

Building safety knowledge hub: user guide

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1. About [the building safety knowledge hub](#)

Purpose of the group

This group has been set up jointly by the Local Government Association and National Housing Federation. It's for all social landlords with an interest in building safety, as well as building safety regulators working in local authorities or fire and rescue services.

It provides:

- the latest updates and information around the Government's building safety programme
- a space to share learning and best practice so that we can work together as a sector to continually improve
- A new way for building owners to learn and collaborate
- A way for the LGA to learn about sector developments, to help us inform building safety policy

Content on the group

The building safety site ("KHUB") is intended to be a one-stop shop for all useful information relating to building safety. It will include the following content:

- Links to information about MHCLG's building safety programme
- Links to relevant guidance, evidence, and consultations
- Information and best practice shared by social housing building owners and regulators
- Forums for discussion
- A media hub, with links to relevant news stories
- Information about upcoming events and forums

Content will be regularly updated to reflect new developments. We also encourage users to actively share content which they think is interesting and relevant.

How to join the KHUB

To join the Building Safety Knowledge Hub, users will first need to register (for free) on the [Knowledge Hub platform](#) where the group is hosted.

You can then request to become a member of the building safety group by following [this link](#).

help create a supportive environment, the KHUB is a restricted group, which means new users will need approval from a site facilitator to join. Approval will be given to users who can demonstrate that they:

- Work for local authorities, fire and rescue authorities, arms-length management organisations, or housing associations; or
- Have a gov.uk email address; or
- Have support for their membership from the Ministry of Housing, Communities and Local Government, the Local Government Association, or the National Housing Federation

Users whose membership has been rejected can contact priya.thethi@local.gov.uk to discuss if they work for a local authority, or admin.team@housing.org.uk if they work for a housing association.

KHUB administration

The KHUB is regularly monitored by its administrators:

- Priya Thethi – Policy Adviser, LGA
- Charles Loft – Senior policy adviser, LGA
- Karen Denyer – Programme support office, LGA
- Jazmin Hunka – member and business support assistant, NHF

We ask that KHUB users **do**:

- Adhere to [Chatham house rules](#)
- Actively share useful and interesting content, as per the “content on the group” section above
- Tag shared content with topics and themes (e.g. “ACM”, “procurement”)
- Post content in the relevant section of the KHUB, where possible. Content or messages might be moved to a different topic area if more appropriate
- Use the search function to see whether their question has already been addressed elsewhere
- Remain respectful of other users

We ask that KHUB users **don't**:

- Post content which is unrelated to building safety
- Regard content posted on the KHUB as official advice from the LGA or MHCLG
- Defame, harass, or abuse

Messages and notifications

We will endeavour not to spam users of the building safety knowledge hub. However, a step by step guide to controlling your messages and notifications can be found on the Knowledge Hub website, [here](#).

2. Using knowledge hub

Knowledge Hub is a free to join, UK hosted, community platform based upon open source and open standards portal technology. It supports professional social networking, collaboration and the sharing of information and ideas across public administration, the public sector and those working in or with public service improvement.

A guide to setting up your **profile**, can be found [here.](#), and a video walkthrough can be found [here.](#)

A guide to knowledge hub's different **features** can be found [here.](#), and a video walkthrough can be found [here.](#)

Privacy

The Freedom of Information Act 2000 (FOI) gives people a general right of access to information held by public authorities and companies wholly owned by public authorities.

The Knowledge Hub is not legally required to comply with the Act, but, according to its Terms and Conditions, endeavours to comply with the spirit of the legislation. It therefore “reserves the right to consider and respond to requests for information which might or might not be held on the Service as if FOI legislation applied to us. All such requests are dealt with on an individual basis and in discussion with the parties concerned.”

Terms and conditions

The full terms and conditions for the Knowledge Hub can be found [here.](#)