

Together We Make Life Safer

HAMPSHIRE & ISLE OF WIGHT FIRE & RESCUE SERVICE

March 2024

Group Manager Phil Barrett

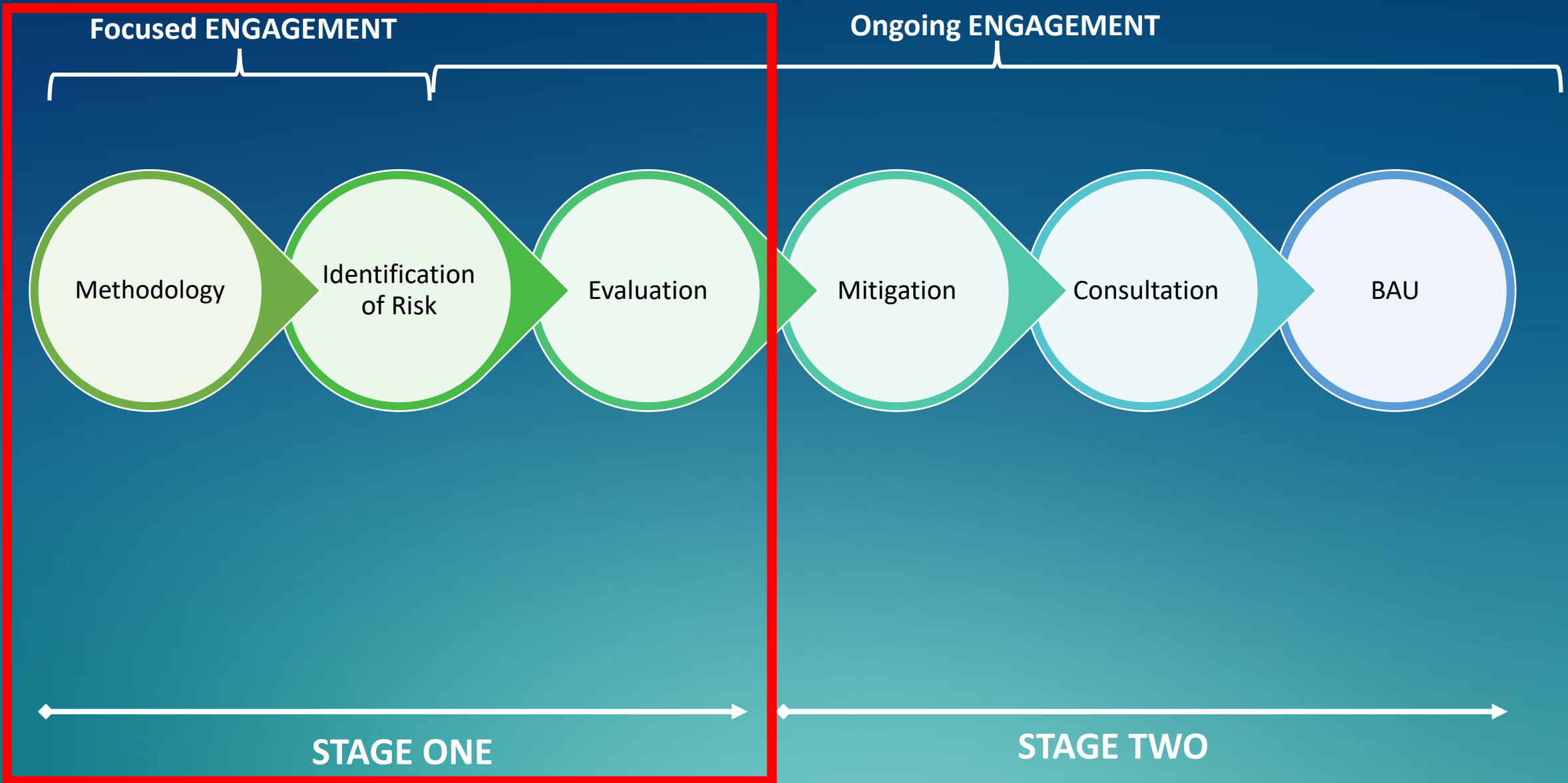


**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Assurance: CRMP Fire Standard

1. Utilise and share accurate data and business intelligence (from both internal and external sources) to support key activities such as evidenced-based decision making, horizon scanning, cross border risk identification and organisational learning;
2. Ensure transparency in the community risk management planning process through either implementing and/or supporting ongoing engagement and formal consultation processes, ensuring these are accessible and publicly available;
3. Ensure that organisational decisions and the measures implemented support equality, diversity, inclusivity, are non-discriminatory and are people impact assessed;
4. Meet its legislative, framework and governance requirements linked to Community Risk Management;
5. Be able to evidence its external and internal operating environment and the strategic objectives the community risk management plan is seeking to achieve;
6. Identify and describe the existing and emerging local, regional and national hazards it faces, the hazardous events that could arise and the risk groups (People, Place, Environment and Economy) that could be harmed;
7. Analyse risk, consider its risk appetite, determine the risk levels and prioritise risk accordingly;
8. Be able to clearly define who has overall accountability for the community risk management plan and responsibility for the various components contained within it;
9. Provide training and/or support (where required) to all who are involved in the development, management and implementation of the community risk management plan.

Staged Approach - Key Activity



How we identified risks



INTERNAL



QUANTITATIVE DATA

Based on activity across our response, protection and prevention areas, including over the border and partner assistance.



QUALITATIVE DATA THROUGH ENGAGEMENT

- Local context around the data.
- Using the expertise within specialist departments in the service to gain context of risks raised.



STRATEGIC RISK REGISTER

Identifies current high level risks for the Service and what control measures we have in place to manage them.



SERVICE LEARNING

We capture learning from operational incidents, organisational learning and external sources which we use to improve what we do.



GAP ANALYSIS AGAINST THE STATUTORY REQUIREMENTS

Including:

- Fire Services Act 2004
- Civil Contingencies Act 2004
- CRMP Fire Standard
- National Operational Guidance.

EXTERNAL

P.E.S.T.L.E.O ANALYSIS

(Political, Economic, Sociological, Technological, Legal, Environmental, and Organisation)

To identify and understand external factors and future risk.



CAPTURED FEEDBACK

