

An update on local authority assessments



Mary Cridge, Director of Adult Social Care
Amanda Stride, Deputy Director of Local Authority Assurance
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How we got here

- We have new responsibility to independently assess how local authorities are delivering their Care Act functions.
- Our assessment approach has been designed in partnership with a range of stakeholders and people who use health and social care services.
- We will use our new single assessment framework to assess local authorities, using a subset of quality statements focused across four themes:
 - Working with people
 - Providing support
 - Ensuring safety
 - Leadership



Testing our approach

- We have been piloting our approach to local authority assessments with 5 volunteer local authorities:
 - Birmingham City Council
 - Lincolnshire County Council
 - North Lincolnshire Council
 - Nottingham City Council
 - Suffolk County Council
- We've been testing;
 - Our methods and processes, such as our information return
 - Our Quality Statements
 - How we use feedback from providers, people using services and stakeholders
 - How we can involve Experts by Experience in our assessments



What worked well?

- LAs were welcoming and supported their staff well, enabling us to hear how the LA works directly from front line teams
- Methods were adapted as pilots progressed ie. introducing a provider survey, staff drop-in sessions and contacting a wider range of voluntary services
- We found it was important to gather a range of views, particularly from people who use services
- The use of executive reviewers and specialists were invaluable to the CQC team; good range of knowledge and skills
- Time was a factor as the pilots progressed



What's next for local authority assessments?



We have now completed our evidence gathering and drafted our pilot assessment reports for all five local authorities.

We will...

provide a report for each local authority, with indicative scores for all quality statements as well as an overall indicative rating

conclude our evaluation exercise, which has been embedded throughout the pilot process

incorporate pilot learning and start formal assessments later this year

continue to work with LGA, ADASS and local government as we introduce our assessments



Provider Bulletin

<https://www.cqc.org.uk/news/newsletters-alerts/email-newsletters-cqc> or Search: CQC bulletin



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Survey open now through CitizenLab

Health and social care services produce around 5% of all carbon dioxide in the UK and the largest proportion comes from medicines and equipment.

We have secured funding for research through the Regulators Pioneer Fund to drive innovation and accelerate improvement in medicines sustainability.

Short url: qrco.de/bePsvV

Closes 30 November 2023