

# Care Quality Commission

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# Our role and purpose

- The Care Quality Commission is the independent regulator of health and adult social care in England.
- We make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve.



# The State of Health Care and Adult Social Care in England 2022/23



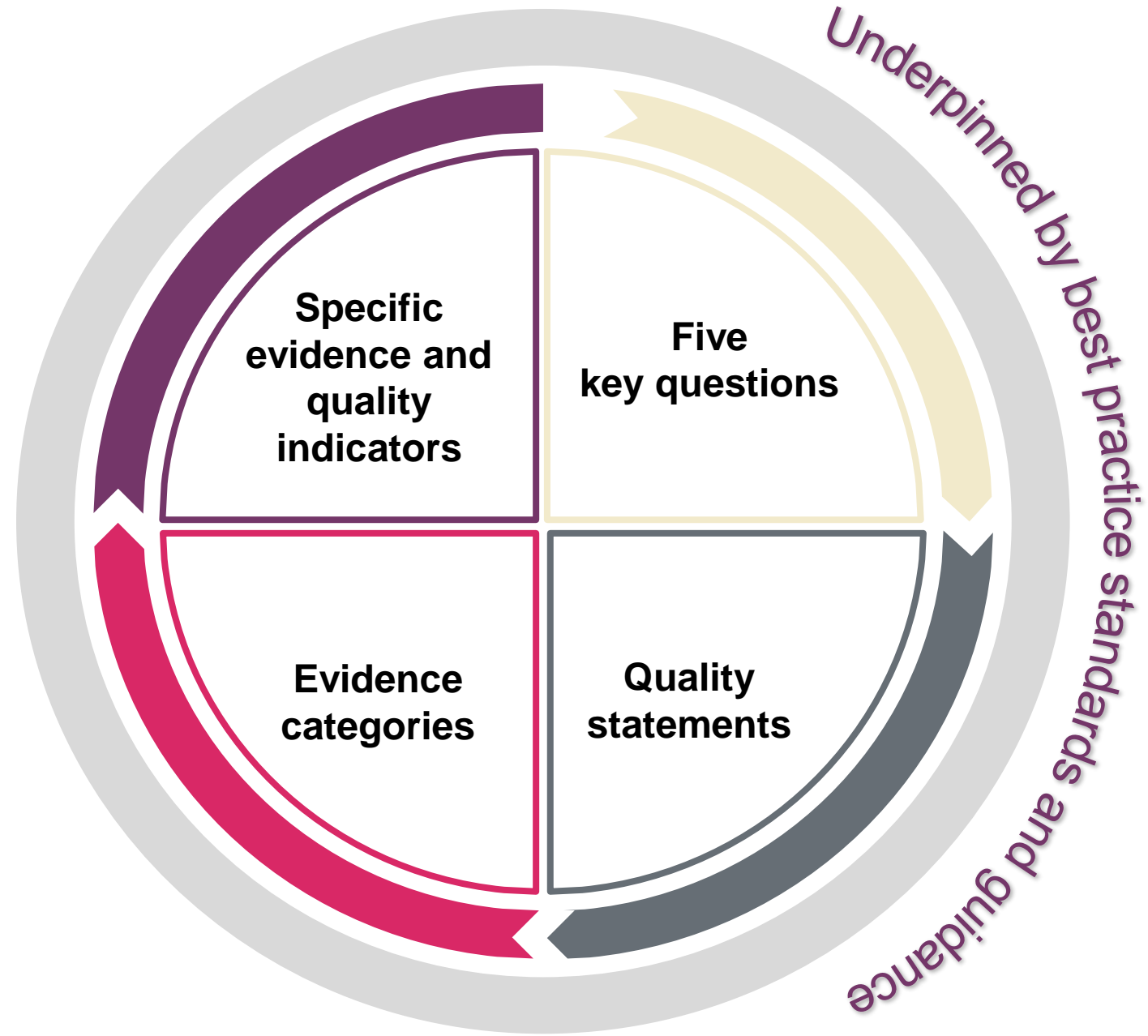
# CQC and the Care Workforce Pathway

- Health and Social Care Act 2014.
- The Single Assessment Framework. (SAF)
- Internal and external communication strategy.

# Our single assessment framework

Our framework will assess providers, local authorities and integrated care systems with a consistent set of key themes.

- Giving us an up-to-date view of quality.
- Helping us better identify trends and patterns across areas.



# Quality statements

Quality statements are the commitments that providers, commissioners and system leaders should live up to. Expressed as 'we statements', they show what is needed to deliver high-quality, person-centred care.

The quality statements show how services and providers need to work together to plan and deliver high quality care. They directly relate to the regulations.

When they refer to 'people' we mean people who use services, their families, friends and unpaid carers.



# Related Quality Statements

## **Safe and effective staffing:**

- We make sure there are enough qualified, skilled and experienced people, who receive effective support, supervision and development. They work together effectively to provide safe care that meets people's individual needs.

## **Workforce wellbeing and enablement:**

- We care about and promote the wellbeing of our staff, and we support and enable them to always deliver person centred care.



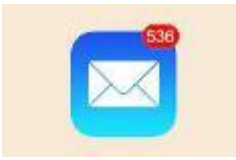
# Will CQC be changing its approach to inspecting the workforce?

- The way in which CQC will explore this remains the same.

**All providers should be able to demonstrate how they are:**

- Meeting the regulations.
- Providing a safe, effective, caring, responsive, well-led service.
- Celebrating innovation.
- Using nationally recognised good practice, such as the Workforce Care Pathway, is a good way to help to help show us this.





## Provider Bulletin

<https://www.cqc.org.uk/news/newsletters-alerts/email-newsletters-cqc> or Search: CQC bulletin



## Social

@CQCProf @CQCProf



[youtube.com/user/cqcdigitalcomms](https://youtube.com/user/cqcdigitalcomms)



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<https://cqc.citizenlab.co/en-GB/>  
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## Podcasts

Wherever you listen to podcasts  
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# Medium

<https://medium.com/@CareQualityComm>  
or Search: Medium CQC

## Publications

<https://www.cqc.org.uk/publications>

CQC is changing – YouTube  
playlist

[https://youtube.com/playlist?list=PLEwLzOd\\_XW-IU-FCX2gvNu3OYG1aHn365](https://youtube.com/playlist?list=PLEwLzOd_XW-IU-FCX2gvNu3OYG1aHn365)