From our partners in the Local Resilience Forum, neighbouring fire services and other organisations that we have strategic partnerships with.



RAN FOCUS GROUPS

With under-represented community groups.



RESEARCH ACROSS OTHER FIRE SERVICES

To identify, utilise and share best practice across the sector.



PEER REVIEW

Using the experience of experts, both within and outside the sector, to assure our approach.



STRATEGIC ASSESSMENT

Ensures that our understanding of community risk is constantly evolving and is influenced from a wide variety of sources.



DIGITAL SURVEY

Open to everyone who lives, works or visits Hampshire and the Isle of Wight.



Stage One – What the Public said

The headline community and partner engagement findings were:



Climate change affecting health and the environment
(e.g., respiratory, heat, cold, increase in wildfires, flooding, and severe winters).

Our ageing population,
increase in life expectancy and the associated demand on health services.

Lifestyle changes
and impact on health and wellbeing (e.g., diabetes, obesity, mental health).

Road safety - specifically skills, awareness and speed.

Ongoing electrical development, safe use and storage
(e.g., increase in electric cars, scooters, and appliances in the home or workplace).

Increasing cost of living and poverty leading to unsafe heating and light choices.

Increasing costs for; estate management, equipment, and resources to provide public services.

HIWFRS keeping up to date with the changing world including local development and regulations.

Changing our skill requirements to better respond to individual needs.

Increasing anti-social behaviour, and the cross-agency challenges these represent.

Respondents ranked these risks as those they were most concerned about:

- 1 Road traffic accidents
- 2 Incidents requiring a quick response to a medical emergency until an ambulance can arrive
- 3 Fires in care homes
- 4 Lithium-ion battery fires, e.g., from electric vehicles or scooters
- 5 Fires in hospitals
- 6 Crime, terrorism or anti-social behaviour
- 7 Fires in houses
- 8 Large wildfires
- 9 Drowning and water safety
- 10 Fires in educational establishments, e.g., schools, colleges, universities

Respondents were least concerned about fires at construction sites, bariatric rescues and fires in tower blocks (where these weren't applicable to their local area).

PRIORITISE

The public feel that we should be prioritising:

- Fires in houses
- Fires in hospitals
- Fires in tower blocks
- Road traffic accidents
- Fires in care homes
- Large wildfires

SUPPORT

When asked what groups they think need additional support from the Fire and Rescue Service respondents said:

- People with additional sensory needs (blindness or deafness)
- People with cognitive impairments or learning disabilities
- The elderly (75+ years-olds)
- People with poor mental health
- People with poor physical health

were all in need of additional support from us.

