



Local authority learning disability commissioners survey on Transforming Care

The LGA has produced this short survey to gather feedback from local authorities on a number of specific issues impacting the Transforming Care programme, to identify the key challenges for local authorities as part of [Transforming Care Partnerships](#) and to better understand their support needs. This is to inform the national programme and to inform discussions with NHS England and the other national delivery partners.

We also hope that by providing opportunities for local authorities completing this survey to share their experience and successes, the outputs will provide a source of support and learning for the sector as a whole. Text boxes are provided for many of the questions. This gives you the opportunity to provide further information to support or explain your responses where you feel it is necessary and to give examples of innovative practice that may later be shared. There is no restriction on the amount of text and we may contact you following this survey to explore some of the examples highlighted. If you would like to provide any additional material that you think will be helpful to share with other areas, please send to CHIP@local.gov.uk.

We would be grateful if you would complete this survey at the earliest opportunity and by **12th August 2016** at the latest, when this survey will close. Please be assured that all responses will be treated confidentially. Information will be aggregated for use in our on-going discussions with the Transforming Care partners. However, no individual or authority will be identified in any publications or discussions without consent. Identifiable information may be used, but only internally within the LGA.

Further information

This survey is for completion by each local authority commissioning lead for Learning Disability/Transforming Care. If you would like to see an overview of all of the survey questions to support its completion with colleagues, a copy is available ([here](#)).

If you would like to complete the survey and have not yet received a unique link for your authority, or if you have any other queries about completing the survey please contact CHIP@local.gov.uk.

Care and Health Improvement Programme, Local Government Association

A. Delivering against the service model

The [national service model](#), developed with the support of people with a learning disability and/or autism, as well as families/carers, and a group of independent experts, sets out what good services and support look like for people with a learning disability and/or autism who display behaviour that challenges. It is structured around nine core principles that are stated from the perspective of the reasonable expectations of someone who might use such services.

Q1a) How confident are you that, in supporting people with a learning disability and/or autism who display behaviour that challenges, your Transforming Care Partnership is delivering against the nine core principles described in the national service model?

Please tick one box on each row:	Very confident	Fairly confident	Not very confident	Not at all confident	Don't know
I have a good and meaningful everyday life.					
My care and support is person-centred, planned, proactive and coordinated.					
I have choice and control over how my health and care needs are met.					
My family and paid support and care staff get the help they need to support me to live in the community.					
I have a choice about where I live and who I live with.					
I get good care and support from mainstream health services.					
I can access specialist health and social care support in the community.					
If I need it, I get support to stay out of trouble.					
If I am admitted for assessment and treatment in a hospital setting because my health needs can't be met in the community, it is high-quality and I don't stay there longer than I need to.					

Q1b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q1a above.

Q3a) In your opinion, how confident are you that your council's gap analysis as part of the assessment of local market capacity sufficiently addresses the following aspects of provision, focusing on the care and support needs of people with a learning disability and/or autism who display behaviour that challenges?

<i>Please select one option on each row:</i>	Very confident	Fairly confident	Not very confident	Not at all confident	Don't know
Social care providers					
Community resources and access to universal services (e.g. ensuring reasonable adjustments to ensure access to leisure facilities, suitable employment opportunities etc.)					
Community health provision (e.g. Community Learning Disability Team, Intensive support function)					
Health service provision (e.g. Assessment & Treatment Unit, Continuing Health Care funded provision)					
Accommodation					
Children's support and services					

Q3b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q3a.

Q4) Please use the space below to describe any examples of your current or planned market shaping activity that you feel would be useful to share with others.

Q5a) In your opinion, to what extent do the following pose a challenge to your council in shaping the market for the people supported by the Transforming Care Programme in your area?

<i>Please tick one box on each row:</i>	To a great extent	To some extent	Not at all	Don't know
Local commissioning capacity				
Local market intelligence				
Strategic planning across system partners for adult services				
Strategic planning across system partners for children's services				
Strategic planning across children's and adult services				
Infrastructure and commissioning and/or procurement processes for small local providers				
Expectations and attitudes of families and individuals				
Shared vision across partners				
Level of expertise in the provider market in working with people with behaviour that challenges				
Level of flexibility by providers e.g. in relation to financial risks				
Other 1 (please specify)				
Other 2 (please specify)				
Other 3 (please specify)				

Q5b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q5a above.

Q6a) Does your council's market position statement make specific reference to meeting the needs of people with a learning disability and/or autism?

