

Framework of questions for DToC Peer Reviews

As well as answering the scope from each individual client for each peer review the peer team will seek to find answers to the following questions:

The client's scope along with these questions would be a good format for the Self-Assessment / Position Statement provided to the peer team prior to being onsite.

1. Is there a shared vision and system wide strategy developed and agreed by system leaders, understood by the workforce and co-produced with people who use services?

- Is there clear leadership, vision and ambition demonstrated by the CEOs across the system?
- Is there a strategic approach to commissioning across health and social care interface informed by the identified needs of local people (through the JSNA)?
- How do system partners assure themselves that there is effective use of cost and quality information to identify priority areas and focus for improvement across the health and social care interface including delayed transfers of care?

2. The people's journey: how does the system practically deliver support to people to stay at home, support when in crisis and support to get them back home?

- Does the workforce have the right skills and capacity to deliver the best outcomes for people and support the effective transition of people between health and social care services?
- How does the system ensure that people who are moving through the health and social care system are seen in the right place, at the right time, by the right person and achieve positive outcomes (will cover how people are supported to stay well in own homes - community focus, what happens at the point of crisis and returning people home which will include a look at reablement, rehabilitation and enabling people to regain independence)?
- How do systems, processes and practices in place across the health and social care interface safeguard people from avoidable harm