Stage One – Our Community Risk Scores



SUMMARY OF RISK SCORES

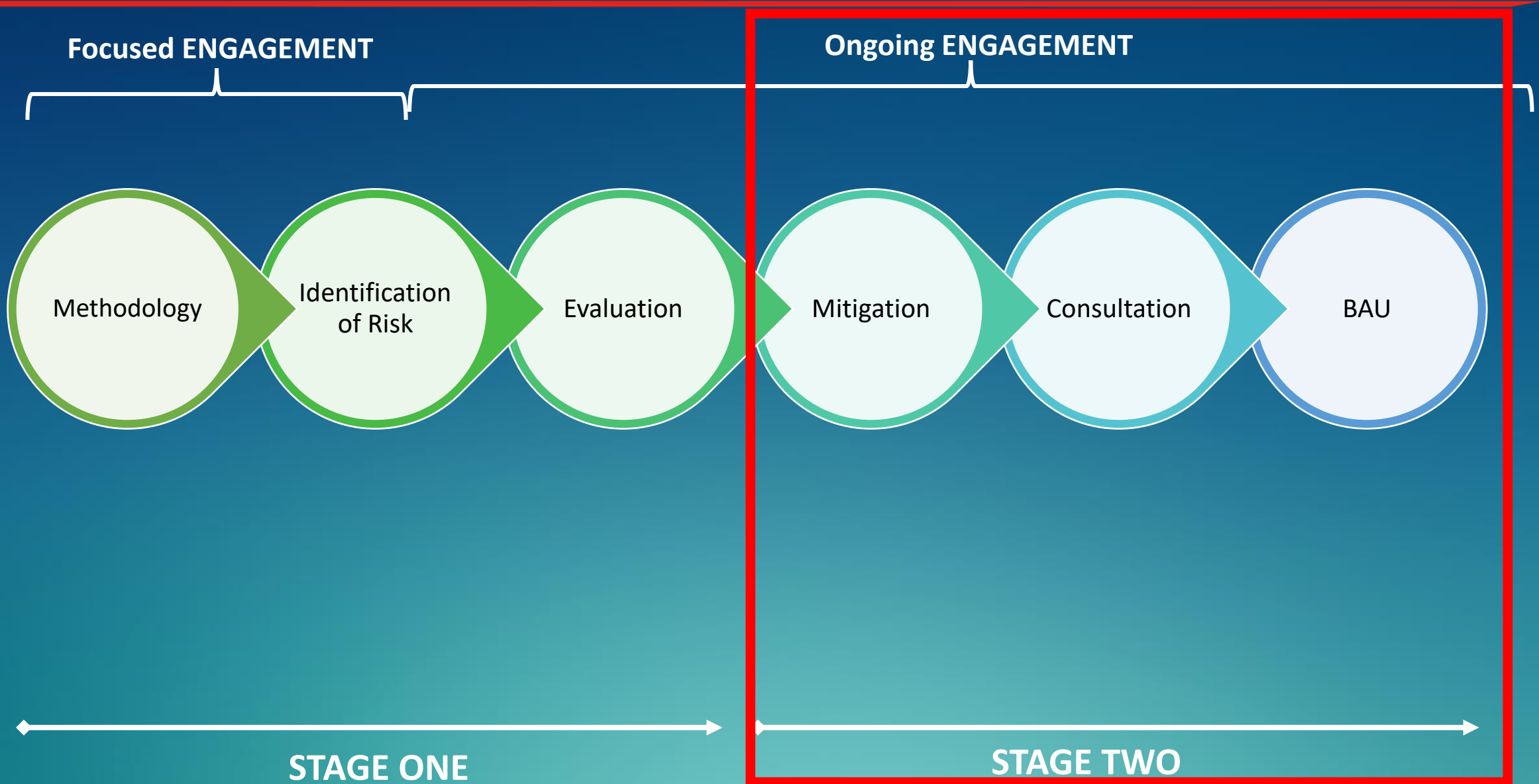


Consequence scores have been calculated without reflecting any activity which may be undertaken by Blue Light Services to reduce the risk. We will be looking at this next as part of producing our next safety plan.