Please select one of the following:

Yes, the current market position statement makes a specific reference to people with a learning disability and/or autism, **including** reference to people who display behaviours that challenge

Yes, the current market position statement makes a specific reference to people with a learning disability and/or autism, but it **does not** specifically reference people who display behaviours that challenge

The council's current market position statement does not yet make a specific reference to people with a learning disability and/or autism, but there are plans to make this happen soon

The council's current market position statement does not yet make a specific reference to people with a learning disability and/or autism, and we are not aware of any immediate plans to address this

We are not aware of a current market position statement and /or its content

Don't know

Q6b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q6a above.

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Q7a) In your opinion, how helpful have the following market shaping toolkits and guidelines been for your council?

Please tick one box on each row:

	Very helpful	Fairly helpful	Not very helpful	Not at all helpful	Wasn't aware of it
Be bold: developing the market for the small numbers of people who have very complex needs, TLAP / NDTI					
Commissioning for better outcomes, LGA and University of Birmingham					
Commissioning for Market Diversity, TLAP					
Market shaping toolkit, supporting local authority and SME care provider innovation and collaboration, IPC					
Other 1 (please specify)					
Other 2 (please specify)					

Q7b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q7a above.

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Q8a) Do you have a preferred provider framework specific to the Transforming Care work?

Please select one of the following:

Yes, we have a preferred provider framework that is specific to the group of people supported by the Transforming Care programme

No, but we are looking to develop one

No, and we have no current plans to develop one

Don't know

Q8b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q8a above.

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Q8c) Please use the space to provide any information about your preferred provider framework that you feel would be useful to share with others.

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Q9a) In your opinion, to what extent do your quality monitoring processes take account of those services meeting the needs of those people supported by the Transforming Care work?

<i>Please select one of the following:</i>	
To a great extent	
To some extent	
Not at all	
Don't know	

Q9b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q9a above.

Q10) In your opinion, what do you think the LGA can do to support the sector in exercising Care Act 2014 local market-shaping duties to further aid the development of a diverse market of community-based provision that meets the needs of people with a learning disability and/or autism who display behaviour that challenges?
Please use the space below to tell us what support you would find helpful.

Q11a) Have you developed a costing model for the Transforming Care cohort for health services and/or social care services?

<i>Please select one of the following in each column:</i>	For health services	For social care
Yes, we have developed a model		
No, but we are working towards this		
No, and we have no current plans to develop one		
Don't know		

Q11b) Please use the space below to provide any information that you feel would be helpful to further support or explain your response to Q11a above.

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Q11c) Please use the space below to provide any further information on the development of a costing model that you feel would be useful to share with others.

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Q12a) In your opinion, how confident is your council that there is sufficient money within its budget for delivering the Transforming Care programme in 2016/17 and beyond?

<i>Please tick one box in each column.</i>	2016/17	Beyond 2016/17
Very confident		
Fairly confident		
Not very confident		
Not at all confident		
Don't know		

Q12b) Please use the space below to provide any information that you feel would be helpful to further support or explain your response to Q12a above, and/or anything further about the future financial impact of delivering the aims and ambitions of the Transforming Care Programme.

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C. Partnership and integration

For people to receive high quality health and care and support, local services need to work in a more joined-up way. The vision is for integrated, person-centred care and support and the Care Act 2014 requires greater integration and co-operation between organisations.

Q13a) In thinking about your council's working arrangements with commissioning partners and providers, in your opinion, which of the following best describes the effectiveness of these arrangements for supporting adults (aged 18 and over)?

Very effective: Partnership arrangements are well established, relationships between partners are mature and effective and the majority of services are jointly commissioned and delivered.

Generally effective: Partnership arrangements are in place, relationships between partners are strengthening and some services are jointly commissioned and delivered.

Developing but not yet fully established: Partnership arrangements are under construction or new, relationships have yet to be established but are developing and services are yet to be jointly commissioned and delivered.

Not yet effective: There are no arrangements in place or being planned and relationships between partners can be described as ineffective and/or underdeveloped.

Don't know: Unable to say.

Please select one option from the columns to the right for each row. Detailed definitions for each option are shown above.

	Very effective	Generally effective	Developing but not yet fully established	Not yet effective	Don't know
Voluntary and community sector providers					
Independent sector care providers					
Clinical commissioning groups					
Primary care providers					
NHS acute care providers					
Other local authorities					
NHS England Specialised Commissioning					
Individuals with a learning disability and/or autism and their families					
Other 1.... (Please specify)					

Q13b) Please use the space below to provide any information that you feel would be helpful to further support or explain your response to Q13a above.

