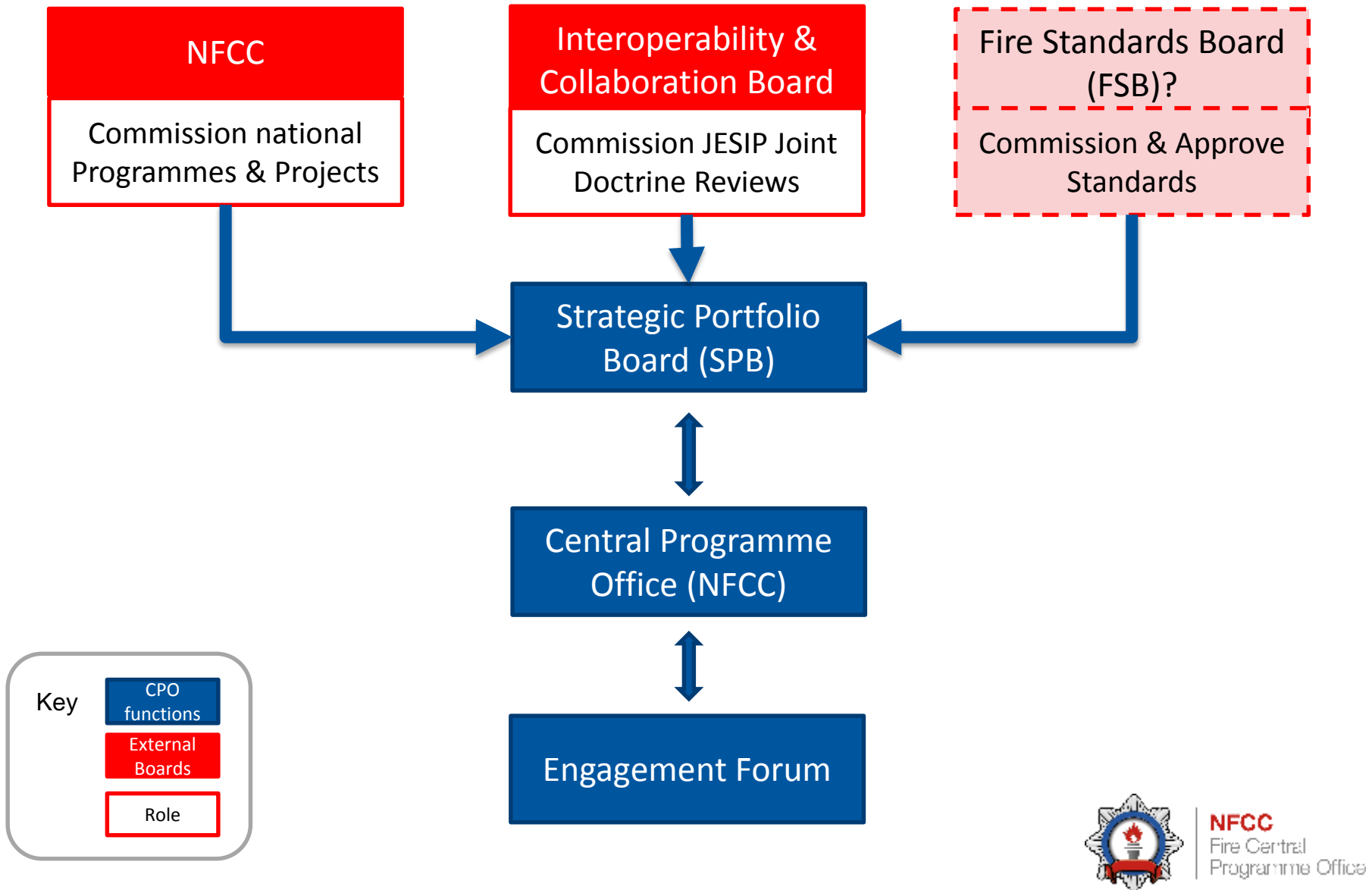


# From one programme to multiple programmes

- NFCC Strategic Commitments deliver improvement
- Fire CPO facilitates and enables
- Service and wider sector provides expertise
- Inspectorate references National Operational Guidance
- Professional standards?



# New CPO Governance



# What do we need from you?

- Continued support
  - through access to expertise
  - money
- Engagement
- Leading adoption





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Any questions?