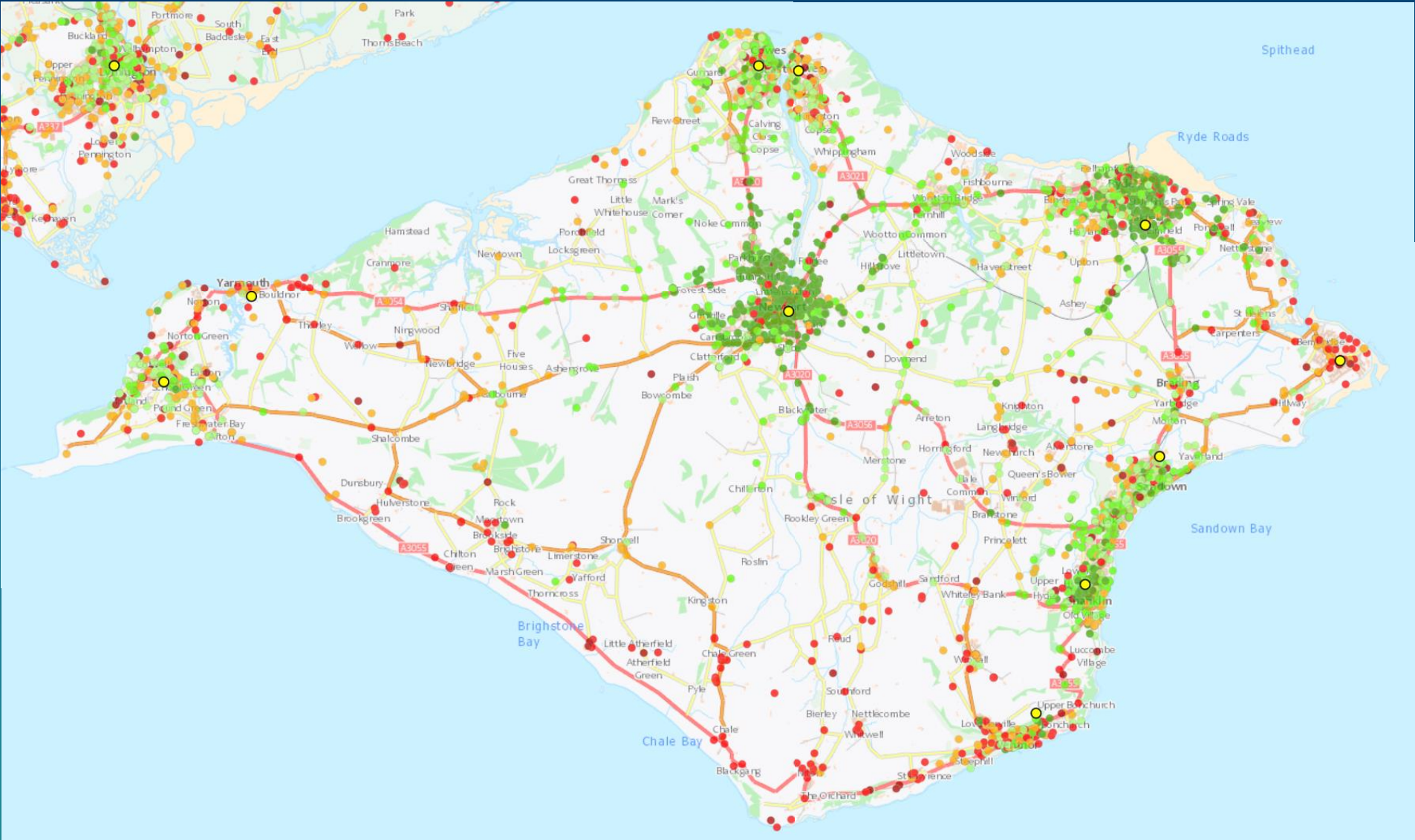
RISK AREA	LIKELIHOOD	CONSEQUENCE
Fires in Buildings Residential Tall	5	4
Transport RTC	5	4
Fires Wildfires	4	4
Fires in Buildings Commercial/Residential (Institutions)	4	4
Fires in Buildings Public Assembly	4	4
Rescues Water and Flooding	4	4
Specialist Risk Hazmat	4	4
Fires in Buildings Domestic Fires	5	3
Fires In the Open	5	3
Health Prevention Falls and Frailty	5	3
Health Prevention Poor Mental Health	5	3
Health Prevention Obesity	5	3
Activity Medical Response	5	3
Transport Road	5	3
Specialist Risk Supporting the Police	5	3
Specialist Risk Over the Border	5	3
Activity Special Services	5	3
Transport Vessels (Maritime)	3	5
Rescues Animal	4	3

