



Dorset Councils' Partnership

Stronger Together

July 2016



Our beginnings

The West & Weymouth Partnership

- It started with Revenues & Benefits (Started in 2004, formed in 2006)
- Between 2010/11 and 2019/20 resources are currently estimated to reduce by £10million per authority
- In 2010 entered the WDDC & W&PBC partnership saving £2.9m p.a.
- £3.2 million p.a. for the partnership (two-way) from service reviews
- Reduced the workforce (mainly management) and the pay bill by 23%

A new Partnership

Dorset Councils Partnership

- Now created the first three council partnership including North Dorset, reducing cost, but increasing influence
- Gained government funding of £2.165m in order to save £6m (Cumulative over four years = £1.5m p.a. shared)
- Stronger Together plan to deliver efficiency and growth as well as service convergence (bringing all staff together achieved on 1.11.15).

Budget position

We have balanced the budget for 2016/17

- Strong base to start from
- Good record of delivery
- Challenge is to reduce the gap between income and expenditure by £11m savings over the next 3 years. 45% of this has to be achieved in the next financial year.

Dorset Councils Partnership

Dorset Councils Partnership (DCP) was created in anticipation of the changing landscape and to address ongoing financial pressures

- Single workforce, one employer
- Accommodation rationalisation
- Agile working
- Improvements to customer services
- Integrated IT infrastructure
- Greater regional influence and national recognition

Stronger Together

- Stronger Together Team
- Stronger Together Portfolio
- Blended approach between corporate framework and local leadership

Stronger Together

- The Stronger Together Team are there to deliver and assist.
- Invest to save funding is available to assist.
- Innovation Hub
- New Stronger Together website – case studies, news & blogs, calendar of events, progress updates.



Organisational Design Principles

- Digital by design
- Proactive channel shift
- Customer focused
- Empowering staff and communities

Stronger Together – Framework for Change

7 Enabling Programmes

- Smart Working
- Customer Access & Channel Shift
- Corporate Planning
- Democratic Leadership Development
- Communications & Engagement
- HR & Organisational Development
- Enabling Technology

Stronger Together – Framework for Change

2 Delivery Programmes - ££££

- Service Transformation
- Income Generation & Commercialisation

Delivery vehicle for the Medium Term Financial Strategy

WPBC - disposal of HQ, relocation of customer services



- Lessons learnt to be used for NDDC

NDDC - Sale & closure of offices

- Customer Access Options are being developed
- Future working arrangements are being assessed
- New democratic access and meetings solutions

Pro-active Channel Shift

Priority area of work as:-

- Allows 24 / 7 access
- Faster & more convenient
- Cost the Councils less
- Focus resources on areas of need

5 priority areas:

- Revs & Bens, Parking, Housing, Community Protection & Development Control

Service Transformation

Development Management – agile

- Requirement for performance improvement
- Service convergence
- Cost reduction, income generation



Dorset for You project

- Single website for County Council and the six districts of Dorset – 10 years
- Review taking place over next 18 months
- Prioritising transactions, updating and reducing content



Next Steps On Our Journey

Challenge

- to make our services both better
- **and** more cost-effective
- Our current performance is mixed
- Need to continue to change how we do things
- Customer insight to drive the re-design of services

**Single
Council**

**Continuing
as we are**



Unitary



Questions, Comments?