Q14a) In thinking about your council's working arrangements with commissioning partners and providers, in your opinion, which of the following best describes the effectiveness of these arrangements for supporting children (aged 0 to 17)?

Very effective: Partnership arrangements are well established, relationships between partners are mature and effective and the majority of services are jointly commissioned and delivered.

Generally effective: Partnership arrangements are in place, relationships between partners are strengthening and some services are jointly commissioned and delivered.

Developing but not yet fully established: Partnership arrangements are under construction or new, relationships have yet to be established but are developing and services are yet to be jointly commissioned and delivered.

Not yet effective: There are no arrangements in place or being planned and relationships between partners can be described as ineffective and/or underdeveloped.

Don't know: Unable to say.

Please select one option from the columns to the right for each row. Detailed definitions for each option are shown above.

	Very effective	Generally effective	Developing but not yet fully established	Not yet effective	Don't know
Voluntary and community sector providers					
Independent sector care providers					
Clinical commissioning groups					
Primary care providers					
NHS acute care providers					
Other local authorities					
NHS England Specialised Commissioning					
Individuals with a learning disability and/or autism and their families					
Other 1.... (Please specify)					

Q14b) Please use the space below to provide any information that you feel would be helpful to further support or explain your response to Q14a above.

Q15a) In your opinion, how involved is your local authority area's Learning Disability Partnership Board (or equivalent) in the governance of the Transforming Care Partnership?

Please select one of the following:

Very involved, there are strong governance arrangements in place	
Partially involved, there are some arrangements in place for sharing and/or updating on the Transforming Care work	
Not involved at all	
There is no functioning Learning Disability Partnership Board (or equivalent) in our local authority area	
Don't know	

Q15b) Please use the space below to provide any further information that you feel would be helpful to further support or explain your response to Q15a above, including information on alternative arrangements if there is no Learning Disability Partnership Board (or equivalent) in place.

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Q16) Please use the space below to describe any innovative examples of partnership working and approaches to integration that you feel may be useful to others.

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D. Impact of the Local Housing Allowance cap on supported housing

The government has announced its intention to extend the Local Housing Allowance cap to the social rented sector, including supported housing. Some Transforming Care Partnerships have told us that, as a result, housing developers have paused plans to develop new supported housing. To inform our discussions with Government departments we want to understand the impact this is having locally.

Q17a) In your opinion, to what extent is this proposal impacting on the development of supported housing in your area?

Please select one of the following:

To a great extent

To some extent

Not at all

Don't know

Q17b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q17a above.

Q18a) In your opinion, to what extent is this proposal impacting on the ambitions of your relevant Transforming Care Partnership in meeting the aims of the programme to build community capacity and reduce the numbers of people with a learning disability and/or autism in inpatient settings?

Please select one of the following:

To a great extent

To some extent

Not at all

Don't know

Q18b) Please use the space below to provide any information that you feel is necessary to further explain your response to Q18a above. If you are able please include details of the number of schemes and the potential number of people with a learning disability and/or autism impacted, and any examples of cost implications.

Q19) Please use the space below to describe any innovative examples of developing the provision of supported housing that you feel may be useful to others.

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E. Support

Q20) In your opinion, what more can the LGA be doing to support local authorities in delivering on the Transforming Care Programme?

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Q21) Please share details of any tools, resources or good practice examples that you feel might benefit other local areas in implementing the Transforming Care Programme. If you would like to provide any additional material that you think will be helpful to share with other areas, please send to CHIP@local.gov.uk.

You only need write a brief description, and we may follow-up for further information.

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Q22) Please use the space below to provide any information about successes and challenges relating to implementation of Transforming Care that have not been covered in your response to this survey, that you feel would be useful to share with others.

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F. Next Steps

Thank you very much for taking the time to complete this survey. Please use the box below to tell us any further relevant information, and to give feedback on your experience of completing this survey.

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a) Email me a copy of my survey response to review (once reviewed, you will need to re-enter the survey to submit your data)	Please close this screen to exit the survey (please use the X function in the top right of your screen; please do not use the 'forward' arrow). Once you have reviewed your data, please log-in again using the link provided in your email invitation. You will be able to edit your data if necessary, or use the 'forward' arrows to continue to the submission page.
	Thank you very much for your time.

b) Continue to submission page (once you submit, you will receive a copy of your submission by email)

Thank you for taking part in this survey Please click on 'OK' to submit your data
If you have any queries about this survey please contact CHIP@local.gov.uk .