RISK AREA	LIKELIHOOD	CONSEQUENCE
Fires in Buildings Industrial/Agricultural	3	4
Rescues Machinery	5	2
Activity - Non-domestic False Alarms	5	2
Fires in Buildings Domestic False Alarms	5	2
Specialist Risk Critical Sites	2	5
Specialist Risk Severe Weather - Cold	2	5
Specialist Risk Severe Weather - Heat	2	5
Transport Rail	2	5
Transport Aircraft	2	5
Fires in Buildings Derelict, Construction, Demolition	3	3
Rescues Bariatric	3	3
Fires in Buildings Heritage Buildings	2	4
Rescues From Height	3	2
Fires in Buildings Thatch	2	3
Fires Waste Sites	2	3
Rescues Confined Space	2	3
Specialist Risk National resilience	2	3
Specialist Risk Terrorism: CBRN and MTA	1	5

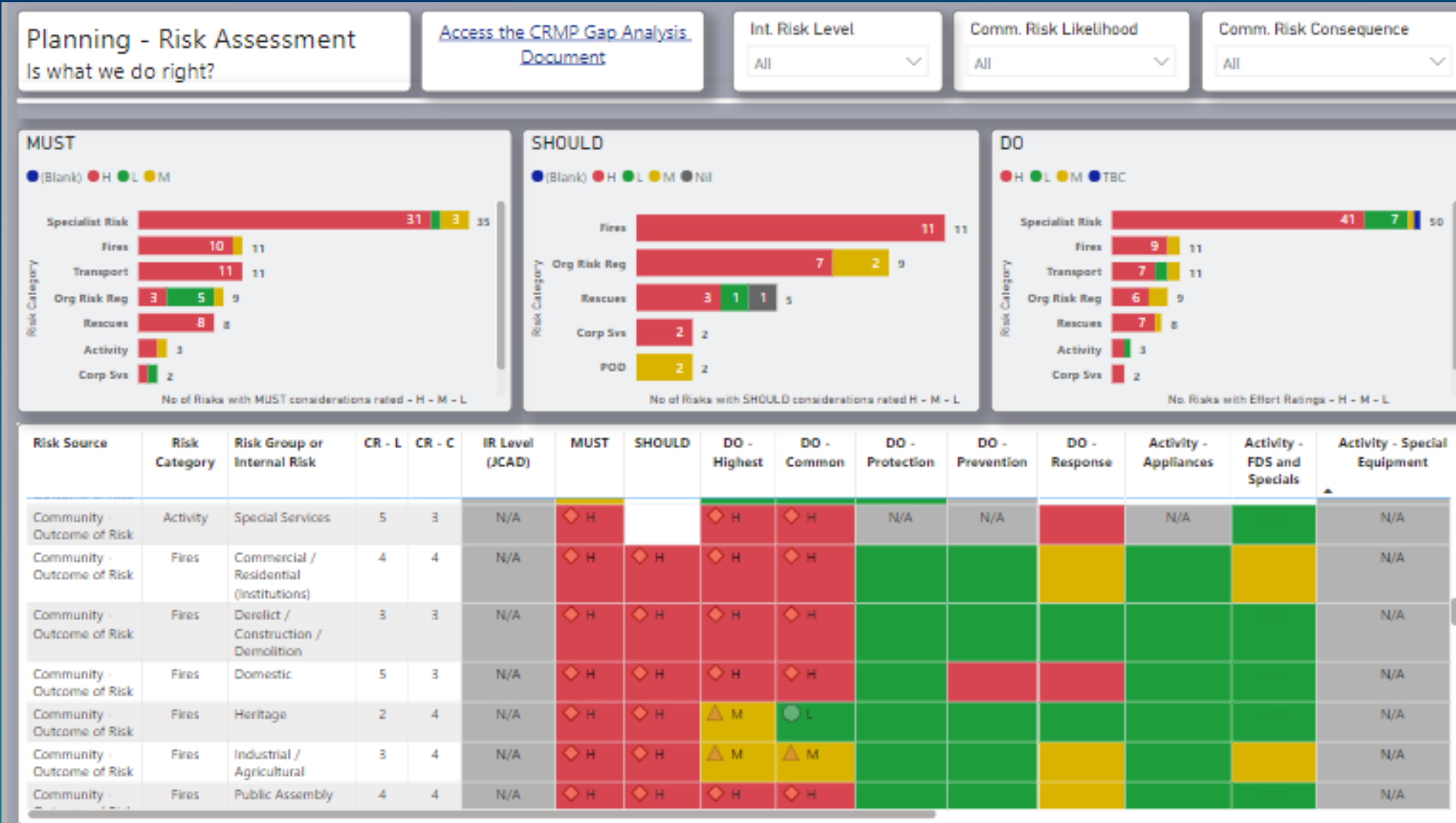
Staged Approach - Key Activity



Example of our Emerging Risks



Example of our Strategic Planning



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Any questions?



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