

NCASC

29 November – 1 December 2023

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THIS IS NOT A WORKSHOP FOR ANXIETY MANAGEMENT!

CQC Assessment Stages

- Mobilisation
- Gathering the Evidence Chest
- People to be Interviewed
- On-site
- Reflect and Acknowledge
- Initial Findings and Discussion
- Socialising the Report and Action Plan

Things That Help

- Setting the scene
- Finding the best lead
- Core Team
- Storyboards/Case Files/Evidence Chest
- Comms
- On-site Arrangements
- Stakeholders



The Report

- Length
- 1st Page – Financial Facts
- Rating

REPORT



The Report - Sections

Areas for Development and Next Steps

Theme 1 – How the LA Works with People

1. Assessing Need
2. Supporting People to Lead Healthier Lives
3. Equity in Experience and Outcomes

Theme 2 – Providing Support

1. Care Provision, Integration and Continuity
2. Partnerships and Communities

The Report - Sections

Theme 3 – How the LA Ensures Safety within the System

1. Safe Pathways, Systems and Transitions
2. Safeguarding

Theme 4 – Leadership

1. Governance, Management and Sustainability
2. Learning Improvement and Innovation



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Feedback Form

Factual Accuracy Check:

- Typographical/numerical errors
- Accuracy of evidence
- Additional/omitted information



WHAT FOLLOWS?