Suffolk Strong Communities – Performance Indicators

Overarching strategic outcome indicators (longer term)	When	Who	How
A place where local people are actively involved in creating cohesive communities and			
Vibrant and resilient communities empowered to help themselves	Annually	Corporate Performance	Calculation of total locality funding allocated
 Percentage of delegated/participatory funding committed to culture and sport 			
Inclusive communities where everyone feels valued	Annually and or project evaluation	Project leads COGS Social Capital Mgr	Evaluation toolkit and Survey Monkey
 Percentage of people who agree that participation in a culture or sport project or event has made them want to get more involved in community activities. (through Open Weekend survey in 2011 and annual survey) 			
High levels of pride and a strong sense of belonging	Annually and or	Project leads	Evaluation toolkit and Survey Monkey
Percentage of people who agree that participation in a culture or	project evaluation	COGS	
sport project or event has helped contribute to local identify or pride. (through Open Weekend survey)		Social Capital Mgr	
Intermediate outcome indicators	When	Who	How
 An environment that encourages and increases volunteering Participation in regular volunteering (collected by Volunteering Centres as a % of the population) 	Annually	Corporate Performance	Calculation of total provided by SAVO
Increased engagement and participation in community life	Annually	Suffolk Sport	APS
 NI 8 – Adult participation in sport and recreation 			
Increased involvement of community leaders in decision making	Annually	Corporate Performance	Your Place Divestment – numbers of services taken on by local communities
 Percentage of people who feel they can influence decisions in their locality (No existing data for this, would need to be collected corporately through a survey of parish/town councils) 			
Local ownership and delivery of services		Corporate Performance	Your Place Divestment – numbers of services taken on by local communities
 Percentage of local public assets and facilities run by civil society organisations or SME's 			
or			
 Number of new mutuals and co-operatives created to deliver public services 			

Service outcome indicators	When	Who	How
More volunteers equipped with the skills necessary to contribute to culture and sport in their community			
 KPI2 At least 1 hour of regular volunteering to support sport per week (Active People Survey). 	Annually	Suffolk Sport	APS
 Number of volunteer hours for specific services – theatres, museums, 2012, community sports and projects. (Collected at service level) 	Annually	Suffolk Events Team and Project Leads	Evaluation Toolkit
 Number of volunteers gaining accreditation and skills through participation in culture and sports programmes/activities. (Collected at service level) 	Annually	Project Leads	Evaluation Toolkit
Increased opportunities for participation in culture and sport			
 Participation data collected for: Major sporting events Club membership (Suffolk Sport) Audience and footfall collected from arts providers and museums 	Annually	GES/ToB/OW Project Leads Suffolk Sport Project Leads	Impact Study Data already collated Evaluation Toolkit/Proxy Data
Increased satisfaction with the quality of culture and sport in the local area	Annually	Suffolk Sport COGS	APS
 KPI6 Satisfaction with local sports provision (Active People Survey) 			
Service output indicators	When	Who	How
Net expenditure on culture and sport provision per head of the population	Annually	COGS	CIPFA