

Support offer

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Director of Improvement

Partners in Care and Health

Lead members - expect an hour session with an inspector to possibly encompass

- How members shape policy - vision and values and ambitions, user involvement in shaping services and how do you influence Cabinet
 - Governance - oversight; outcomes and performance management and scrutiny processes eg how is the budget scrutinised?
 - Partnerships - HWB/ Health and Care partnership and how they inter-relate, if you have multiple ICBs how do you ensure parity of service, CVS and their views of the council
 - How you manage risk and demand, triage, and keeping people independent at home
 - What do you do well?
 - How you engage with staff and perhaps relationship with DASS
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Support for councillors

- Session at NCAS Friday 1st December 9.30am to further share learning from pilots and hear more about SLI support in a Q&A session <https://ncasc.info/>
 - Managing reputational risk media sessions – face to face event at LGA 5th Dec for leadership teams followed up with webinars aimed at lead members, DASS, Chief Exec etc.
 - Media support from expert consultants to develop Comms strategy once results know – individual councils impacted
 - Political mentoring offer
 - Networking pilot lead members
 - Further member webinars to be programmed
 - **Developing ‘Must knows’**
 - Regional member networking
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Support for your council

Preparation

- On-line self-assessment workbook
- Tools for unpaid carers
- Care and Health Improvement Adviser (regionally based) – key source of advice, will broker support and input into any Improvement Board and Improvement plan
- Support for staff – we will run workshops at your council to build staff confidence to tell their story with CQC and have a specific focus on PSWs
- **Capturing the learning from pilots in Top Tips**
- LGA Assurance peer challenge
- ADASS regional SLI support programmes

Developing post inspection/intervention offer

- Tailored support – expert resource/capacity to work with an individual council on its identified improvement requirements
 - Draw down of the available specialist ASC support from across the PCH programme eg Safeguarding, Finance, Commissioning, EDI, Workforce etc
 - Media/comms support as mentioned
 - Plus LGA corporate support via Principal Adviser
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Thank you

Any questions?

Please contact pch@local.gov.uk for further details

www.local.gov.uk
