

Insights from shared services work

A mix of traditional and non-traditional collaborations

- Harnessing and retaining capability
- Leveraging capacity

Target objectives

- Delivering >£0.5bn of capital to time, cost and quality
- Securing £10bn of GVA
- Providing a better HR service to over 1,000 employees

Merits of the business case process

- Catalysing conversations
- Providing a clear narrative